



KRISHNA P

MY CONTACT

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📍 Pulakkal House, P. O Muriyad ,
Thrissur

HARD SKILL

- MS Office
- C Language
- DBMS
- Python
- Windows Server Administration
- Linux

SOFT SKILL

- Observation
- Decision making
- Communication
- Multi-tasking

EDUCATION BACKGROUND

- St. Joseph's College (Autonomous), Irinjalakuda
Bachelor of Mathematics, University of Calicut
CGPA - 9.067
2019-2022
- St. Antony's HSS, Pudukad
Higher Secondary Education
Score - 85.17%
2017-2019
- Saraswathy Vidyanikethan Central Schl, Perambra
Secondary Education, CBSE
CGPA - 9.8
Completed in 2017

ABOUT ME

Seeking opportunity to work in an environment which encourages me to succeed and grow professionally where I can utilize my technical and management skills as well as to enhance my knowledge about new and emerging trends in IT sector.

PROFESSIONAL EXPERIENCE

Cognizant Technology Solutions

Programmer Trainee - CIS IMS Compute

March 2023- Present

Key responsibilities:

- Regularly monitoring the Veeam Backup jobs.
- Handling user data, server alerts, drive, CPU and memory usage tickets.
- Handling power shutdown activity.
- Handling UPS units and UPS process.
- Installing and upgrading the latest version of VMware, CrowdStrike Agent and Splunk Forwarder.
- Giving share drive folder access to users.
- Expansion of C drive on the virtual servers and troubleshooting of space related issues on the server.
- Managing user ID creation and deletion, Password resetting and account unlocking.
- Managing of Active Directory, DNS and DHCP.
- Looking after the customer escalation and reaching up to the customer satisfaction.
- Ensure user satisfaction by providing technical assistance and user communication.

CERTIFICATIONS

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| Oct-Dec 2021 | The Data Scientist's Toolbox - Authorized by Johns Hopkins University and offered through Coursera. |
| Aug-Oct 2022 | Data Base Management System - Authorized by IIT, Kharagpur and offered through Swayam portal. |
| July-Sept 2023 | Windows Server Administration - Coursera. |