Visualization Canvas

"The greatest value of a picture is when it forces us to notice what we never expected to see.

John Tukey

Story	Analyzing customer purchase behavior and sales performance for an e- commerce platform.
	2. How do product ratings and rankings vary over time and across different regions?
 What's the problem? What question do you want to answer? Why did you choose it? What is the context? 	What are the purchasing behaviors and preferences of our customers based on demographics, traffic sources?
	 We chose to focus on understanding trends because recognizing and analyzing patterns within our data is crucial for making informed business decisions.
	4. By highlighting the importance of understanding sales trends, customer satisfaction, and marketing effectiveness, we underscore the value of leveraging data-driven insights to drive business success in the dynamic e-commerce landscape.
Audience	Marketing team Sales team Product management

Who is going to use the visualization?

4. Customer service team

Data What type of data do you have? Where is it stored? Is it static or changing?	1. Customer Demographics: CustomerID, Gender, Country Sales Transactions: InvoiceDate, InvoiceNumber, ProductID, Quantity, Price, Total, OrderStatus, Sales Customer Interactions: TrafficSource, SessionDuration, DeviceCategory, Device, OS Feedback: DeliveryRating, ProductRating
	2. Stored in .xlsx format. (computer generated comprehensive dataset) Source: https://www.kaggle.com/datasets/virtualschool/e-commerce-dataset/data 3. Static data.
Tools	Power BI Allows for quick updates and exploration of data.
What tool(s) are you going to use? Why did you choose it?	
Charts What types of charts are chosen? Why are they the best to answer the question posed? Any real alternatives?	 Bar Charts- Effective for comparing categorical data Alternative: Stacked or grouped bar charts Line Charts - Ideal for showing trends over time Alternative: Area charts for emphasizing cumulative trends over time. Ribbon Charts - Unique visualization for ranking data Alternative: Treemap charts for hierarchical data visualization. Sankey Charts - Excellent for illustrating flows or relationships between different categories Alternative: Chord diagrams for showing relationships between categories. Slicers: Allows users to filter data dynamically Cards: Displays single values or measures. Alternative: KPI tiles for highlighting key metrics Funnel Chart: Useful for visualizing a sequential process. Alternative: Pyramid chart for hierarchical data visualization

Guide to creating charts/dashboards

Ref to this doc for the guidelines to create a chart: Data Visualization Checklist`

Some other key points:

- Always provide the source of the data (the readers should be able to double check it)

Remember: your visualizations should be

- Truthful
- Functional
- Beautiful
- Insightful
- Enlightening

For the full reference check out A.Cairo' book: The Truthful Art: data, charts and maps for communication

Remember: charts can lie by

- being poorly designed
- displaying dubious data
- displaying insufficient data
- concealing or confusing uncertainty
- Suggesting misleading patterns

For the full reference check out A.Cairo' book: How charts lie: getting smarter about visual information

All books are added to the folder Literature