

Computer Shop Management System

Business Use-Case Specification :

< Buy computer when computer is not existed >

Revision History

Date	Version	Description	Author
3/1/2018	1.0	<details>	Luong Thai Duong

Table of Contents

1. Introduction
 - 1.1. Purpose
 - 1.2. Scope
 - 1.3. Definition, Acronyms, and Abbreviations
 - 1.4. References
 - 1.5. Overview
2. Business Use-Case Name
 - 2.1. Brief Description
3. Goals
4. Performance Goals
 - 4.1. < name of performance goal >
5. Workflow
 - 5.1. Basic Workflow
6. Category
7. Risk
8. Possibilities
9. Process Owner
10. Special Requirements
11. Extension Points

Business Use-Case Specification : < Request when the computer is not existed >

1. Introduction

1.1. Purpose

The purpose of this business use-case is to show how the computer shop deals with the situation when customers order a specific computer that is not available in the shop.

1.2. Scope

The scope of this business use-case is associate with the Computer Shop Management System to be deployed.

1.3. Definitions, Acronyms, and Abbreviations

1.4. References

1.5. Overview

The rest of the Business Use-Case Specification contains goal, risk, process owner and special requirement.

2. Business Use-Case Name

2.1. Brief Description

The use-case here is that “Request when computer is not existed” , which means in a specific situation, the computer ordered by customer is not available. The computer shop owner has to ask the supplier to get the ordered computer and there are 2 outcomes :

- The supplier has the computer and delivers it to the owner, the owner sells it for customer and receives.
- The supplier does not have the book, then the owner informs customer about that the business ends.

3. Goals

The goal of the business use-case is to sell the computer for the customer.

4. Performance Goals

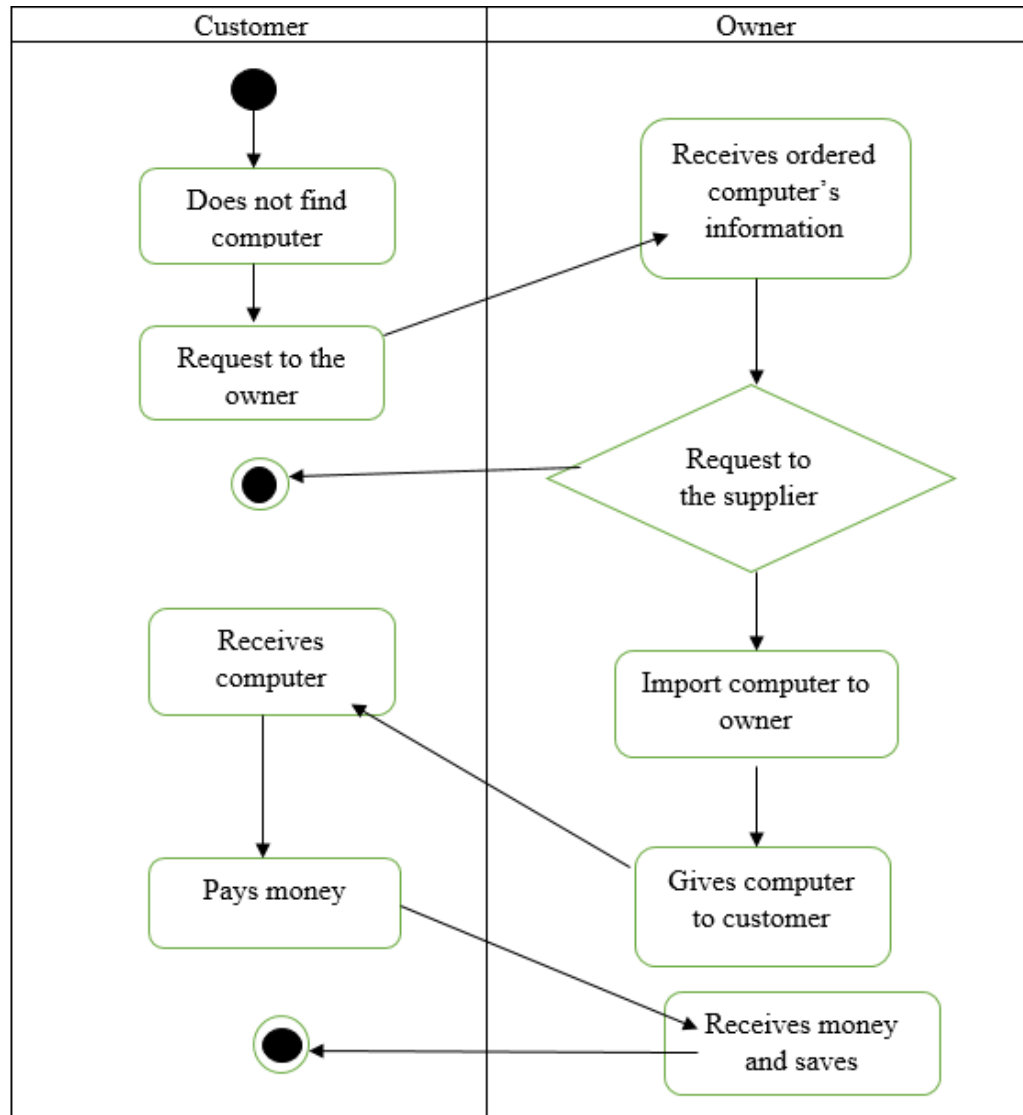
4.1. <Customer gets the computer, the owner receives money>

This performance goal is about the final state of the use case when the customer gets the computer he/she wants and the owner receives money for selling the book.

5. Workflow

5.1. Basic Workflow

When the customer orders a book that is not available at the shop, the manager will have to give the supplier about the information of that computer and ask whether or not he has that computer. If the supplier does not have that computer, he/she will tell the manager and the customer. Then, the transaction comes to an end. If the supplier has that computer, he/she will import it to the owner and the owner will give it to the customer. After that , the customer will buy computer and the computer shop owner will receive money.



6. Category
The business use-case is a management category.
7. Risk
The risk of this use-case is when there is no such computer order, the business of this situation has to come to the end : The customer does not get the computer and the shop does not receive the money for selling the computer.
8. Possibilities
No special.
9. Process Owner
The process owner of this use-case is the computer shop owner who deals with the situation when the computer that ordered by customer is not available at the store.

10. Special Requirement

The supplier is responsible for finding the book that the customer orders when that computer is not available at the store at that time

11. Extension Points

No extension points.