

Appendix 2

Final Interview with Client (Local Climbing Gym Staff)

Questions:

1. Can we go through each success criterion, and could you provide feedback for each one?
 - a. Does the program allow staff and administrators to create ‘climbs’ and label them with their important criteria?
 - b. Does the program update with climbs added by administrators?
 - c. Does the program allow a user to ‘start a workout’, where a timer starts and a user can pick exercises and climbs?
 - d. Is a user able to delete climbs that were accidentally selected?
 - e. Does the program allow the user to end their workout, saving all of their climbs to ‘today’s workout’? Does the program cancel the workout instead of saving an empty workout if no climbs are selected?
 - f. After the user ends a workout, are they directed to a ‘workout summary’ page where they can successfully share their workout?
 - g. Is the user able to adjust their preferences, including their name and climbing grade?
 - h. Does a user receive a suggested climb on login?
2. How is the overall usability of the application? Is it visually pleasing?
3. Do you have any additional suggestions for improving the product in the future?
4. Overall, is the product satisfactory?

Responses:

1. Sure
 - a. This is partially satisfied– In theory, a staff could create the climbs. However, navigating a MySQL workbench may be intimidating and create issues or reluctance with adding climbs.
 - b. This is satisfied– the program does update when climbs are added
 - c. This is partially satisfied– a user can start a workout where they can select climbs, but I do not see any functionality for exercises. This would be a nice feature to add later on, as members of our climbing gym also use our strength training facilities besides climbs. Nonetheless, I find that the timer is a nice touch.
 - d. This is satisfied– by swiping, a user can delete climbs.
 - e. This is satisfied– a user can end their workout and their climbs are saved to the application. Furthermore, its a nice touch that no redundant workouts are saved with the ‘cancel workout’ feature.
 - f. This is satisfied– a user sees their workout summary page and can share their workout on social media or with friends.
 - g. This is satisfied– in the settings page a user can select their grade and retype their name.

- h. This is satisfied– the user has suggested a climb around their grade level.
- 2. The app functions smoothly and looks great. I really like how the colors and font match the gym. The button layouts are intuitive and the app is very user friendly.
- 3. It would nice to be have an equivalent app for employees to enter in the climb– its a bit of a hassle to update it using code that staff may not be familiar with. Also, make sure to update your climb list with the most recent climbs! It changed just last week.
- 4. I am very pleased with the product. I hope that once its uploaded to the App store it catches on at the gym!