

# Kristopher Wilkins

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## SUMMARY

Valuing requirements of adaptability and continuing education while working in the Information Technology and Software Engineering fields and appreciating opportunities received to bring curious, diligent nature to assist companies with technology frustrations, goals, and innovations.

## SKILLS

Teamwork Critical thinking Time management SDLC Agile/Scrum Ai/ML Development React  
Native Responsive Design Python  
Tensorflow Scikit-Learn pyTorch  
OCR API integration Expo App Development

## EXPERIENCE

### **Programmer Analyst** June 2025 - Present *Cognizant Technology Solutions*

Provided on-site desktop support to corporate clients.  
Volunteered to assist on large scale, cross functional projects  
Rapidly trained in multiple environments and took on new duties.

### **IT Administrator** October 2024 - March 2025 *In Motion Fitness- Chico, CA*

Collaborated with vendors on procurement of IT equipment and software licenses while negotiating favorable pricing terms, saved \$5K.  
Researched emerging technologies in membership management systems relevant to organization's needs, making recommendations for adoption.  
Automated data conversion processes via python scripting

### **Desktop Support Engineer** December 2022 - August 2024 *HCL Tech/Adidas- North America, Portland, OR*

Collaborated with cross-functional international teams to solve ongoing desktop support issues and problems related to account management, Sharepoint sites, and vendor applications  
Developed comprehensive documentation for standard operating procedures for MDM account management, Microsoft 365 file access, and driver configurations

### **Microcomputer and Robotics Intern, Lead Programmer** January 2016 - June 2016 *NASA Ames Research Center- Mountain View, CA*

Managed project using Agile and Scrum methods, conducted sprint planning and created user stories  
Developed software in C for Arduino microcontrollers, tested software in virtual environment

## EDUCATION

**Bachelor of Science in Computer Science (B.S.) May 2025 Full Sail University, Winter Park FL**  
Artificial Intelligence concentration