

All for The University of Sydney Students

WEBSITE DEVELOPMENT PROJECT

RE03_GROUP4

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Introduction

In this project, various techniques and tools are utilized to understand and develop an outstanding project. Below are the detailed descriptions for each tool.

Figma is a prototype design tool that runs on the cloud. In theory, as long as the internet is connected, it is available to anyone on any device. It has several advantages compared to other prototype design tools. Firstly, it is fast. The biggest pain for other tools is that they are easy to crash if the design files are slightly larger. However, our group has never encountered such a serious situation. Besides, it supports multiplayer online editing at the same time. This is almost the most important function of Figma. Since this is a group project, every team member needs to contribute to the design. It can subvert the original digital product design process and mode, which disclose the originally invisible design operations. It can greatly reduce the cost of communication within each team member and can quickly collect feedback. Lastly, Figma combines feathers from other tools. Figma is more than just a prototype design tool, its functions have almost covered all important steps in digital product design. For instance, our team can use Figma to complete the design, then make an interactive prototype and collect feedback through evaluations. These steps can be completed only by relying on Figma.

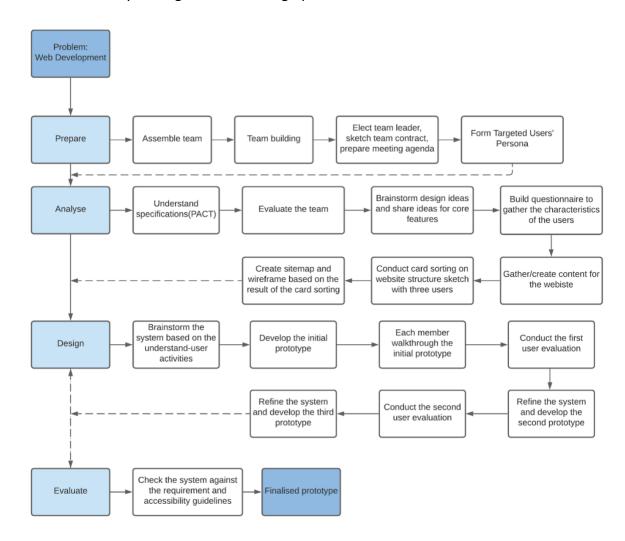
As for the communications between team members, our team relies on WeChat and Zoom. WeChat supports various platforms (e.g. IOS, Android. etc.) to quickly send text and voice messages through the network. Since all our team members are overseas now, WeChat is the best option for daily communication and getting quick responses. Our team communicates daily through WeChat and asks for feedback and answers if we are not sure about certain questions. Zoom supports free cloud video conferencing both on PC and mobile platforms among diverse people. We use Zoom for our weekly meetings to communicate about what progress to be made and any questions to be solved.

Google Docs is an online document that can be edited by multiple people at the same time, supporting online Word or PDF, which can be viewed and modified anytime, anywhere on the computer, iPad, and other types of devices. The document can be viewed and edited as long as the webpage is opened and saved in the cloud in real-time. Our team uses it to write documentation such as meeting minutes. Google Forms is a survey management application that lets users investigate and collect information from others. Besides, Google Forms also supports multi-user collaboration and sharing functions. In this project, before developing actual software, our team launches a survey to investigate who are the target users along with their characteristics for the software and what functions are useful to them. Google Chrome is a web browser which is used to search and gather relevant information from various sources.

Goodnotes and Notability are two software tools for taking notes on iPad. Since all team members have an iPad, we select this software to take some quick notes during tutorials and meetings. Besides, some initial design ideas are drawn using the software.

Overview

Below is the lifecycle diagram of our design process.



And the following is the task with its appendix reference.

Task	Appendix Reference
PACT analysis	-
Team persona	-
Investigation protocol	-
Implications of PACT analysis	-
Card sorting	D
Wireframe	Е
First usability testing	F
Second usability testing	G
Graphical representation of group's journey	I

Our website design procedures are designing our persona first, then we make a survey. After gathering the data, we design the website wireframe and sitemap. Then we finish our prototype and refine the prototype iteratively according to the comments from user evaluation.

Next, we will introduce each process undertaken by our group in order.

Phase 1 User Investigation

To better under the users' need, the team apply the PACT analysis technique and it could be found in Appendix H for further reference.

PACT helps the team in the following phases in several ways. Since the design of UX is related to human characteristics in many ways. PACT analysis can help designers to get a full map of what factor of human will impact the interaction between human and computer(system).

People differ in terms of physical and psychological qualities, as well as in how they use systems. Activities differ in terms of timing, complexity, safety, and the type of content required. Physical, legal, and organizational characteristics of contexts differ. The input, output, communication, and content that technologies support is all different.

The established PACT result reminds the team of the true user needs in the broad sense. It ensures the team is on the right track when the team brings up in-depth designs or there is a dispute.

Team Evaluation Team-based persona

<u>Attribute</u>	<u>Value</u>
Name	John Columbia
Age	22 (Second Year)
Gender	Male
Background	Grew up in ACT

Course (Degree)	Bachelor of Advanced Computing
Knowledge/Interests	Video games, Diving, racing car, Singing
Skills	R studio, Java, Python, SQL
Goals	HD mark Web design/development

User Evaluation

We use the google form to make our questionnaire. Then we distributed the questionnaire across our network to analyse and learn our target users' group. The questionnaire was launched on March 13th, and we were unable to complete it until March 18th due to continuous submissions. Additionally, the project's key criterion is to teach "every University of Sydney student," and data reliability has a good association with the size of the experimental community, so those two considerations are also taken into account. Further reference could be found in Appendix C.

The team developed and accepted the questionnaire. It is made up of demographic questions, such as: e.g. How old are you, Do you have IT background, and behaviour questions e.g., what are you expecting from the website? These behaviour questions would help the team to design to fit the user's needs.

The results show that 71.3 percent of our respondents have an IT history, while 28.3 percent do not, which is possibly biased because we only sent the questionnaire to friends and acquaintances. Some respondents shared curiosity in Python bottle, JavaScript, and HTML tutorials, whilst others lamented their lack of CSS and Framework awareness. In terms of content delivery, video plus text came out on top by a wide margin. Users come to our website for a variety of reasons, which reminds the team to diversify the content. Finally, 79.2 percent of respondents requested multilingual assistance.

The team realized questions may have left open-ended responses for respondents when reviewing, because the choices given could be limited, especially in the question, "What is your purpose for using our website?" There should be more demographic questions, not just technological, behaviour questions, to get a better picture of users' profiles.

The user persona below is generated based on the summary of the collected submissions.

Survey-based User persona

<u>Attribute</u>	<u>Value</u>

Name	Stella Lau (she/her)
Age	21 (Second Year)
Gender	Female
Background	Born and grew up in Sydney
Reason for choosing USYD	Like all the societies on campus
Likes about USYD	Water bubblers
Dislikes about USYD	People sleeping in the library
Program of study	Advanced Computing (Data Science, Computer Science)
Favourite unit of study	INFO1113
Personal challenges	Long commute
Career goal	Financially independent + self-employed
Plans after graduation	Full-time work
Goals	Prepare for a job, learn to develop websites and be proficient
IT Background	Yes
Expectation about the website	Python bottle
Preferred learning methods	Text and video
Special requirement	Multi-language support

Phase 2 Navigation design

Card sorting

We divided our sort into two parts, one of them is our website-function-oriented card sorting, another one is the card sorting about programming knowledge.

The programming knowledge part achieved 100% agreement about the card sorting. The specified knowledge about HTML, Python Bottle, CSS and JavaScript will be assigned to HTML module, Python Bottle module, CSS module and JavaScript module respectively.

Closed card sorting Open card sorting

In order to keep consistency on the overall website, the team decided to have the same heading for our website.

We brainstormed a list of question/content that users may have whilst using the website. The questions are divided into two section, one open card sorting and one closed card sorting. The open card sorting is designed to observe that how users perceive the different course content e.g., python bottle, python syntax, JavaScript structure and JavaScript syntax. The closed card sorting is designed to categorize the website content and functionality e.g., FAQs, profile page, discussion channel, in the perspective of users, to construct the navigation system for the website.

Information architectures

After having the website navigation, the team started our design of wireframe and sitemap. We discussed the functions and pages we need in our web, and that consists of account page, course page, forum page, feeds page, message page, log in(up) and so on. Then everyone draws one- or two-pages' wireframe. In the next zoom meeting, everyone shows their wireframe, then combines the advantages of each wireframe and draws a final one together. Sitemap is based on the wireframe, each page is a block in the sitemap, and then discusses the connection of each block.

The sitemap and wireframe are the exact reflection of user needs. It is designed based on the result of user card sorting and brought a sketchy layout of the website. Besides, further iterative improvement and implementation is needed.

Phase 3 Iterative design

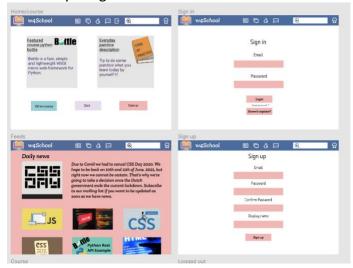
As the final output of the whole design process, the team decided to conduct iterative prototype design, which consists of three iterations of prototype and two usability testing in between. Before we design the initial prototype, each team member collects good design websites, and we discuss the style that benefits us. And style final decided is simplicity and

the colour should be light, since the light colour and the contrast design could make the user feel comfortable. Then everyone draws the same pages as the wireframe. Course pages are the core pages. The resources we use in the website are picked from the internet, and further reference list could be found in Appendix A. The team constructed a protocol to ensure the quality and reliability, which could help users study easier.

Usability testing is a crucial part of the project, which could effectively evaluate the quality of the prototype. The team as designers, sometimes might have some bias to our own prototypes. We feel everything is perfect and can't find some defects. But when participants run our task, the problems can emerge immediately. Thus, we try to make the task complete which could include all the operations our prototype can. And after the reflection has been collected, the team will try to fix the complained problems and adopt the proper and reasonable suggestions into the next iteration of the prototype.

Prototype 1st iteration

We adopt the same style as Ed. If we want to prove user usability, Simplified operation is needed. So, we design a main bar, it likes navigation. Users can view any core pages by clicking the icon in the main bar. And we draw the main bar together and add some simple icons. To clean the ambiguity of the icon, we group up the words and icon, and the main bar includes account, course, forum, feeds, message, and our website symbol. At this stage, we focused on implementing all required student functions. And in any page, we only add the necessary image and words to reduce the time to find information.



Initial prototype user evaluation result

We as a team conducted cognitive walkthrough after designing. We cannot identify any issues since the whole system was all designed by ourselves, but it turned out as problematic design and logic in the usability testing.

First usability testing

The responses have been summarized in the table below.

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	Better change words "email" to "username"	
2.	Log in	None	Email login might be too long, we could use unikey
3.	View Bottle course	None	The font too big, Bottle image could be smaller
4.	View JavaScript course	The size of the font in the menu is too small	 Image could be set in higher resolution It will be better if the menu can be hided. The button of the course like a course schedule, poor pick
5.	View HTML practice	None	There are only questions without any tutorials.
6.	View Python practice	The size of the font in the menu is too small	
7.	Message a user	Can't use the message since I can't type a word or DM with others and cannot make a group talk.	Should improve this function and make DM achievable
8.	View message history	Task set inappropriately since there is no message listed	

9.	View Forum	None	Filter is not clear
10.	Manage profile	I can't manage my profile, but I can check my profile	 Font could be improved Allow user to manage profile
11.	View Feeds	I can see the feeds, but I cannot click on them	 Allow users to check multiple feeds The button of feeds is too ambiguous

Interview

General opinions

- Other course in the course page is confusing, there are four links to one page. They
 can be combined, which will save place for another potential functional button.
 Featured courses other courses could be put in one page with featured courses
 prioritized.
- Course Page needed be improved, cannot find what I need in time and effectively.
- Pretty good about log in and create account and also seeing course but the other functions are seemed not prepared enough.

Suggestions

- Subscribe button in Feeds.
- Better aesthetic design
- Back button

In the summary above, most of the participants addressed that the login, sign up page are well designed. The main issue is that the *other course* button in the course page, which was complained by the participants the most. Other issues include the unimplemented functionality in the message page, image resolution, font issues and other aesthetics issues.

Although this, the participants commented highly on the messaging image, audio chat and video chat functions, but that would be just some sweet only in prototype, whether implement was yet to decide.

Whilst we gather the feedback of the first prototype, some of the participants advised that go-back button in course page, which will be considered in the actual implementation but not in the prototype iteration as its practicality. Another insightful suggestion is share function in feeds page. That will be considered in the implementation as the project prohibits the use of CDN and external resources.

Based on the feedback we got above, the following tweak will be applied in the next prototype:

- Redesigned website header with text descriptions.
- Redesigned course with clearer layout.
- More animation on messaging page.
- 'Update password successfully' pop-up window after update password.

Prototype 2nd iteration

After the first user evaluation, we discuss the comment of the participant, and adopt some good ideas. The obvious change is grouping up with words and icons. In participant comments, most of the participants confuse the icon. When they do the task, they can't identify the forum and message. So, we add the words to help people view different pages easier. The first iterative course design is so weak, so we also upgrade the course pages. In the first iterative course, if we want to view a course, we have to click the button on the home page to course pages. But in this iteration, users don't need this process anymore, it can save some time.



Second usability testing

The second usability testing template inherited the test plan from the first usability testing. And it is summarized below.

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	None	 It is good. But what does a resetting password need? Feel like only a security question is not enough Font size seems too large
2.	Log in	None	
3.	View Bottle course	None	I have looked at all the courses and practices. It is well formatted.
4.	View JavaScript course	None	Navigation has the same background colour with content
5.	View HTML practice	None	'Practice & course' could be larger to draw more attention
6.	View Python practice	None	
7.	Message a user	Unable to type in anything yet	 Add friend button in channel page could be improved Users' icon can be shown in the contact's list. Page 7 is so big that it cannot display on my side, even when I tried to zoom out.

8.	View message history	None	
9.	View Forum	The layout is good, but not able to switch to other forum windows	The comment box is a bit small compare to the content part. Users may feel uncomfortable if they want to type in long contents.
10.	Manage profile	The 'upload pic' option is not available	 Has a little issue on locating The 'Moments' section is unmeaningful, no explanation. Safety should in the setting
11.	View Feeds	None	Need a record and load button to feel more natural

Interview

General opinions

- The font size of pages is not consistent, may cause users hard to read.
- The contents/icons of course & quiz home page seems a bit overlapping. Maybe try to use only one icon for each programming language and give choices for course and quiz under each language.
- The icons of user can be added to the contacts list of chatting window, so that users can distinguish people easier.
- Navigation has the same background colour with content some backgrounds colour should be changed, light colour could be better

Suggestions

• Share function with website screenshot downloaded or Website bookmark

The second usability testing look in depth of the second prototype. The positive comment significantly increases compare to the first prototype. Overall, the participants are satisfied with the intuitive navigation bar, course content page and login page. Besides, the participants pointed the design flaws in helping text, buttons, account profile pictures, and consistence.

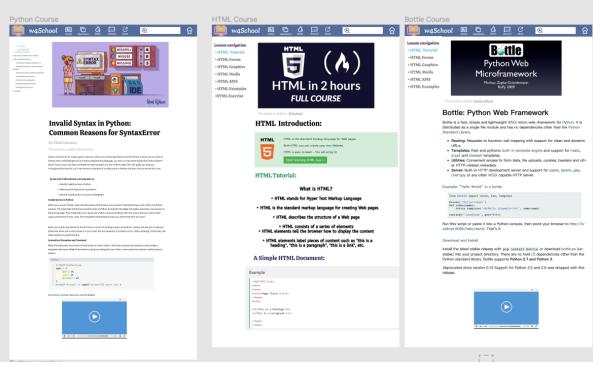
Based on the above usability testing, the team decided to have the following improvement in the next prototype:

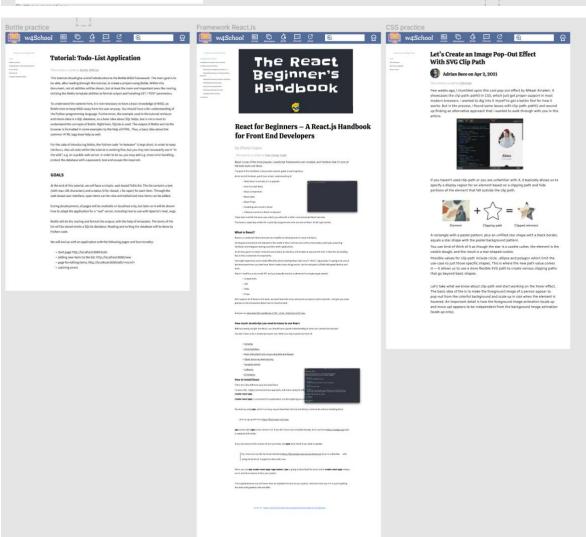
- Improve interaction in the forum and messaging page
- Redesign course page
- Refine overall aesthetics setting includes colour theme and page layout
- Enrich interaction in admin page

Prototype 3rd iteration

And this is our final version prototype, we upgrade many details to improve beauty. And add many pages which can show functions more clearly. This prototype also clears many mass parts.







Conclusion

Limitations

There are still some imperfections in the project. Since this project is implemented on Figma, some operations cannot be presented in the prototype, such as the functionality of the input, and auto-zoom adapting the screen size. And the layout of elements on each page should be slightly adjusted, especially the relationship of size and tint. Furthermore, users who have evaluated the prototype are almost with IT background and already learned a lot about programming. So, the evaluation cannot reflect the programming beginners. To improve, more iteration can be made, and the subjects should be more comprehensive.

Achievements with respect to project requirements

This project aims to develop a website that teaches university students the basics of web development. This stage is mainly for developing a usable system. Our website includes several contents essential to website development. For example, we design HTML and CSS courses and practices. We also include a web application framework, such as ReactJS. In addition, we think Python is important for today's website design, so, Python and Python bottle courses and practices are listed on our website. For a detailed list of all the contents used in our website, please refer to Appendix A.

We also implement core functions mentioned in the project brief. Our website allows users to register a new account using email. While later registered users can log in with their email and corresponding passwords. Users would have unique profiles after successful login, in which they are able to change some details about profiles (e.g., language set and word size). After that, users can view the knowledge base. For instance, users can access different courses and practices, including Python bottle, JavaScript, HTML, Python, ReactJS and CSS. In addition, we also implement the functions for website administrators. Apart from the normal functions, they can add, delete and mute users. Not only users can view different courses, but they can also message other users to communicate with them. Our website keeps track of the message history, which enables users to view the message history. A discussion forum also exists to let users and/or admin message each other.

Word count:3425

Appendix

Appendix A – content reference

The detailed contents of our website are listed below:

JavaScript course:

https://www.w3schools.com/js/DEFAULT.asp

Framework ReactJS:

https://www.freecodecamp.org/news/react-beginner-handbook/

CSS course:

https://www.freecodecamp.org/news/react-beginner-handbook/

CSS practice:

https://css-tricks.com/lets-create-an-image-pop-out-effect-with-svg-clip-path/

Python course:

https://realpython.com/invalid-syntax-python/

Python practice:

https://leetcode.com/problems/merge-k-sorted-lists/

HTML course:

https://www.w3schools.com/html/default.asp

HTML Practice:

https://www.w3schools.com/html/exercise.asp

Python bottle course:

https://bottlepy.org/docs/dev/index.html

Python bottle practice:

https://bottlepy.org/docs/dev/tutorial_app.html

Appendix B – PACT analysis

<u>People</u> use <u>technologies</u> to undertake <u>activities</u> in <u>contexts</u>

<u>People</u>

- Students from The University of Sydney
- Website admin(s)

Technologies

- Access to the Internet
- Input the keyword about the part of web development what they want
- View the tutorial material about what they want to learn
- Material came from the web-development-related courses from University
- Keyboard and mouse
- Tablet
- Smart phones

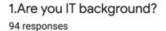
<u>Activities</u>

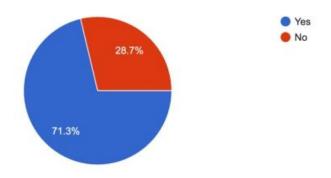
- Learn the basic skill of website development
- Discuss and solve problems with other developers

Contexts

• Related to web development skills and knowledge

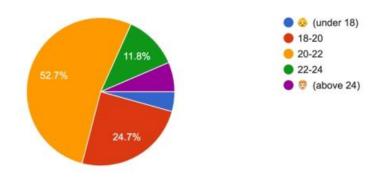
Appendix C – survey result





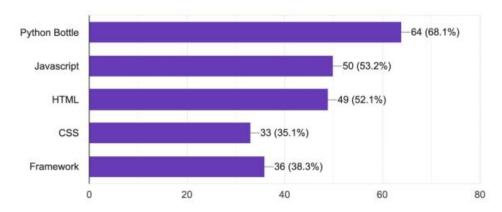
2.How old are you?

93 responses



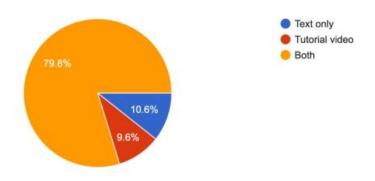
3.What do you expect from our website?

94 responses



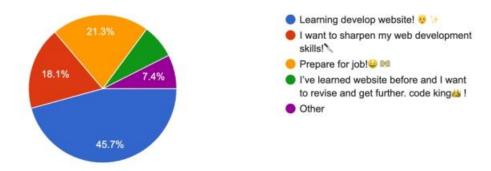
4. Which kind of learning method would you like to use?

94 responses

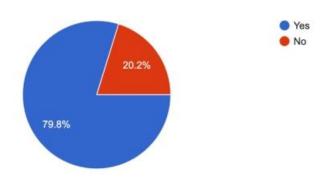


5. Your purpose of using our website

94 responses



6.Do you need Multi-language support? (subtitle) 94 responses



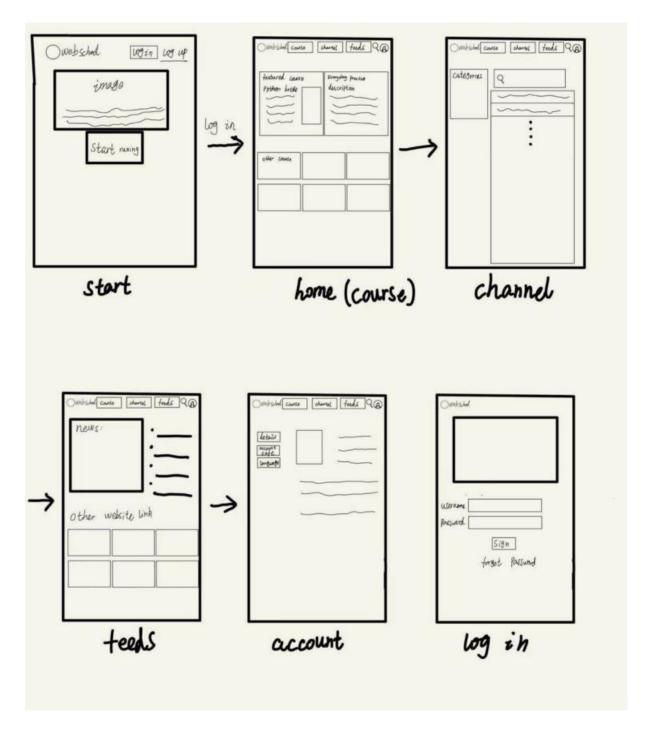
Appendix D – card sorting result



The results matrix o

	Search Bar	Contact Us	Login/Register	Tutorials	Exercise	Example
exercise of each language					2	1
quiz of each language					2	1
ry it yourself				1	2	
ooking for somethings user wan	3					
Vanna chat with us?		3				
leed help?	1	2				
hange/forget password			3			
heck status			2	1		
istory user viewed	2		1			
avorites somethings that user int	2			1		
ntroduction of each language				3		
earn how to open, read, write, an				3		
heory about the language				3		
example for code						3
Can we do some exercise about		1			2	
can we download the text tutorial		1		2		
can we find the part what we nee	3					
Can we get any help from the we	2	1				

Appendix E – wireframe



Appendix F – First usability testing User - Estelle Wang

Participant

Name: Estelle Wang

Age: 21

Degree: Bachelor of Advanced Computing

Gender: Female (She/her)

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	None	
2.	Log in	None	Email login might be too long, we could use unikey
3.	View Bottle course	None	Bottle image could be smaller
4.	View JavaScript course	None	Could be set in higher resolution
5.	View HTML practice	None	
6.	View Python practice	None	

7.	Message a user	None	
8.	View message history	Task set inappropriately since there is no message listed	
9.	View Forum	None	
10.	Manage profile	None	
11.	View Feeds	None	

1. What are your general opinions on the website design?

Generally okay.

2. Which pages and specific elements do you think needs improvement?

Other course in the course page is confusing, there are four links to one page. Featured courses other courses could be put in one page with featured courses prioritized.

3. Any features or functionalities you feel like is needed?

Nothing else:)

User - Encheng Qu

Participant

Name: Encheng Qu

Age: 21

Degree: Bachelor of Software Engineering

Gender: Male (He/him)

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	None	
2.	Log in	None	
3.	View Bottle course	None	The font so big, img should be small
4.	View JavaScript course	Should be add native	Could be set in higher resolution for pic.
5.	View HTML practice	None	There are only questions without any tutorials.
6.	View Python practice	None	
7.	Message a user	None	
8.	View message history	None	

9.	View Forum	None	Filter is not clear
10.	Manage profile	None	Fonts could be different
11.	View Feeds	None	Messy

- What are your general opinions on the website design?
 All good in structure and logic.
- Which pages and specific elements do you think needs improvement?
 Course Page needed be improved, cannot find what I need in time and effectively.
- 3. Any features or functionalities you feel like is needed? No

User - Shiyuan Li

Participant

Name: Shiyuan Li

Age: 20

Degree: Bachelor of Advanced Computing

Gender: Male (he/him)

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	No, pretty good	
2.	Log in	No problem	
3.	. View Bottle Good Bottle logo is too big course		Bottle logo is too big
4.	View JavaScript course	The size of the font in the menu is too small	It will be better if the menu can be hided.
5.	View HTML practice	Good	
6.	View Python practice	The size of the font in the menu is too small	
7.	Message a user		Should improve this function and make DM achievable

8.	View message history		
9.	View Forum		
10.	Manage profile	Avatar take too many places in this page	
11.	View Feeds	No subscribe button of daily news.	

1. What are your general opinions on the website design?

Some defect exists, but mostly OK.

2. Which pages and specific elements do you think needs improvement?

Other course, Quiz and Tutorial buttons all goes to the same page, which is very confused. They can be combined, which will save place for another potential functional button.

3. Any features or functionalities you feel like is needed?

Subscribe button in Feeds.

User – Tony

Participant

Name: Tony

Age: 21

Degree: Undergraduate

Gender: male

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	No, pretty good	
2.	Log in	No problem	
3.	View Bottle course	Good	
4.	View JavaScript course	Very good	
5.	View HTML practice	Good	
6.	View Python practice	Good	
7.	Message a user	Can't use the message since I can't type a word or DM with others and also cannot make a group talk.	Should improve this function and make DM achievable

8.	View message history	Can't use this function since I can't use message	
9.	View Forum	I can only see one forum in this website, and I can click on the others	
10.	Manage profile	I can't manage my profile, but I can check my profile	Give the authorize to manage my own profile
11.	View Feeds	I can see the feeds, but I cannot click on them	Should be able to check multiple feeds

1. What are your general opinions on the website design?

Pretty good about log in and create account and also seeing course but the other functions are seemed not prepared enough.

2. Which pages and specific elements do you think needs improvement?

Message manage profile and feeds.

3. Any features or functionalities you feel like is needed?

Nothing needed to be added but to improvement those functions I talked above.

User - Xiwen Zhang

Participant

Name: Xiwen Zhang

Age: 21

Degree: Bachelor of law

Gender: Female (She/her)

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	None	
2.	Log in	None	Better change words "email" to "username"
3.	View discussion board	The participant chose the button channel	The image of button discussion and channel could be extremely similar
4.	View course	The size of the font in the menu is too small	The button of the course like a course schedule
5.	View HTML practice	None	There are only questions without any tutorials.
6.	View CSS course	The participant tries to find backward button	Needs to add a back button, otherwise users have to go back to course pages and choose another course then go to CSS course, which is too complex.

7.	Message a user	None	Same problem with q3
8.	View message history	None	
9.	Manage profile	None	None
10.	View Feeds	None	The button of feeds is too ambiguous

1.	What are	your	general	opinions	on the	website	design?

Too many buttons are ambiguous

2. Which pages and specific elements do you think needs improvement?

Website needs a back button

3. Any features or functionalities you feel like is needed?

Aesthetics design should be upgraded

Appendix G – First usability testing

User – Venna

Participant

Name: Venna

Age:19

Degree: Bachelor of Engineering

Gender: Female (She/Her)

	Pages	User Response (Any issues?)	Additional Comments
		,	
1.	Sign up	None	
2.	Log in	None	
3.	View Bottle course	None	
4.	View JavaScript course	None	
5.	View HTML practice	None	'Practice & course' could be larger to draw more attention
6.	View Python practice	None	
7.	Message a user	None	Add friend button in channel page could be improved

8.	View message history	None	
9.	View Forum	None	
10.	Manage profile	None	Has a little issue on locating
11.	View Feeds	None	Need a record and load button to feel more natural

- 1. What are your general opinions on the website design?
 - Search function could be only for course and practice & quiz
 - Go-back button in feeds
 - Adopted to Usyd canvas system, practice section could be embedded in related courses
 - The colour theme in the feeds could be improved.
- 2. Which pages and specific elements do you think needs improvement?

Header in html course page has error (navigate to profile page)

3. Any features or functionalities you feel like is needed?

Share function with website screenshot downloaded or Website bookmark

User - Christine (Yuwei)

Participant

Name: Christine (Yuwei)

Age:20

Degree: Bachelor of Science

Gender: Female (She/Her)

	Pages	User Response (Any issues?)	Additional Comments
		(Ally issues:)	
1.	Sign up	None	It is good. But what does a resetting password need? Feel like only a security question is not enough
2.	Log in	None	
3.	View Bottle course	None	I have looked at all the courses and practices. It is well formatted.
4.	View JavaScript course	None	
5.	View HTML practice	None	
6.	View Python practice	None	
7.	Message a user	None	Page 7 is so big that it cannot display on my side, even when I tried to zoom out.
8.	View message history	None	

9.	View Forum	None	
10.	Manage profile	None	
11.	View Feeds	None	

1. What are your general opinions on the website design?

I like the header, where I can (am oriented to?) jump to course, discussion, channel... very conveniently. The search bar also looks good, although I cannot use it now.

It is also convenient that I can view my profile at the top right.

2. Which pages and specific elements do you think needs improvement?

The total website is too full and a little bit messy. If there are some empty spaces, I personally will feel better. Also, I find the web page is not fixed, it can roll in horizontal direction. I will prefer a website with smaller font size and fixed horizontal direction. I notice that I can customise the font size by Setting. But It is a little bit weird.

Moreover, I find that if I am redirected to other pages, there is no immediate way if I want to go back.

3. Any features or functionalities you feel like is needed?

I think the functionalities are sufficient.

User - Irene Qu

Participant

Name: Irene Qu

Age: 21

Degree: Bachelor of Software Engineering

Gender: Male (He/him)

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	None	
2.	Log in	None	
3.	View Bottle course	None	
4.	View JavaScript course	None	
5.	View HTML practice	None	
6.	View Python practice	None	
7.	Message a user	None	
8.	View message history	None	

9.	View Forum	None	Other thread cannot be clicked, and cannot reply the thread.
10.	Manage profile	None	
11.	View Feeds	None	

- What are your general opinions on the website design?
 All good in structure and logic.
- 2. Which pages and specific elements do you think needs improvement?
- 3. Any features or functionalities you feel like is needed? No

User - Sijia Yu

Participant

Name: Sijia Yu

Age: 22

Degree: Bachelor of Computer Science

Gender: Female

	Pages	User Response (Any issues?)	Additional Comments
1.	Sign up	Good	Font size seems too large
2.	Log in	Good	
3.	View Bottle course	Good	
4.	View JavaScript course	Good	
5.	View HTML practice	Good	
6.	View Python practice	Good	
7.	Message a user	Unable to type in anything yet	Users' icon can be shown in the contact's list.
8.	View message history	Good	

9.	View Forum	The layout is good, but not able to switch to other forum windows	The comment box is a bit small compare to the content part. Users may feel uncomfortable if they want to type in long contents.
10.	Manage profile	The 'upload pic' option is not available.	The 'Moments' section is unmeaningful, no explanation.
11.	View Feeds	Good	

1. What are your general opinions on the website design?

The font size of pages is not consistent, may cause users hard to read.

2. Which pages and specific elements do you think needs improvement?

The contents/icons of course & quiz home page seems a bit overlapping. Maybe try to use only one icon for each programming language and give choices for course and quiz under each language.

The icons of user can be added to the contacts list of chatting window, so that users can distinguish people easier.

3. Any features or functionalities you feel like is needed?

The website can add some functions to allow users to share some pages/articles/courses that they feel useful or interesting to their friends.

User – Gaohao ming

Participant

Name: Gaohao ming

Age: 20

Degree: Bachelor of law

Gender: Female (She/Her)

		User Response (Any issues?)	Additional Comments
1	Sign up	None	
2	Log in	None	
3	View Bottle	None	
4	course View JavaScript course	None	Navigation have the same background colour with content
5	View HTML practice	None	
6	View Python practice	None	

7	Message a user	None	
8	View message history	None	
9	View Forum	None	
10	Manage profile	NODE	Safety should in the setting
11	View Feeds	None	

- What are your general opinions on the website design?
 All good in structure and logic.
- 2. Which pages and specific elements do you think needs improvement?
 Navigation have the same background colour with content
- 3. Any features or functionalities you feel like is needed?
 Some backgrounds colour should be change

Appendix H - PACT Analysis

People

- Students from The University of Sydney
- Website admin(s)

Technologies

- Access to the Internet
- Input the keyword about the part of web development what they want
- View the tutorial material about what they want to learn
- Material came from the web-development-related courses from University
- Keyboard and mouse
- Tablet
- Smartphones

Activities

- · Learn the basic skill of website development
- Discuss and solve problems with other developers

Contexts

Related to web development skills and knowledge

Appendix I – Graphical representation of group's journey

