



# KRIZ THEA ALIPANTE

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## ABOUT ME

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Kriz Thea Alipante, an aspiring IT student with growing knowledge in information technology and service management. I possess basic IT skills such as document processing, data entry, presentation creation, and computer troubleshooting. I'm eager to expand my technical expertise and apply my learning in real-world settings. Known for being adaptable, detail-oriented, and motivated, I strive to continuously improve and contribute effectively in every task.

## SKILLS

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Customer service and communication skills

Basic computer literacy

Time management skills

Verbal and written communication skills

## EDUCATION

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### College

Laguna State Polytechnic University

Bachelor of Science in Information Technology Major in Service Management Program, Siniloan, Campus

## EXPERIENCE

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D and W Antique Shop

Pakil, Laguna Philippines 4017

Customer Service Assistant

March 2021- August 2021

AGBM Corporation

Pangil, Laguna Philippines 4018

Front Desk Assistant

March 2022-2025

Meses Shawarma House

Pakil, Laguna Philippines 4017

Sales Clerk

August 2021- February 2022

## CERTIFICATION

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- Digital Safety and Security Awareness (2025)
- Lean Six Sigma White Belt Certification for Service Industry (2025)
- USER EXPERIENCE (2025)
- DIGITAL SKILLS FOR WORK AND LIFE (2025)
- Inbound Marketing Certified
- Information Security (2025)
- Practising systems thinking in practice (STiP)