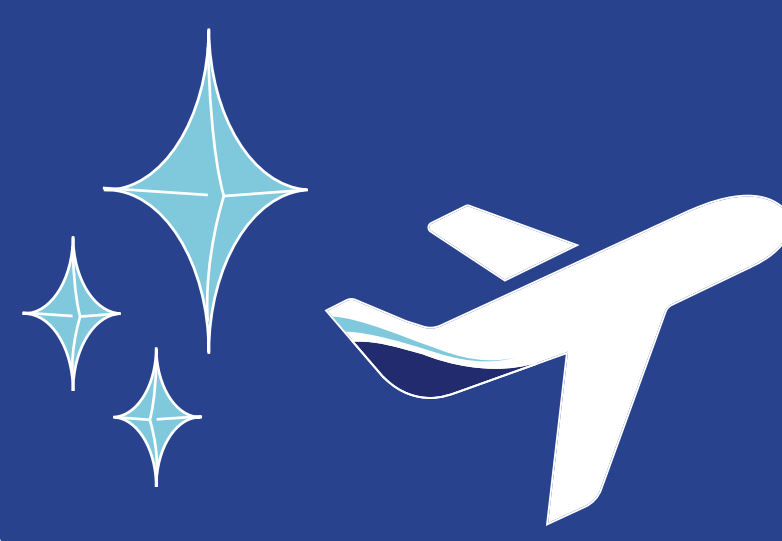


# Fly with confidence aboard our lean, clean flying machine.



As we fly during these times, please be assured that everything from the seats to your armrests and the tray tables is squeaky clean. We are doing everything we can to minimise contact and ensure your well-being throughout the journey.

## We are following the highest standards of hygiene to keep you safe



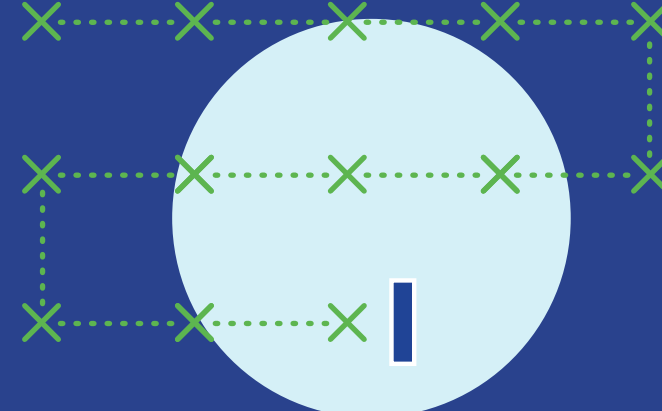
### A-Z disinfection

We are sanitising and disinfecting all IndiGo surface touchpoints using approved cleaning agents. This includes baggage drop counters, boarding gates, wheelchairs, coaches, aircraft, crew vehicles, ramps, etc.



### Our aircraft

The cabin air is HEPA-filtered. The aircraft is disinfected before every flight and fumigated at regular intervals. The tray tables, armrests, overhead nozzles, lavatories, and galleys are given special attention.



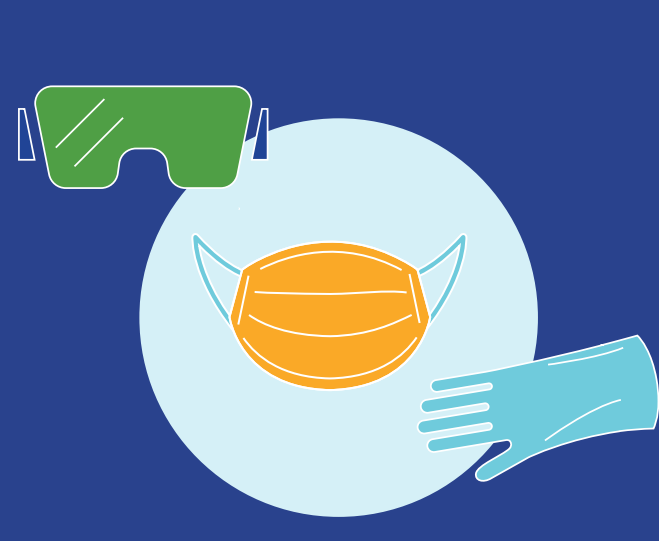
### Social distancing

From the airport entry to the baggage drop counter, boarding gates, coaches, and baggage claim, everywhere you'll find markers that remind you to practice social distancing. Your boarding and disembarkation will be done sequentially.



### Contactless travel

We are doing everything possible to minimise physical contact on your journeys. We encourage you to pre-book, and pay for, all additional services online. Our airport staff will issue an electronic receipt (SMS) of your checked-in baggage.



### Protective equipment for staff

All our airport staff and crew members are geared with Personal Protective Equipment, appropriate for their role. They are all encouraged to periodically sanitise their hands for your safety and well-being.



### Your protective kit

We've got you covered with a personal protective kit for your safety. This will be given to you at the boarding gate. Please ensure to wear these throughout the journey for your well-being.

## Your cooperation is vital to ensure you remain safe throughout the journey

### Before you leave for the airport

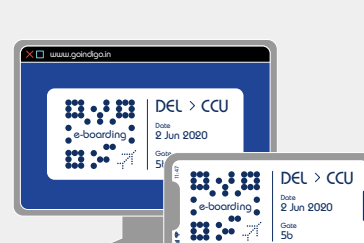
#### Go online to minimise contact



Mandatory health declaration (48 hours to 60 min before your flight time)



Add check-in baggage online and generate baggage tags (48 hours to 60 min before your flight time)



Mandatory web check-in (48 hours to 60 min before your flight time)

Boarding pass will be generated only on successful health declaration



Make payments for all add-on services online

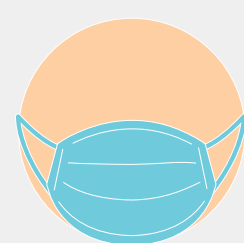


Install the Aarogya Setu app



Carry a printed or soft copy of the boarding pass and baggage tag

#### Personal hygiene measures for the trip



Wear your mask at all times



Keep a sanitiser handy

#### What you can carry



One check-in baggage per person under 20 kg



One small handbag which can fit under the seat in front

### Reaching the airport



Reach the airport 2 hours before flight departure (Airport counters close 60 min before flight time)



Display the status on the Aarogya Setu app at the entry gate

### Minimising contact at the airport



Practice social distancing at all times



Scan your boarding pass at the boarding gate



Only one person from the family to collect baggage on arrival

### Minimising contact inside the aircraft

#### Food and beverage



Water bottle will be served prior to embarking the aircraft, you are requested to consume and dispose the bottle in the designated trash can before entering.

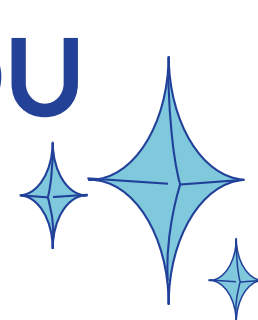
You are advised to have your meals at the airport or your home, since there will be no food service on board to minimise contact.



#### Avoid non-essential movement

You are advised to stay seated, minimise the use of lavatories and avoid any non-essential movement in the aircraft. Especially when the flight lands, we advise you not to crowd in the aisle and wait at your seat till it's your turn to disembark.

Trust us to take you  
places, just as we  
have for over 13 years.



lean  
clean  
flying  
machine