Kritakorn Kritmanorote (Chill)

Summary

A Hands-on Technical Project manager. 12 years of software development experience (5 years of as a developer and 7 years as a Technical Project manager) and 4 years of banking industry experience. Most of the projects I worked on are web application using JavaScript (Angular and Ext JS) as a front-end and Java as a back-end. I normally put in half of my time on the project management/supervisory duty and the other half on the project development (full-stack coding). Being able to do both allows me to deliver a project efficiently. For examples, in a project with multiple project managers, or a project with many technical difficulties, I can put in more effort on coding and resolving technical issues, maximizing the impact I can make to the project. I am experienced in Git, automated end-to-end test, and CI/CD. I am confident in my analytical skills and learning abilities (especially for new programming languages and frameworks). Besides project work, I am also a trainer of various classes including an Agile and Scrum overview class, and a Java class.

Skills

Programming languages	: JavaScript, Java, SQL, VBA, HTML, CSS, SCSS
Frameworks	: Angular, Ext JS, Spring (Spring Boot, Spring MVC, MapStruct, and Spring Data JPA)
Testing	: Jasmine, Spectator, JUnit, Mockito, Cucumber, Selenium WebDriver, Serenity BDD, Serenity/JS
Version control systems	: Git, SVN
Microsoft office	: Microsoft Excel
Others	: Apache Maven, Jenkins, npm, JIRA
Languages	: English - BULATS reading and listening score of 91/100 (CFER level of C2)
	CU TEP score of 96/120 (TOEFL equated score of 622)

Work experience

Apr 2014 – Now: Technical Project manager at DST Worldwide Services (Thailand) Limited

Job descriptions

- Technical aspect
  - o Design the software, and implement it with unit test covered according to the requirement.
  - o Review code from all developers in the team to ensure code quality and help developers improve at the same time.
  - o Write End-to-end automation test (feature files in Gherkins and step-definitions in Java and JavaScript) using the Screenplay pattern.
- Project manager aspect
  - o Create a project plan and communicate with stakeholders
  - o Monitor project progress, adjust plans as appropriated, and communicate project status with stakeholders
  - o Ensure projects are completed with good quality within an appropriate timeline
- ScrumMaster aspect
  - o Coaching teams both Scrum/Agile concept and technical knowledge
  - o Empowering teams to enable them to be self-organized
  - o Resolve conflicts within and between teams

Achievements

- Worked with the team to build a new application from scratch using many technologies which are new to the team
- Worked with another developer to develop a tool to reduce QA manual work
- Worked with the team to re-write Adobe Flex application using Ext JS
- Worked with the team to decide on technologies for the new stack to replace the existing one to support scalability
- Designed a training path for project on-boarding
- Manage a team that everyone works remotely during a COVID-19 period (Mar 2020 – Now)
- Went to US for 6 weeks to get two projects to start then came back to Thailand to concurrently lead two development teams working on two different projects
- Coach team members hard-skills needed for their roles (Developers/Testers/Business analysts) and soft-skills to lead the project to the right direction
- Groomed a team with many new graduated associates and COBOL developers who were inexperienced in web development and Scrum to be able to work on a web development project that used many new technologies using Scrum
- Chosen to be the first pilot ScrumMaster to lead two Scrum teams

- Besides project works, I am also a trainer of an Agile and Scrum overview class, a Leadership class, and a Java for Mainframe developers class. I also rewrite and enhance Organization chart generator to be more maintainable and extendable
- Won a DST Star award on 2017/Q4

Mar 2012 – Mar 2014: Senior analyst programmer at DST Worldwide Services (Thailand) Limited

Job descriptions

- Design the software, and implement it with unit test covered according to the requirement.
- Co-ordinate with a US team to smoothen the work and clarify requirements
- Write and review software related documents

Achievements

- Initiated a burndown chart with available effort to track the sprint progress and detect the signal that the sprint might fail
- Went to US for 3 months as a delivery lead, main responsibilities were to coordinate between the US team and the Bangkok team to smoothen the work and to solve problems that required extensive communication
- Redesigned a working process for the team to get more work done within the same amount of time without sacrificing the quality of the work
- Won a DST Star award on 2013/Q4

Jan 2011 – Feb 2012: Credit risk analytics manager at Kasikorn Bank Public Company Limited

Job descriptions

- Perform a value-based analysis to ensure that the risk-adjusted return (Economic profit and Risk adjusted return on capital) of the bank will meet the target
- Perform a value-based analysis to identify management issues and propose strategic decisions to the Risk management committee
- Monitor risk of the corporate portfolio
- Backtesting a credit risk rating model

Achievements

- The analysis improved the risk adjusted return of the bank so it had an improving trend and exceeded the target
- Improved the efficiency of the stress test process so more scenarios could be carried out with less time
- Implemented a new credit risk rating system using RiskAnalyst (Moody's software)

Jun 2008 – Dec 2010: Value-based management analyst at Kasikorn Bank Public Company Limited

Job descriptions

- Perform a value-based analysis to identify management issues and propose strategic decisions to the executive management
- Design and produce reports from raw data in the format that is easy to understand

Achievements

- Proposed many strategic decisions to the executive management which drove the direction of the bank
- Redefined performance reporting process. This allows the bank to create performance report for each BU with ease in a monthly basis. Previously, it took a lot of effort and can only be done twice a year.
- Streamlined and automated the working process to reduce the duration used and workload of the team while get more output with better quality
- Shared knowledge to my colleagues what I have done to improve work efficiency so they could extend it

May 2005 – May 2008: Senior software engineer at Thomson Reuters Software (Thailand) Limited

Job descriptions

- Design, implement and unit test the software using Waterfall framework
- Write and review software related documents
- Build software packages
- Control the work process using Software Configuration Management

Achievements

- Despite a software engineer position, I was trusted to lead a project with one another developer and a few testers.
- Migrated version control system from Visual Source Safe to Subversion
- Redefined, improved and clarified Software Release Procedure to improve work efficiency and quality of the software package

Certifications

Sep 2014	Certified Scrum Developer
Apr 2013	Certified Scrum Master
Aug 2010	Financial Risk Manager – Certified by the Global Association of Risk Professionals
Aug 2010	Passed Charter Financial Analyst (CFA) Level III examination

Academic history

2006 – 2007	Master of Science in Finance Program at Department of Finance and Banking, Faculty of Commerce and Accountancy, Chulalongkorn University with a GPAX of 4.00
2001 – 2004	Bachelor of Engineering (1st class honours) at Department of Computer Engineering, Faculty of Engineering, Chulalongkorn University with a GPAX of 3.69
1989 – 2000	Bangkok Christian College with a high school GPAX of 3.71

Contact information

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