

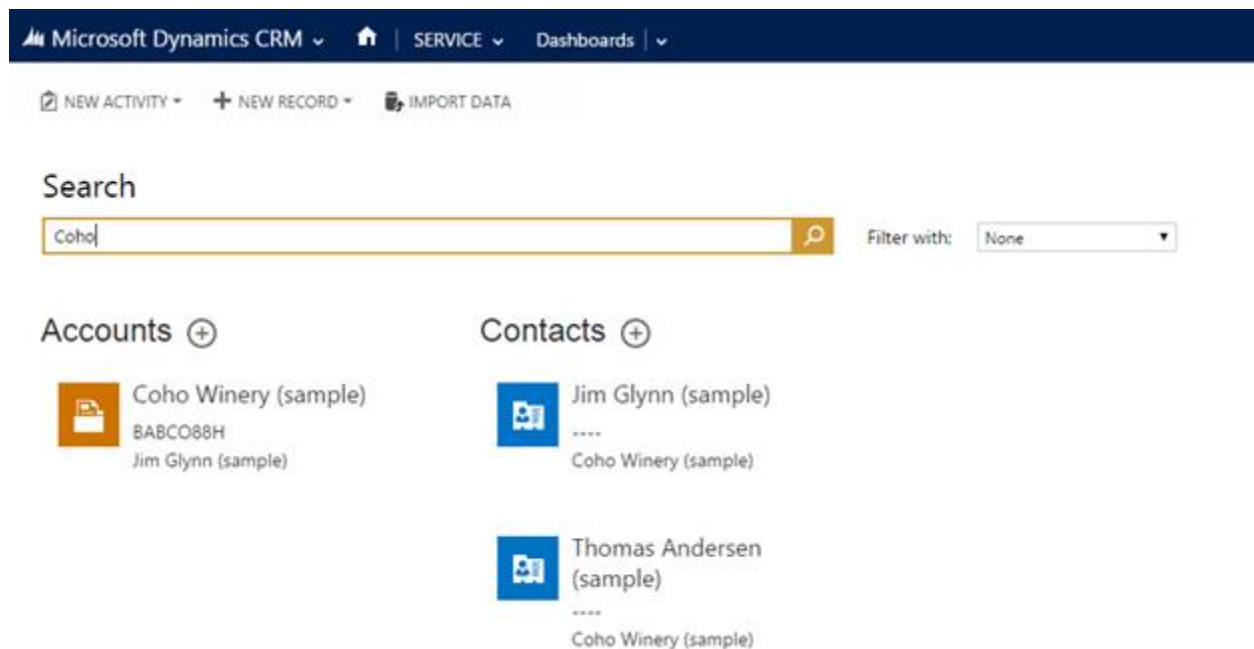
Dynamics CRM 2015 to Feature Improved Search Capabilities

To use the search box in the top nav bar, users just have to start typing a keyword and click on the magnifying glass or hit enter. Another new feature is the ability for users to use an asterisk (*) as a wildcard character to search within a field (e.g., a user wants to search for all records that have the word 'ski' in the record, the user would enter '*ski' in the search box).



The Search box allows users to search multiple entities at the same time, up to 10 entities. The 10 entities used in the Search box are customizable and configurable by users with the appropriate access.

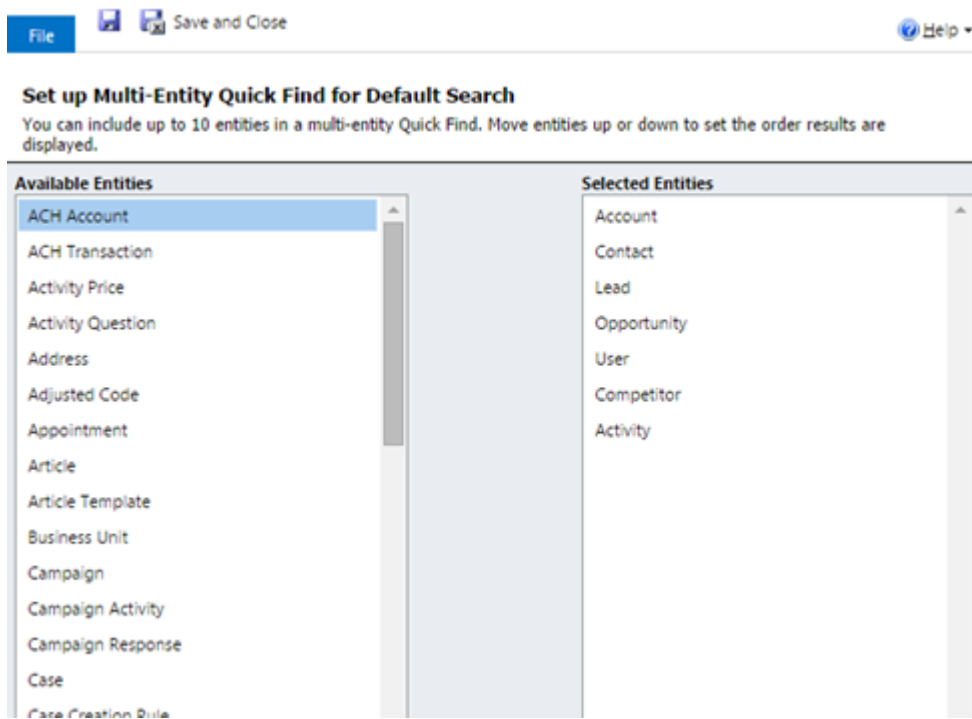
CRM 2015 will also have Advanced Find in the top navigation bar where users will have the ability to create a more refined or complex search.



The search results page will have an improved user interface. The search results will display based on the entity where the record is located, up to 10 multiple entities that were determined in the settings.

If users want to only search one entity users can filter the search using the filter with drop-down

Search box set up



To customize the Search box users with appropriate access will have to go to System Setting to modify the 10 entities used in the search box.