

KRISTEN MAYER



HUMAN COMPUTER INTERACTION

SKILLS

Adobe Illustrator
Adobe Photoshop
Adobe XD
CSS & Sass
Drupal
GitHub
HTML
jQuery
PHP
SQL
Usability Testing
User Experience Research
User Interface Design
WordPress

CONTACT

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Ann Arbor, MI



EDUCATION

Apr 2018

Master of Science in Information
University of Michigan School of Information
Ann Arbor, MI

May 2013

Bachelor of Arts in Informatics
University of Michigan College
of Literature, Science & the Arts
Ann Arbor, MI



EXPERIENCE

Feb 2014
- present

UI/Software Developer

Ankura Consulting Group
Washington, DC

- Design and build user interfaces using HTML, CSS, and jQuery
- Develop new features using Ruby
- Identify and implement user experience improvements
- Communicate technical and design ideas to software developers and project managers

May 2017
- Dec 2017

UX/Web Development Intern

Q LTD
Ann Arbor, MI

- Maintained and updated Drupal and WordPress websites
- Assisted in building WordPress themes
- Designed wireframes and information architectures for new websites
- Identified user experience improvements for new and existing websites

Jan 2017
- Dec 2017

UX/UI Designer

Ally Financial, Inc.
Detroit, MI

- Conducted user interviews to identify pain points with current processes
- Developed personas and user flows to illustrate target audience and intended use cases
- Designed wireframes and mockups
- Conducted usability testing to identify areas for improvement