

# Kristian Mello Bonfim

## SOFTWARE DEVELOPER / IT SUPPORT

I have 3 years of experience as an IT support (help desk) and developer. I am a communicative and adaptable professional who integrates quickly into team environments. I have a passion for problem-solving, especially when faced with complex challenges. My proactive approach ensures efficient and effective issue resolution, contributing to the overall success of the team and projects.

## EXPERIENCE

### PLANO SANTA SAÚDE

#### IT Support / Software Developer

January/2021 - June/2024

In my previous role, I provided help desk support, developed new systems and features for existing systems, created reports using SQL, and monitored applications on servers.

### ALMEIDA FABRICAÇÕES

#### IT Support

January/2020 - January/2021

In this role, I performed computer maintenance, provided user support, maintained the telephone system, and managed structured cabling.

## EDUCATION

### BACHELOR'S DEGREE IN SYSTEMS ANALYSIS AND DEVELOPMENT

Universidade Estácio

June/2023 - December/2025

### CERTIFICATE IV IN INFORMATION TECHNOLOGY

Academies Australasia

July/2024 - March/2025

## CERTIFICATES

### MICHIGAN LANGUAGE ASSESSMENT

Certificate of Proficiency in English

Jun/2019

## EXTRA COURSES

### JAVA COMPLETE OBJECT-ORIENTED PROGRAMMING

Udemy

### SPRING BOOT, HIBERNATE, REST, IONIC, JWT, S3, MYSQL, MONGODB

Udemy

## CONTATO

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## SKILLS

Teamwork  
Problem-Solving  
Critical Thinking  
Adaptability  
Communication