KRISTOPHER WILKINS

CONTACT

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portfoliolink

EDUCATION

Bachelor of Science, Computer Science Full Sail University

SKILLS

Communication Teamwork Critical thinking Time management Adaptability **SDLC** Agile/Scrum Ai/ML Development React Native Responsive Design Python Tensorflow Scikit-Learn pyTorch API integration Mobile App Development

SUMMARY

I value the requirements of adaptability and continuing education while working in the Information Technology and Software Engineering fields and appreciate the opportunities that I have received to bring my curious, diligent nature to assist companies with their technology frustrations, goals, and innovations.

PROFESSIONAL EXPERIENCE

IT Administrator

In Motion Fitness, Chico, CA | 2024 - 2025

- Collaborated with vendors on procurement of IT equipment and software licenses while negotiating favorable pricing terms
- Researched emerging technologies relevant to the organization's needs, making recommendations for adoption when appropriate
- Automated data conversion processes via python scripting

Desktop Support Engineer

HCL Tech/Adidas North America, Portland, OR | 2022 – 2024

- Collaborated with cross-functional teams to develop and implement IT policies, procedures, and best practices for desktop support operations
- Developed comprehensive documentation for standard operating procedures (SOPs) related to desktop support processes
- Provided technical guidance to junior support engineers in resolving complex hardware or software problems

Microcomputer and Robotics Intern, Lead Programmer

NASA Ames Research Center, Mountain View, CA | 2016 - 2016

- Managed project using Agile methodologies
- Developed software for project and conducted testing
- Presented final project to internship board of supervisors