

## Priority & Severity

- **Priority & Severity will defined against the Defect**
- **Priority –**  
Defines defects **impact on client business**  
Importance of defect w.r.t. client/customer requirement  
Types Priority- Very High, High, medium & Low
- **Severity –**  
Defines defects **impact on functionality application/ build**  
Seriousness of defect w.r.t functionality of the application/build  
Types Severity – Critical, High, medium & Low

### 1. **High Priority & High Severity-**

- Ex. Login page is not working
- Ex. Core functionality is not working
- Ex. Share sell or buy functionality not working
- Ex. Paytm mobile number is not accepting

### 2. **High Priority & Low Severity-**

- Ex. Client logo is not present in application/ build
- Ex. Feature/ functionality text are overlapped with each other
- Ex. Home page spelling error in logo or in Focus world spelling mistake
- Ex. Drop-down functionality not display proper

### 3. **Low Priority & High Severity-**

- Ex. Rarely functionality – invoice download or Coin functionality not working
- Ex. Rarely functionality it is not working (Paytm- Promo code)

#### 4. **Low Priority & Low Severity-**

- Ex. Spelling mistake in text present in button/ link/ drop down
- Ex. Text has been changed Submit button → Processed/ Ok button
- Ex. Thank message, spelling is wrong –“Thank you” = “Thanks you!”
- Ex. Some of button, World as “Submit” but spelling “OK”

#### ❖ **Who will decide the severity & priority in your current working project?**

- Severity – we will be **decide by tester**
- Priority – **Initial we will decide Priority** while **creating defects**, but in **stand up** I will **inform to PM, BA** and they **will decide**