

# Kristina Litau

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## WORK EXPERIENCE

- ASSISTANT OPERATIONS MANAGER** | CITY OF SPOKANE | SPOKANE, WA **09/2023 – Present**
- Design and develop a web application from scratch (HTML, CSS, JavaScript, SQLite) for gym supervisors and team players to manage court rotations, enhancing efficiency of the open gym management and operation
  - Automate scheduling for 126 volleyball teams from 11 city leagues considering multiple time and place constraints using Python and Excel
- DATA ANALYST** | WREN INVESTMENT MANAGEMENT | SPOKANE, WA **02/2024 – 03/2024**
- Implemented workflow automation using stock prices API, Python, and Excel, reducing time used for manual data input by 95%
  - Created a web application in Streamlit (Python) for a stakeholder to optimize user flow
- OPERATIONS ANALYST INTERN** | SEATTLE-TACOMA INTERNATIONAL AIRPORT | SEATAC, WA **07/2022 – 07/2023**
- Collected and analyzed data on the recently launched service, created visuals using Excel, and developed action plans and recommendations
  - Collaborated with the BI intern to migrate data pipeline and automated reporting from R to Alteryx and Tableau, reducing pipeline runtime by 92% and creating analytical views in Tableau for stakeholder

## ADDITIONAL EXPERIENCE

- TIP-TAP WALKING TOURS WEBSITE** | PERSONAL PROJECT **11/2023 – Present**
- Design and develop a website dedicated to coffee shop collections and walking tours in different cities
  - Lead the concept development, design, and coding with a focus on responsive design and interactivity, utilizing HTML, CSS, JavaScript, and the Google Maps API
- B2B MARKETING SEGMENTATION MODEL** | AMAZON FREIGHT CAPSTONE TEAM **01/2023 – 06/2023**
- Collaborated with the multi-disciplinary team to develop segmentation model in Python and create a standardized valuation system, resulting in a 15% increase in the accuracy of generating optimal marketing strategies
  - Designed a web user interface using Python that enables the generation of reports and interaction with model outcomes, data visuals, and predictions, satisfying end-user requirements and increasing usability of the system
  - Managed an agile project management software (Jira) as a scrum-master, ensuring productive team communication
- UNEMPLOYMENT RATE PREDICTOR** | PROJECT TEAM MEMBER (UW) **09/2022 – 12/2022**
- Utilized R for the time-series analysis, regression models analysis, and machine learning algorithms (ARIMA, Random Forest), achieving high accuracy in forecasting unemployment rates

## EDUCATION

- FULL STACK WEB AND MOBILE APP DEVELOPMENT** | NUCAMP **03/2024-08/2024**
- FULL STACK WEB DEVELOPMENT BOOTCAMP** | UDEMY **10/2023-03/2024**
- INDUSTRIAL & SYSTEMS ENGINEERING, DATA SCIENCE SPECIALIZATION** **09/2021 – 06/2023**  
**UNIVERSITY OF WASHINGTON** | SEATTLE, WA
- Relevant Coursework: Data Analytics for Systems Engineers (Python, R), Design Of Experiments (R, ANOVA), Databases & Data Modeling (SQL), Machine Learning (Python), Simulation Modeling (SIMIO)
- Activities: President of Russian Speakers Club, Volleyball Intramurals, Designer at Web Development Club