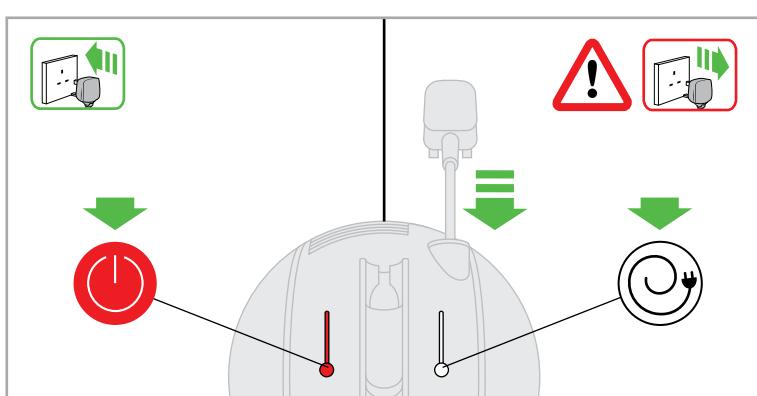
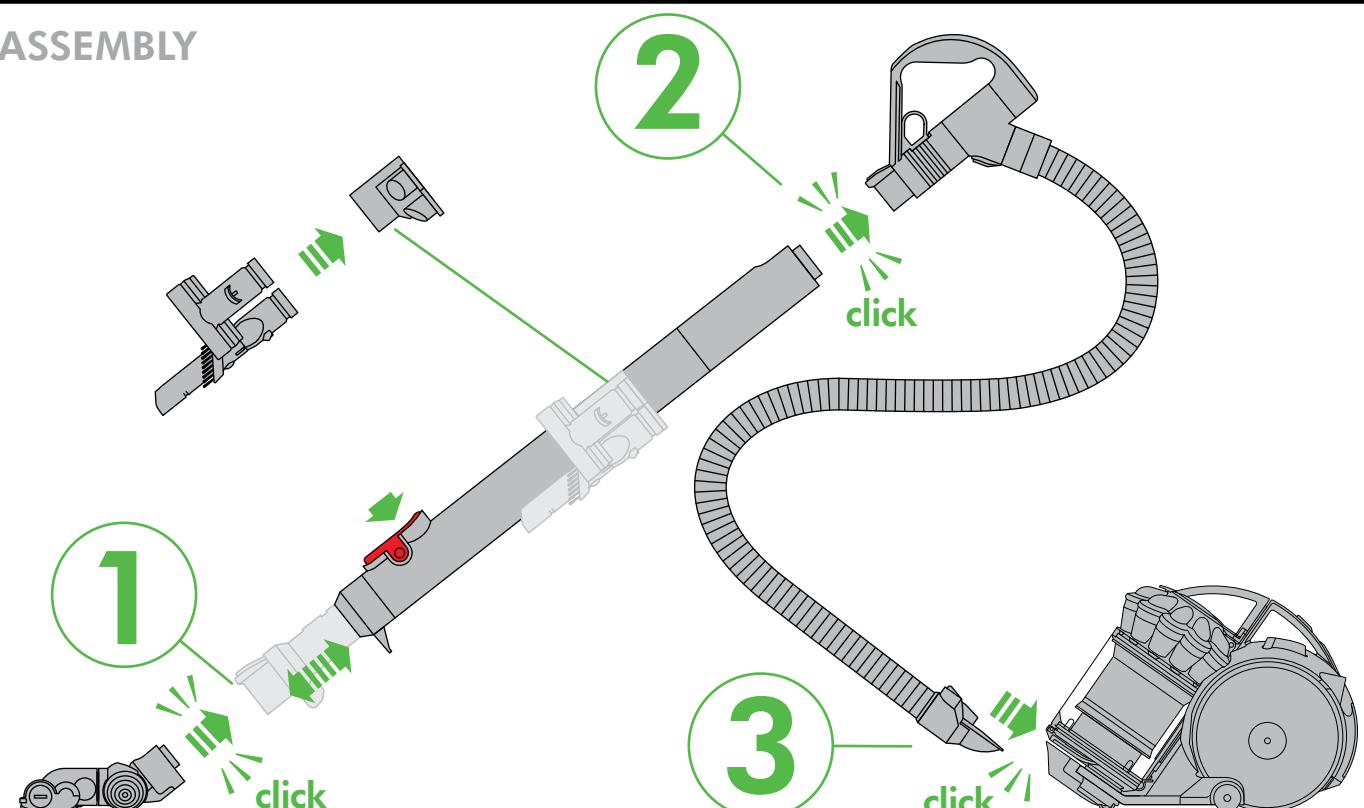
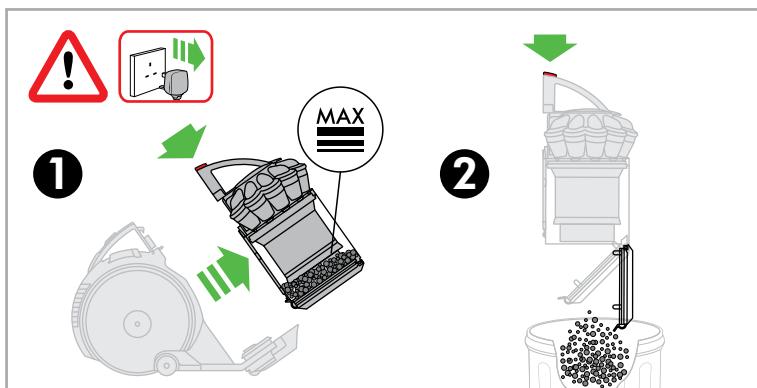


## ASSEMBLY



**REGISTER  
YOUR FREE  
5 YEAR  
GUARANTEE  
TODAY**



## DYSON CUSTOMER CARE

### THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE

After registering your 5 year guarantee, your Dyson appliance will be covered for parts and labour for 5 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance.

Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Alternatively, visit [www.dyson.co.uk/support](http://www.dyson.co.uk/support) (UK) or [www.dyson.ie/support](http://www.dyson.ie/support) (ROI) for online help, general tips and useful information about Dyson.

Your serial number can be found on your rating plate which is on the base of the appliance.



This illustration is for example purposes only.

## DYSON CONTACT DETAILS

### UK:

**Website:** [www.dyson.co.uk/support](http://www.dyson.co.uk/support)

**Dyson Helpline:** 0800 298 0298

**Email:** [askdyson@dyson.co.uk](mailto:askdyson@dyson.co.uk)

**Address:** Dyson Ltd, Tetbury Hill, Malmesbury, Wiltshire, SN16 0RP

### ROI:

**Website:** [www.dyson.ie/support](http://www.dyson.ie/support)

**Dyson Helpline:** 01 475 7109

**Email:** [askdyson@dyson.co.uk](mailto:askdyson@dyson.co.uk)

**Address:** Dyson Ireland Limited, Unit G10, Grants Lane, Greenogue Business Park, Rathcoole, Dublin 24

# IMPORTANT SAFETY INSTRUCTIONS

BEFORE USING THIS APPLIANCE READ ALL INSTRUCTIONS AND CAUTIONARY MARKINGS IN THIS MANUAL AND ON THE APPLIANCE

When using an electrical appliance, basic precautions should always be followed, including the following:

## WARNING



### TO REDUCE THE RISK OF FIRE, ELECTRIC SHOCK, OR INJURY:

1. This Dyson appliance is not intended for use by young children or infirm persons with reduced physical, sensory or reasoning capabilities, or lack of experience and knowledge, unless they have been given supervision or instruction by a responsible person concerning use of the appliance to ensure that they can use it safely.
2. Do not allow to be used as a toy. Close attention is necessary when used by or near children. Children should be supervised to ensure that they do not play with the appliance.
3. Use only as described in this Dyson Operating Manual. Do not carry out any maintenance other than that shown in this manual, or advised by the Dyson Helpline.
4. Suitable for dry locations ONLY. Do not use outdoors or on wet surfaces.
5. Do not handle any part of the plug or appliance with wet hands.
6. Do not use with a damaged cable or plug. If the supply cable is damaged it must be replaced by Dyson, its service agent or similarly qualified person in order to avoid a hazard.
7. If the appliance is not working as it should, has received a sharp blow, has been dropped, damaged, left outdoors, or dropped into water, do not use and contact the Dyson Helpline.
8. Contact the Dyson Helpline when service or repair is required. Do not disassemble the appliance as incorrect reassembly may result in an electric shock or fire.
9. Do not stretch the cable or place the cable under strain. Keep the cable away from heated surfaces. Do not close a door on the cable, or pull the cable around sharp edges or corners. Arrange the cable away from traffic areas and where it will not be stepped on or tripped over. Do not run over the cable.
10. Do not unplug by pulling on the cable. To unplug, grasp the plug, not the cable. The use of an extension cable is not recommended.
11. Do not use to pick up water.
12. Do not use to pick up flammable or combustible liquids, such as petrol, or use in areas where they or their vapours may be present.
13. Do not pick up anything that is burning or smoking, such as cigarettes, matches, or hot ashes.
14. Keep hair, loose clothing, fingers, and all parts of the body away from openings and moving parts, such as the brush bar. Do not point the hose, wand or tools at your eyes or ears or put them in your mouth.
15. Do not put any object into openings. Do not use with any opening blocked; keep free of dust, lint, hair, and anything that may reduce airflow.
16. Use only Dyson recommended accessories and replacement parts.
17. To avoid a tripping hazard wind the cable when not in use.
18. Do not use without the clear bin and filters in place.
19. Do not leave the appliance when plugged in. Unplug when not in use and before servicing.
20. Do not pull or carry by cable or use cable as a handle.
21. Use extra care when cleaning on stairs. Do not work with the appliance above you on the stairs.
22. Turn off all controls before unplugging. Unplug before connecting any tool or accessory.
23. Always extend the cable to the red line but do not stretch or tug the cable.
24. Hold the plug when rewinding onto cable reel. Do not allow the plug to whip when rewinding.

## READ AND SAVE THESE INSTRUCTIONS

THIS DYSON APPLIANCE IS INTENDED FOR HOUSEHOLD USE ONLY



Do not pull on the cable.



Do not store near heat sources.



Do not use near naked flames.



Do not run over the cable.



Do not pick up water or liquids.



Do not pick up burning objects.

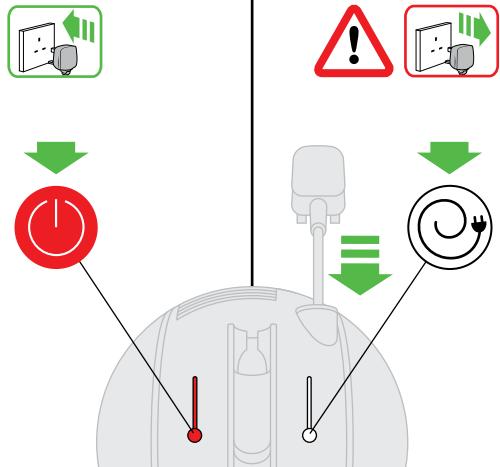


Do not use above you on the stairs.

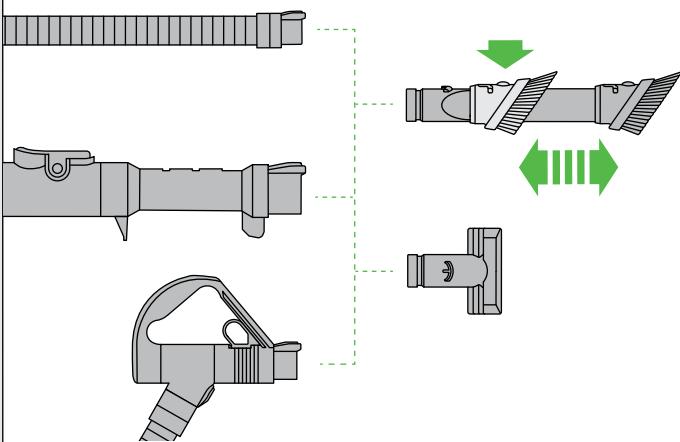


Do not put hands near the brush bar when the appliance is in use.

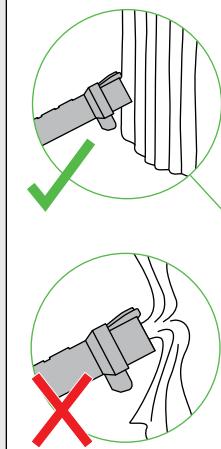
#### Power & cable



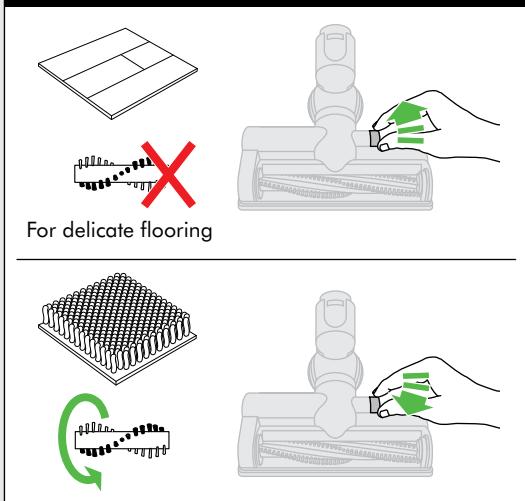
#### Tool attachments



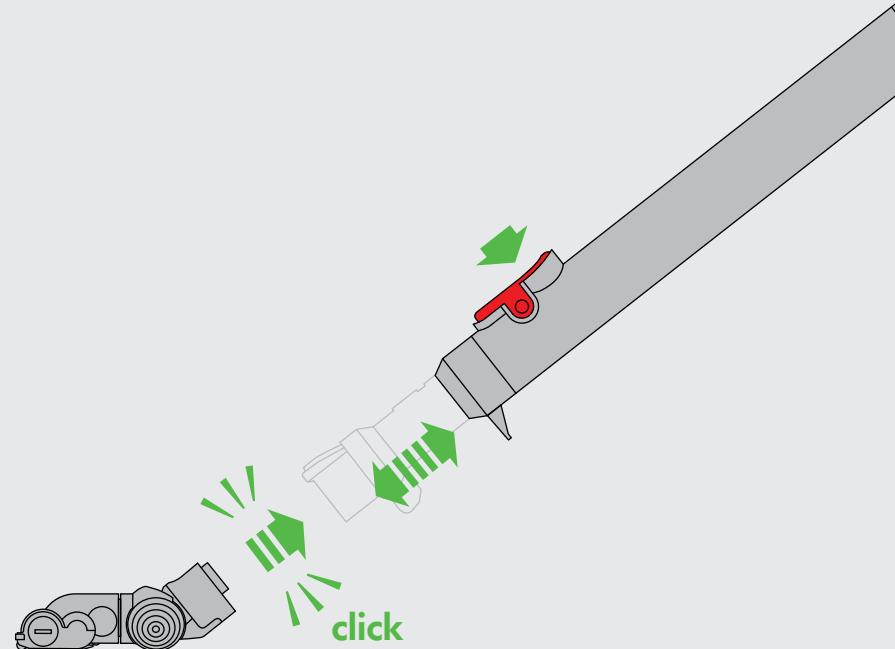
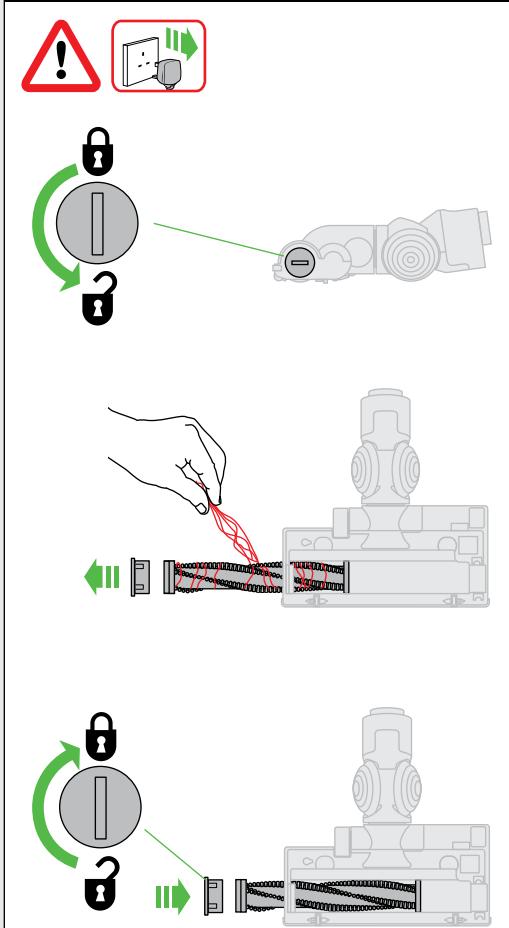
#### Suction release



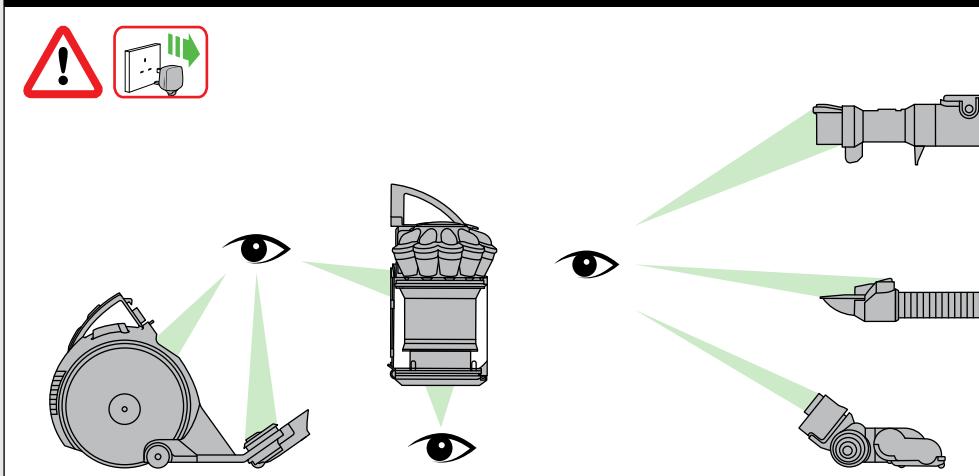
#### Carpets or hard floors

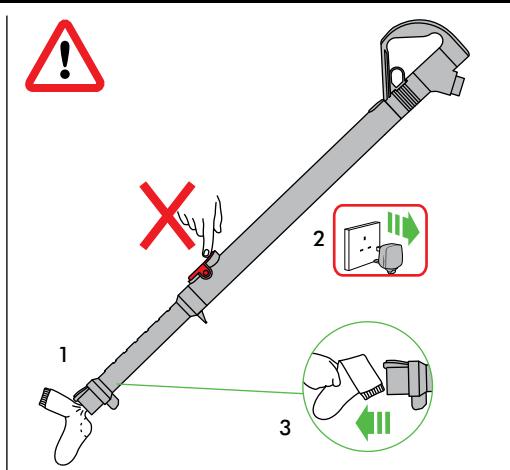
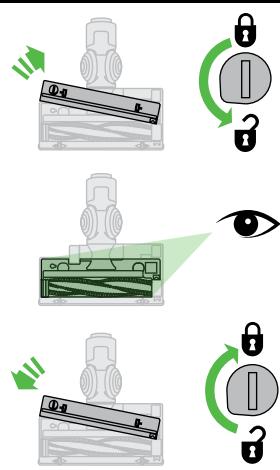
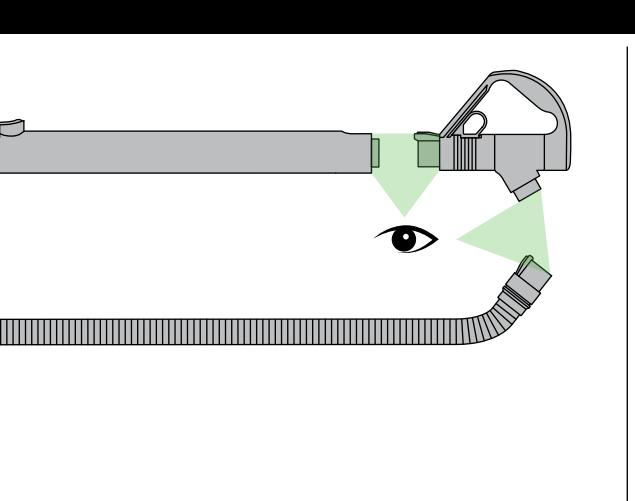
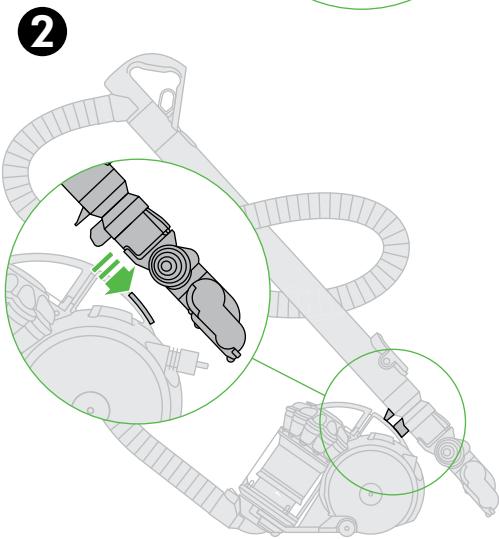
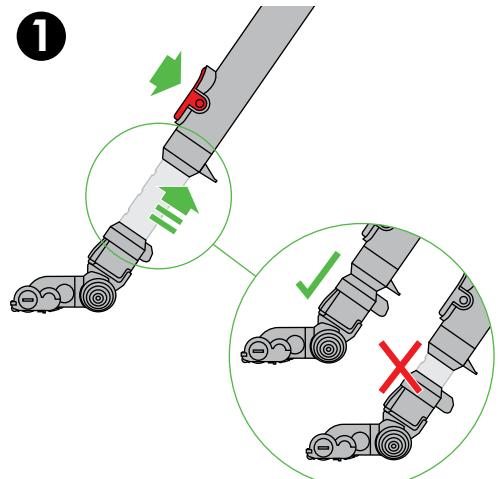
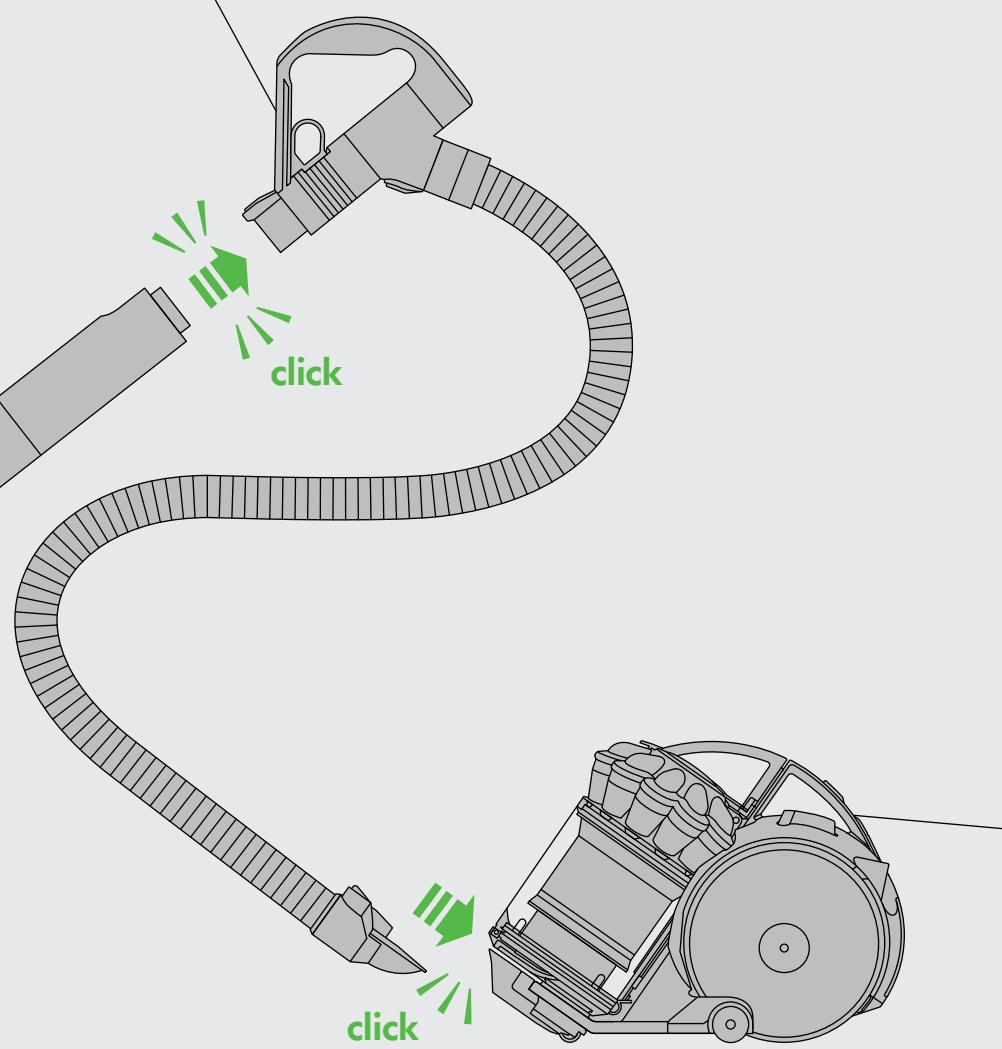
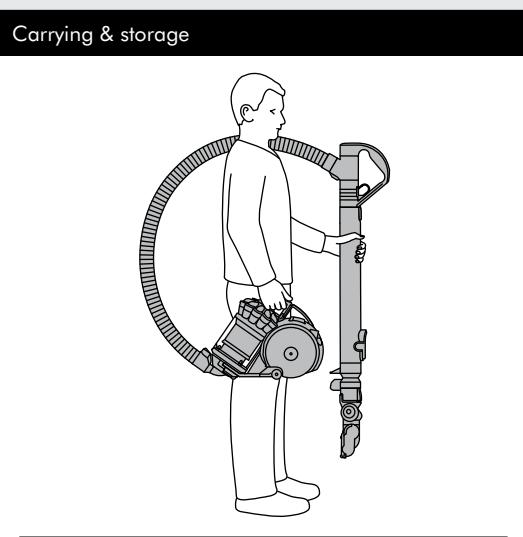
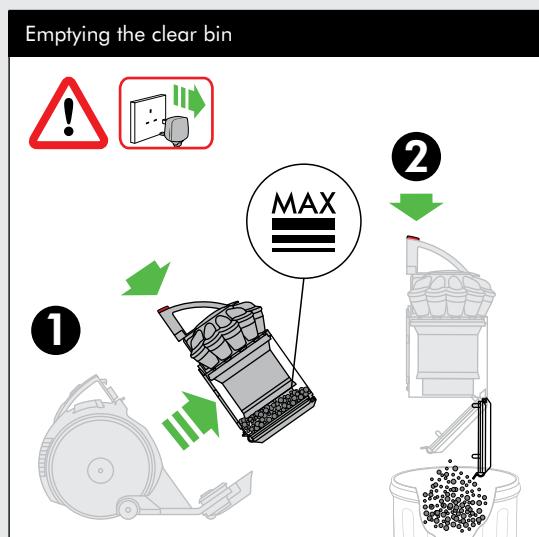
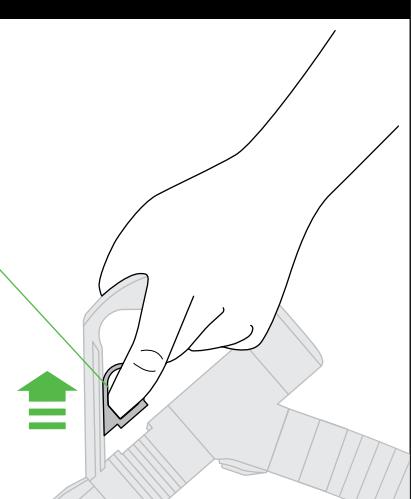


#### Brush bar – clearing obstructions



#### Looking for blockages



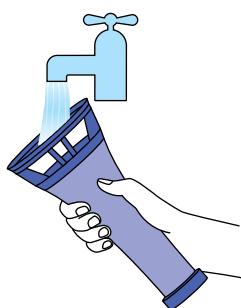
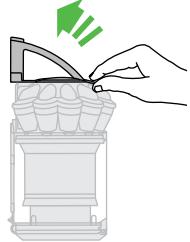
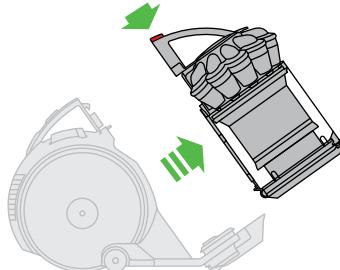


# IMPORTANT!

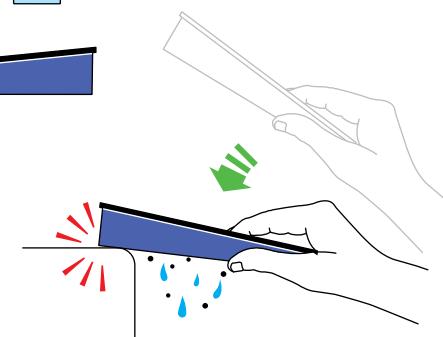
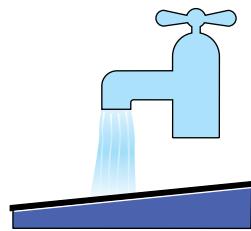
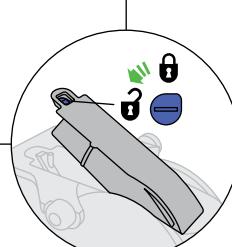
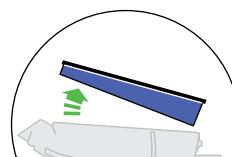
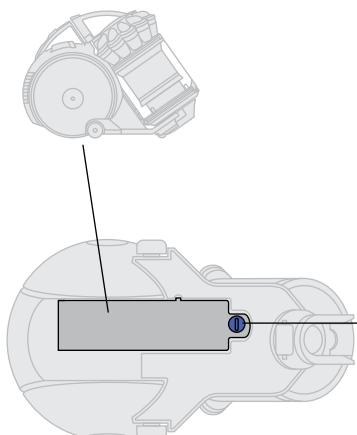
## WASH FILTERS



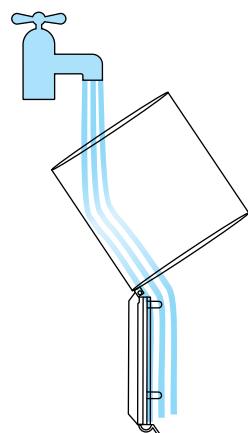
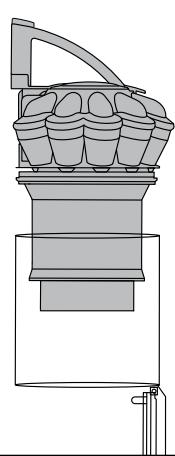
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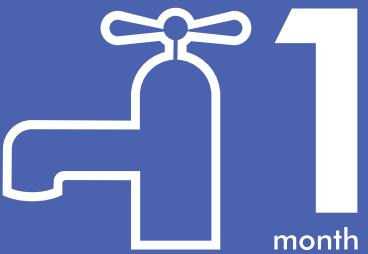


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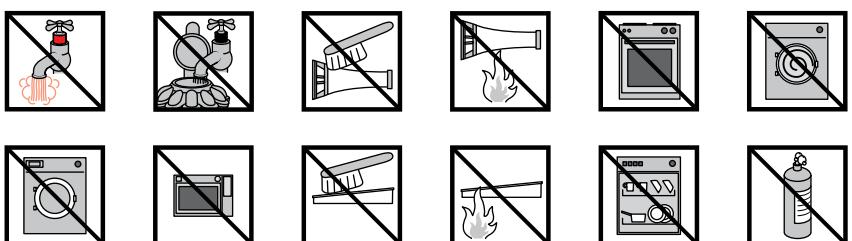
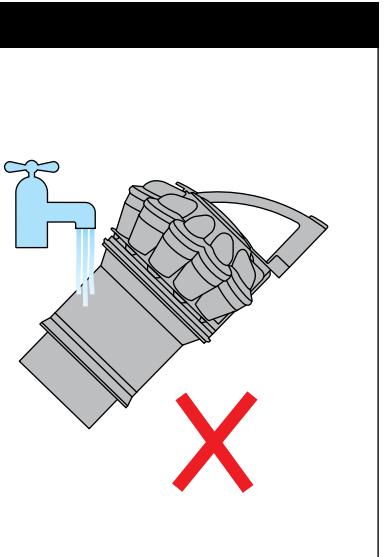
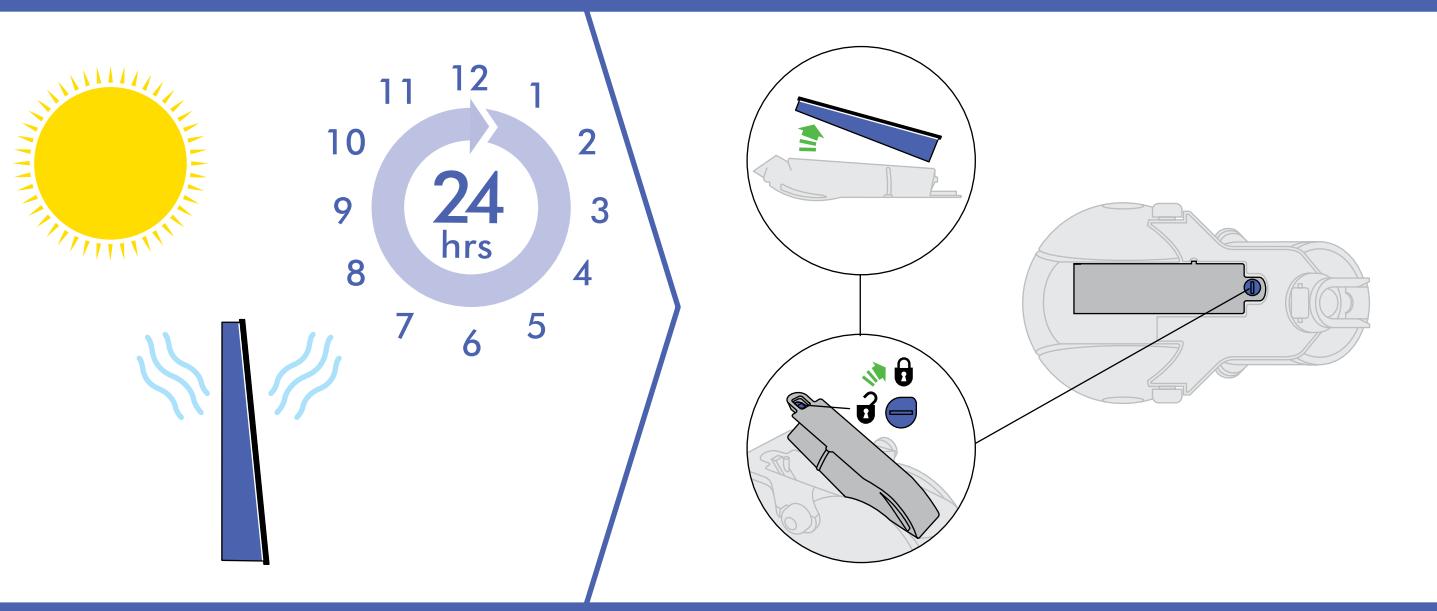
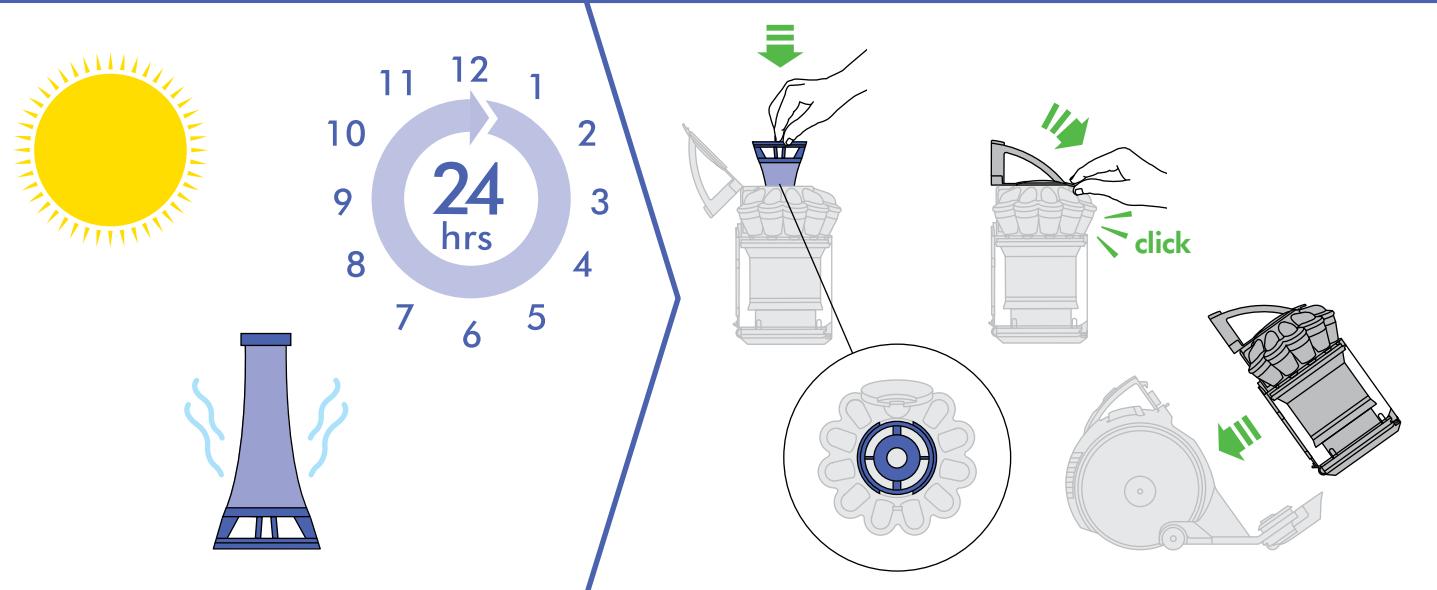


Cleaning





**Important!**  
Wash filters with cold water at least every month.



## USING YOUR DYSON APPLIANCE

PLEASE READ THE 'IMPORTANT SAFETY INSTRUCTIONS' IN THIS DYSON OPERATING MANUAL BEFORE PROCEEDING.

### CARRYING THE APPLIANCE

- Carry the appliance by the main handle on the body.
- Do not press the cyclone release button or shake the appliance when carrying or the cyclone could disengage, fall off and cause injury.

### OPERATION

- Always extend the cable fully to the red tape before use.
- Plug the appliance into the mains electricity supply.
- To switch 'ON' or 'OFF' press the red power button, located as shown.
- After use: unplug, retract the cable safely, put the appliance away.
- Switch 'OFF' the appliance, unplug and ensure it is upright before:
  - changing or using tools
  - removing the hose or airway inspection parts.
- To watch a short online video visit:
  - UK - [www.dyson.co.uk/dc49gettingstarted](http://www.dyson.co.uk/dc49gettingstarted)
  - ROI - [www.dyson.ie/dc49gettingstarted](http://www.dyson.ie/dc49gettingstarted)

### CARPETS OR HARD FLOORS

- The brush bar will always default to 'ON' (spinning) each time you switch the appliance 'ON'.
- To switch the brush bar 'OFF' (e.g. for delicate flooring), twist the dial on the cleaner head a quarter of a turn. The brush bar will stop.
- When the appliance is running and the brush bar has been switched 'OFF', the brush bar can be switched 'ON' again by twisting the dial on the cleaner head a quarter of a turn. The brush bar will start. Alternatively, switch the appliance 'OFF'; the dial will return to its original position. When the appliance is switched 'ON' again the brush bar starts automatically.
- The brush bar can only be turned off once the machine is running.
- The brush bar will automatically stop if it becomes obstructed. See 'Brush bar – clearing obstructions'.
- Before vacuuming your flooring, rugs and carpets, check the manufacturer's recommended cleaning instructions.
- Some carpets may fuzz if a rotating brush bar is used when vacuuming. If this happens, we recommend vacuuming with the brush bar switched 'OFF' and consulting with the flooring manufacturer.
- The brush bar on the appliance may damage some carpet types. If you are unsure, turn 'OFF' the brush bar.
- This product has carbon fibre brushes. Take care if coming into contact with them, as they may cause minor skin irritation. Wash your hands after handling the brushes.

### LOOKING AFTER YOUR DYSON APPLIANCE

- Do not carry out any maintenance or repair work other than that shown in this Dyson Operating Manual, or advised by the Dyson Helpline.
- Only use parts recommended by Dyson. If you do not do this could invalidate your guarantee.
- Store the appliance indoors. Do not use or store it below 3°C (37.4°F). Ensure the appliance is at room temperature before operating.
- Clean the appliance only with a dry cloth. Do not use any lubricants, cleaning agents, polishes or air fresheners on any part of the appliance.
- If used in a garage, always wipe the base plate and ball with a dry cloth after vacuuming to clean off any sand, dirt, or pebbles that could damage delicate floors.

### VACUUMING

- Do not use without the clear bin and filters in place.
- Fine dirt such as flour should only be vacuumed in very small amounts.
- Do not use the appliance to pick up sharp hard objects, small toys, pins, paper clips, etc. They may damage the appliance.
- When vacuuming, certain carpets may generate small static charges in the clear bin or wand. These are harmless and are not associated with the mains electricity supply. To minimise any effect from this, do not put your hand or insert any object into the clear bin unless you have first emptied it and rinsed it out with cold water (see 'Cleaning the clear bin').
- Do not work with the appliance above you on the stairs.
- Do not put the appliance on chairs, tables, etc.
- Before vacuuming highly polished floors, such as wood or lino, first check that the underside of the floor tool and its brushes are free from foreign objects that could cause marking.
- Do not push hard with the floor tool when vacuuming, as this may cause damage.
- Do not leave the cleaner head in one place on delicate floors.
- On waxed floors the movement of the cleaner head may create an uneven lustre. If this happens, wipe with a damp cloth, polish the area with wax, and wait for it to dry.
- To park the wand, collapse the wand and then store the cleaner head by inserting it in the clip at the back of the main body

### EMPTYING THE CLEAR BIN

- Empty as soon as the dirt reaches the level of the MAX mark – do not overfill. Be careful not to pull the 'ON' trigger.
- Switch 'OFF' and unplug before emptying the clear bin.
- To remove the cyclone and clear bin unit, press down on the red button on the top of the carrying handle on the cyclone.
- To release the dirt, press all the way down on the same red button on the top of the carrying handle on the cyclone.
- To minimise dust/allergen contact when emptying, encase the clear bin tightly in a plastic bag and empty.
- Remove the clear bin carefully from the bag.
- Seal the bag tightly, dispose as normal.
- To refit:
  - ensure the airway in the bin base is clear of dust and dirt
  - close the clear bin base so it clicks into place

– push the cyclone and clear bin unit into the main body of the appliance; it will click into place

– ensure the cyclone and clear bin unit is secure.

- For a free fact sheet visit: [www.dyson.co.uk/technology/allergy](http://www.dyson.co.uk/technology/allergy)

### CLEANING THE CLEAR BIN

- Remove cyclone and clear bin (see 'Emptying the clear bin').
- To separate the cyclone unit from the clear bin press the red button to open the clear bin base. This exposes a small silver button behind the red opening mechanism. Press the silver button and separate the cyclone unit from the clear bin.
- Clean the clear bin with cold water only.
- Do not use detergents, polishes or air fresheners to clean the clear bin.
- Do not put the clear bin in a dishwasher.
- Do not immerse the whole cyclone in water or pour water into the cyclones.
- Clean the cyclone shroud with a cloth or dry brush to remove lint and dust.
- Ensure the clear bin is completely dry before replacing.
- To refit:
  - fit the cyclone shroud into the clear bin so that the silver button clicks and engages. Ensure that the front of the clear bin is locked in place
  - close the clear bin base so it clicks into place
  - push the cyclone and clear bin unit into the main body of the appliance; it will click into place
  - ensure the cyclone and clear bin unit is secure.

### WASHING YOUR FILTERS

- Your appliance has two washable filters, located as shown.
- Check and wash the filters regularly according to instructions to maintain performance.
- Switch 'OFF' and unplug before checking or removing the filters.
- The filters may require more frequent washing if vacuuming fine dust.
- Wash the filters with cold water only. Do not use detergents.
- Do not put the filters in a dishwasher, washing machine, tumble dryer, oven, microwave or near a naked flame.

#### Filter A

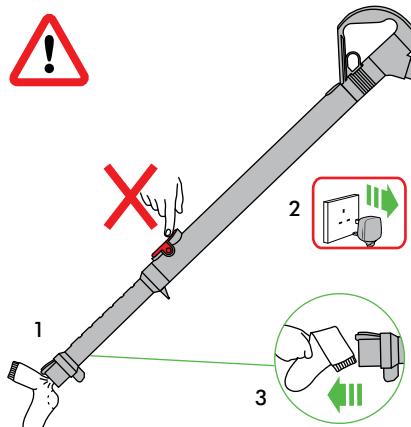
- Remove the cyclone and clear bin (instructions above).
- Release the catch on the front of the cyclone handle. Swing the handle back.
- Lift out the filter.
- Wash the filter with cold water only. Hold under a tap and run water through the open end until the water runs clear. Turn upside down and tap out.
- Squeeze and twist with both hands to make sure the excess water is removed.
- Run water over the outside of the filter until the water runs clear.
- Squeeze and twist with both hands to make sure the excess water is removed.
- Stand the filter on its wide, open end to dry. Leave to dry completely for a minimum of 24 hours.
- Replace the filter into the cyclone. Swing the handle back into place. Ensure the latch clicks to engage and is secure. Fit the cyclone and clear bin unit onto the appliance (instructions above).

#### Filter B

- To remove filter B:
  - use a coin to turn the fastener one-quarter anti-clockwise to the unlocked position
  - remove the filter cover from the appliance
  - separate the filter from the cover.
- Filter B should be rinsed in cold water only and tapped out until the water runs clear, then tapped out again to ensure all excess water is removed. Tap out on the hard plastic edge of the filter, not the rubber edge. Leave to dry completely for 24 hours.
- To refit, re-assemble in reverse order.
- IMPORTANT: After washing please leave the filters at least 24 hours to dry completely before refitting.
- To watch a short online video visit:
  - [www.dyson.co.uk/dc49filterwash](http://www.dyson.co.uk/dc49filterwash)
  - [www.dyson.ie/dc49filterwash](http://www.dyson.ie/dc49filterwash)

### BLOCKAGES – THERMAL CUT-OUT

- This appliance is fitted with an automatically resetting thermal cut-out.
- If any part becomes blocked the appliance may overheat and automatically cut-out.
- This includes temporary blockages of the wand or tool inlet by flexible items such as soft furnishings, clothing and loose lino, or by internal blockages by items sucked into the machine.
- If this happens, follow the instructions below in 'Looking for blockages'.
- NOTE: Large items may block the tools or wand inlet. If this happens, do not operate the wand release catch. Switch 'OFF' and unplug. Failure to do so could result in personal injury.



## LOOKING FOR BLOCKAGES

- Switch 'OFF' and unplug before looking for blockages. Failure to do so could result in personal injury.
- Leave to cool down for 1-2 hours before looking for blockages.
- Beware of sharp objects when checking for blockages.
- To gain access to blockages in the floor tool, remove the base plate by using a coin to loosen the screw marked with a padlock.
- To access the inspection channel, remove the main hose and clear bin.
- Inspect for blockages.
- Clear any blockage before restarting.
- Refit all parts securely before using.
- Clearing blockages is not covered by your guarantee.

## BRUSH BAR – CLEARING OBSTRUCTIONS

- If your brush bar is obstructed, it may shut 'OFF'. If this happens you will need to remove the brush bar as shown.
- Switch 'OFF' and unplug before proceeding. Failure to do so could result in personal injury.
- Remove the brush bar by using a coin to loosen the fastener marked with a padlock until it clicks.
- Beware of sharp objects when clearing obstructions.
- Replace the brush bar and secure it by tightening the fastener until it clicks. Ensure it is fixed firmly before operating.
- Clearing brush bar obstructions is not covered by your guarantee.
- This product has carbon fibre brushes. Take care if coming into contact with them, as they may cause minor skin irritation. Wash your hands after handling the brushes.

## BRUSH BAR – TROUBLESHOOTING

- If the brush bar has stopped spinning, follow the instructions above on clearing obstructions. Alternatively, contact a Dyson expert on the Dyson Helpline or visit the website.

## DISPOSAL INFORMATION

- Dyson products are made from high grade recyclable materials. Recycle where possible.

## GUARANTEE TERMS AND CONDITIONS

### DYSON CUSTOMER CARE

#### THANK YOU FOR CHOOSING TO BUY A DYSON APPLIANCE

After registering your 5 year guarantee, your Dyson appliance will be covered for parts and labour for 5 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Alternatively, visit [www.dyson.com](http://www.dyson.com) for online help, general tips and useful information about Dyson.

If your Dyson appliance needs a service, call the Dyson Helpline so we can discuss the available options. If your Dyson appliance is under guarantee, and the repair is covered, it will be repaired at no cost.

Your serial number can be found on your rating plate which is on the base of the appliance.

## PLEASE REGISTER AS A DYSON APPLIANCE OWNER

To help us ensure you receive prompt and efficient service, please register as a Dyson appliance owner. There are three ways to do this:

- Online at [www.dyson.co.uk/register](http://www.dyson.co.uk/register) (UK) or [www.dyson.ie/support](http://www.dyson.ie/support) (ROI).
- Telephone the Dyson Helpline.
- Complete the enclosed form and post it to us.

This will confirm ownership of your Dyson appliance in the event of an insurance loss, and enable us to contact you if necessary.

## LIMITED 5 YEAR GUARANTEE

#### TERMS AND CONDITIONS OF THE DYSON 5 YEAR LIMITED GUARANTEE.

### WHAT IS COVERED

- The repair or replacement of your Dyson appliance (at Dyson's discretion) if it is found to be defective due to faulty materials, workmanship or function within 5 years of purchase or delivery (if any part is no longer available or out of manufacture Dyson will replace it with a functional replacement part).
- Where this appliance is sold outside of the EU, this guarantee will only be valid if the appliance is used in the country in which it was sold.
- Where this appliance is sold within the EU, this guarantee will only be valid (i) if the appliance is used in the country in which it was sold or (ii), if the appliance is used in Austria, Belgium, France, Germany, Ireland, Italy, Netherlands, Spain or the United Kingdom and the same model as this appliance is sold at the same voltage rating in the relevant country.

### WHAT IS NOT COVERED

Dyson does not guarantee the repair or replacement of a product where a defect is the result of:

- Accidental damage, faults caused by negligent use or care, misuse, neglect, careless operation or handling of the appliance which is not in accordance with the Dyson Operating Manual.
- Use of the appliance for anything other than normal domestic household purposes.
- Use of parts not assembled or installed in accordance with the instructions of Dyson.
- Use of parts and accessories which are not genuine Dyson components.
- Faulty installation (except where installed by Dyson).
- Repairs or alterations carried out by parties other than Dyson or its authorised agents.

- Blockages – please refer to the Dyson Operating Manual for details of how to look for and clear blockages.
- Normal wear and tear (e.g. fuse, brush bar etc.).
- Use of this appliance on rubble, ash, plaster.
- Reduction in battery discharge time due to battery age or use (cordless machines only).
- If you are in any doubt as to what is covered by your guarantee, please contact Dyson.

## SUMMARY OF COVER

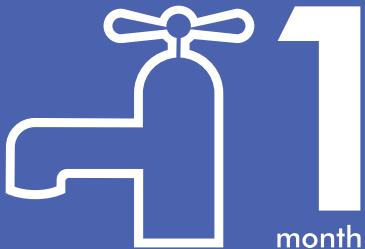
- The guarantee becomes effective at the date of purchase (or the date of delivery if this is later).
- You must provide proof of (both the original and any subsequent) delivery/purchase before any work can be carried out on your Dyson appliance. Without this proof, any work carried out will be chargeable. Keep your receipt or delivery note.
- All work will be carried out by Dyson or its authorised agents.
- Any parts which are replaced by Dyson will become the property of Dyson.
- The repair or replacement of your Dyson appliance under guarantee will not extend the period of guarantee.
- The guarantee provides benefits which are additional to and do not affect your statutory rights as a consumer.

## ABOUT YOUR PRIVACY

- Your information will be held by Dyson and its agents for promotional, marketing and servicing purposes.
- If your personal details change, if you change your mind about any of your marketing preferences or if you have any queries about how we use your information, please contact Dyson.
- For more information on how we protect your privacy, please see our privacy policy on the Dyson website.

# IMPORTANT!

## WASH FILTERS



### Important!

Wash filters with cold water at least every month.



### DYSON CUSTOMER CARE

After registering your 5 year guarantee, your Dyson appliance will be covered for parts and labour for 5 years from the date of purchase, subject to the terms of the guarantee. If you have any questions about your Dyson appliance, call the Dyson Helpline with your serial number and details of where/when you bought the appliance. Most questions can be solved over the phone by one of our trained Dyson Helpline staff.

Alternatively, visit [www.dyson.co.uk/support](http://www.dyson.co.uk/support) (UK) or [www.dyson.ie/support](http://www.dyson.ie/support) (ROI) for online help, general tips and useful information about Dyson.

### DYSON CONTACT DETAILS

#### UK:

**Website:** [www.dyson.co.uk/support](http://www.dyson.co.uk/support)

**Dyson Helpline:** 0800 298 0298

**Email:** [askdyson@dyson.co.uk](mailto:askdyson@dyson.co.uk)

**Address:** Dyson Ltd, Tetbury Hill,  
Malmesbury, Wiltshire, SN16 0RP

#### ROI:

**Website:** [www.dyson.ie/support](http://www.dyson.ie/support)

**Dyson Helpline:** 01 475 7109

**Email:** [askdyson@dyson.co.uk](mailto:askdyson@dyson.co.uk)

**Address:** Dyson Ireland Limited,  
Unit G10, Grants Lane, Greenogue  
Business Park, Rathcoole, Dublin 24





## GUARANTEE FORM

Serial number

Date of purchase  /  /

Country of purchase

UK

ROI

Title  Surname

First name

Address

Postcode

email

Telephone

Mobile

As a Dyson vacuum cleaner owner, you can hear about Dyson inventions, services and products before anyone else. If it's okay to contact you, please let us know how we may do this.

We sometimes ask other companies (such as market researchers) to contact owners on our behalf. We do this to get feedback on ideas or ask you to try new products and services. Would this be okay?

By mail  Yes  No   
By phone  Yes  No   
By email  Yes  No   
By text message  Yes  No

Yes  No

### 3 EASY WAYS TO REGISTER YOUR FREE 5 YEAR GUARANTEE

**REGISTER BY PHONE**  
Visit our website to register your full parts and labour guarantee online.  
[www.dyson.com/register](http://www.dyson.com/register)

**REGISTER BY PHONE**  
Call our dedicated Helpline.  
Open 7am - 10pm.  
7 days a week.  
UK: 0800 298 0298  
ROI: 01 475 7109

**REGISTER BY MAIL**  
Complete and return the form to Dyson in the envelope supplied.

