KRISTEN MAYER

HUMAN COMPUTER INTERACTION

SKILLS

HTML	●●●
CSS	●●●
jQuery	●●○
Adobe Illustrator	●●○
Adobe Photoshop	●●○
User Interface Design	●●○
Adobe XD/Sketch	●●○
UX Research	●●○
Usability Testing	●●○
Ruby on Rails	●●○
SQL	●●○
PHP	●●○
Python	●○○

● beginner   ●● intermediate   ●●● advanced

CONTACT

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📍 Ann Arbor, MI

EDUCATION

Apr 2018

Master of Science in Information
University of Michigan School of Information
Ann Arbor, MI

May 2013

Bachelor of Arts in Informatics
University of Michigan College
of Literature, Science & the Arts
Ann Arbor, MI

EXPERIENCE

May 2017 - present

UX/Web Development Intern
Q LTD
Ann Arbor, MI

- Assist in maintenance of websites using WordPress and Drupal
- Create information architectures and site maps for new websites
- Create wireframes for new websites
- Identify possible user experience improvements in new and existing websites

Jan 2017 - present

User Experience Designer
Ally Financial, Inc.
Detroit, MI

- Conduct user interviews to identify key pain points with current processes
- Create personas and user flows to illustrate target audience and intended uses
- Create and iterate on wireframes and mockups
- Conduct usability testing to identify areas for improvement

Feb 2014 - present

UI/Software Engineer
Ankura Consulting Group
Washington, DC

- Develop user interfaces using HTML, Sass, and jQuery/CoffeeScript
- Implement new features using Ruby on Rails
- Create mockups for new features and pages as necessary
- Identify and implement user experience improvements