KRISTEN MAYER

HUMAN COMPUTER INTERACTION

SKILLS

Skill	Level
HTML	●●●
CSS & Sass	●●●
jQuery	●●○
Adobe Illustrator	●●○
Adobe Photoshop	●●○
Adobe XD	●●
User Interface Design	●●
Drupal	●●
UX Research	●●
Usability Testing	●●
PHP	●●
GitHub	●○
WordPress	●

● beginner ●● intermediate ●●● advanced

CONTACT

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📍 Ann Arbor, MI

EDUCATION

Apr 2018

Master of Science in Information
University of Michigan School of Information
Ann Arbor, MI

May 2013

Bachelor of Arts in Informatics
University of Michigan College
of Literature, Science & the Arts
Ann Arbor, MI

EXPERIENCE

Feb 2014 - present

UI/Software Engineer
Ankura Consulting Group
Washington, DC

- Develop user interfaces using HTML, Sass, and jQuery/CoffeeScript
- Implement new features using Ruby on Rails
- Create mockups for new features and pages as necessary
- Identify and implement user experience improvements

May 2017 - Dec 2017

UX/Web Development Intern
Q LTD
Ann Arbor, MI

- Assisted in building custom WordPress themes
- Created information architectures and site maps for new websites
- Created wireframes for new websites
- Identified possible user experience improvements for new and existing websites

Jan 2017 - Dec 2017

UX/UI Designer
Ally Financial, Inc.
Detroit, MI

- Conducted user interviews to identify key pain points with current processes
- Created personas and user flows to illustrate target audience and intended uses
- Created and iterate on wireframes and mockups
- Conducted usability testing to identify areas for improvement