**Krista**RiPPons

**User Experience, Design and Business Analysis**

**Email:** [krista.rippons@gmail.com](mailto:krista.rippons@gmail.com)

**Phone:** 303-956-4974

**Portfolio:** kristarippons.com

**Why Work With Me**

I am committed to excellence, a comprehensive problem solver and a broker of collaborative, creative solutions.

**Skills Summary**

**Specialties**

Product Design

User Requirements

Functional Design

User Experience (UX)

User Interface (UI)

Wireframing

Prototype

User Testing

Information Architecture

Business Rules

Process Improvements

E-commerce

Strategy

Competitive Analysis

Project Management

**IT Project Lifecycle**

Feasibility Study

Requirements Analysis

Vendor Selection

ROI Analysis

User Acceptance Testing (UAT)

Quality Assurance

Project Delivery

Training and Support

Adoption

Quality Implementation

Evaluation

**Technologies**

Photoshop / Illustrator / Sketch / Balsamiq / InVision / Peek User Testing

HTML and CSS / GitHub / SourceTree / WordPress / SnagIt / Trello / Camtasia

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**Education and Training X**

**Bloc** 

UX/UI Design, 2016

Bootcamp study of UX design fundamentals and proficiency with industry standard tools. Focus included: user-centered design, application of research methods to isolate user goals, creation of user personas, user flows, visual design, mockups, wireframing, interactive prototypes and usability testing.

**University of Colorado at Denver** 

Bachelor Science - Business Administration & Marketing, 1995

**Projects and Positions**

**Consultant**

2012 – present

**School Deets – Design Consultant **

2015 – present

Broad support of entrepreneurial SW platform including: MVP definition, development liaison, UI, workflows and data structure.

**Statera – Project Management / Salesforce** 

2015

Partnered with Salesforce architects to prepare level of effort and cost analysis for consolidation of systems.

**Tonzof – E-commerce Business Development** 

2014 – 2015

Provided start up with strategy planning, market and competitive analysis, pricing and positioning research, investor relations, new product design, workflows and redesign UI to support self-serve vendor onboarding.

**Datacert (ELM at Wolters Kluwer) – SW Training Developer** 

2012 – 2014

Authored Program Guides, User Guides and Instructor Training material for a new Governance, Risk and Compliance SaaS product offering.

**Volunteer Creativity Challenge Community **

2013 – present

Developed and implemented communication plan as well as revamped website design, ongoing website maintenance, chair of Innovation Accountability Team and Board Member. Helped to champion new Innovation Network, the Luminary Learning Network.

**CenturyLink – Analyst / Finance and Technology Manager** 

2000 – 2012

Supported corporate legal in automating billing and case management, metrics and reporting database. Provided IT project management including: business and systems requirements gathering, functional design definition, customization support, workflow and security analysis, process improvement, implementation, training and adoption. Also, provided business analytics in support of litigation exhibits as well as pricing scenarios and assumption modeling for Project Management.