KRISTEN JACKSON

SOFTWARE DEVELOPER

PERSONAL PROFILE

- Innovative, detail-oriented professional who advocates for, promotes, and facilitates positive user experiences.
- Exceptional problem solver and naturally inquisitive troubleshooter.
- Collaborative team member who implements solutions involving diverse teams.

TECHNICAL INVENTORY

- Java (using IntelliJ and Eclipse)
- Spring
- Hibernate
- JPA
- JavaScript
- MVC
- HTML
- CSS (Flexbox / Grid)
- TDD
- Agile (Scrum)
- Object Oriented Programming (OOP)
- JSON
- REST APIs
- Responsive Design / Mobile
- Structured Query Language (SQL)
- Relational Databases
- Source Control / Git (Git Bash and Bitbucket)
- AngularJS
- Python
- Atlassian JIRA and Confluence tracking software

CONTACT DETAILS

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Cleveland, OH

SOFTWARE DEVELOPMENT EXPERIENCE

SOFTWARE DEVELOPMENT STUDENT

We Can Code IT, Cleveland, OH, 2020-2021

Album collection: HTML, CSS, JavaScript, VS Code
Donut maker: HTML, CSS, JavaScript, VS Code
Blog site: Java, IntelliJ, Git, Github, GitBash, HTML, CSS, Thymeleaf
Movie site: Java, IntelliJ, Git, Github, GitBash, HTML, CSS, Thymeleaf

EDUCATION & TRAINING

WE CAN CODE IT

Certificate of Software Development, 2021

BOWLING GREEN STATE UNIVERSITY

Master of Arts, Scientific and Technical Communication-English
Bachelor of Science, Biology

LAKELAND COMMUNITY COLLEGE

Associate of Technical Studies - Computer Information Technology
IT Foundations, IT Specialist, and IT Professional Certificates
Honors: magna cum laude

PROFESSIONAL EXPERIENCE

TECHNICAL WRITER / WEBSITE ADMINISTRATOR

Trimble Transportation, 2013-2020

- Provided timely and seamless customer experiences by coordinating scheduled updates to on-site and remote team members.
- Investigated and resolved site issues, including outdated content, page alignment, and link problems.
- Revised batch file automation program to generate product group pages to support annual international conference.

VOLUNTEER EXPERIENCE

VOLUNTEER TEACHING ASSISTANT

Microsoft Philanthropies TEALS Program, Cleveland/Lyndhurst, 2018-2021

- Introduced and assisted high school students with learning computer science, including Python.
- Collaborated with various individuals, including co-volunteers, classroom teachers, students, and volunteer coordinators to help foster achievement and success.