



KRIZ THEA ALIPANTE

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ABOUT ME

Kriz Thea Alipante, an aspiring IT student with growing knowledge in information technology and service management. I possess basic IT skills such as document processing, data entry, presentation creation, and computer troubleshooting. I'm eager to expand my technical expertise and apply my learning in real-world settings. Known for being adaptable, detail-oriented, and motivated, I strive to continuously improve and contribute effectively in every task.

SKILLS

Customer service and communication skills

Basic computer literacy

Time management skills

Verbal and written communication skills

EDUCATION

College

Laguna State Polytechnic University

Bachelor of Science in Information Technology Major in Service Management Program, Siniloan, Campus

EXPERIENCE

D and W Antique Shop

Pakil, Laguna Philippines 4017

Customer Service Assistant

March 2021- August 2021

AGBM Corporation

Pangil, Laguna Philippines 4018

Front Desk Assistant

March 2022-2025

Meses Shawarma House

Pakil, Laguna Philippines 4017

Sales Clerk

August 2021- February 2022

CERTIFICATION

- Digital Safety and Security Awareness (2025)
- Lean Six Sigma White Belt Certification for Service Industry (2025)
- USER EXPERIENCE (2025)
- DIGITAL SKILLS FOR WORK AND LIFE (2025)
- Inbound Marketing Certified
- Information Security (2025)
- Practising systems thinking in practice (STiP)