1. **Can the user find the login page? (y/n)**
2. **Can the user log in easily? (y/n)**
3. **Can the user find how to register? (y/n)**
4. **Can the user find how to install the program? (y/n)**
5. **Can the user find the contact page? (y/n)**
6. **Can the user find the about page? (y/n)**
7. **Did the user manage to stay engaged? (y/n)**
8. **From the chat page, can the user find the home button that redirects them back to the site? (y/n)**