

19/1560

**B.C.A. (Second Semester)**

**Examination, 2019**

**Third Paper**

**(Organizational Behaviour)**

**Time : Three Hours**

**Maximum Marks : 75**

**Note:** Attempt any **five** questions. **All** questions carry equal marks.

**Note:** The answers to short questions should not exceed 200 words and the answers to long questions should not exceed 500 words.

1. Write a note on the Evolution of organizational Behaviour. 15
2. Define 'Perception'. Explain its process. 15

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3. Discuss Maslow's Need. Hierarchy theory of motivation. 15
4. Define 'Personality'. Explain its various principles. <http://www.mgkvponline.com> 15
5. Explain the significance of leadership. Discuss Trait theory of leadership. 15
6. Explain the reasons for formation of groups. 15
7. Explain and differentiate between the traditional and modern approach to conflict. 15
8. Define attitudes and discuss their influence on behaviour. 15
9. Define 'Organisation Behaviour'. Discuss its characteristics. 15

10. Write short notes on any **two** of the following:  
ing:  $7\frac{1}{2} \times 2 = 15$

(i) Nature and characteristics of team.

(ii) Mc Gregor's theory.

(iii) Process of Grievances Handling

(iv) Sources of Stress.