# Karanveer Yadav

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Results-driven Full Stack Developer with expertise in JavaScript and Java technologies. Skilled in designing, developing, and optimizing web applications with a strong focus on performance, scalability, and security. Adept at working with frontend and backend frameworks, databases, and cloud technologies. Passionate about problem-solving, collaboration, and continuous learning.

#### **WORK EXPERIENCE**

#### Process Associate (Full Stack Developer)

August 2024 – Current

Genpact

Gurgaon, Haryana

- Developed and maintained web applications using JavaScript (React.js, Node.js) and Java (Spring Boot, Hibernate) frameworks.
- Designed and implemented RESTful APIs for seamless communication between frontend and backend services.
- Optimized application performance by implementing caching, lazy loading, and efficient database queries.
- Collaborated with UI/UX designers to create responsive and user-friendly interfaces.
- Utilized Docker and Kubernetes for containerized deployments and microservices architecture.
- Implemented authentication and authorization mechanisms using JWT, OAuth, and Spring Security.
- Conducted code reviews and mentor junior developers to ensure adherence to best practices.

# **Service Desk Analyst**

March 2024 - July 2024

Noida, Uttar Pradesh

- Tech Mahindra • Provided first-line technical support to end-users, resolving hardware, software, and network issues with a 95% first-call resolution rate.
- Managed ticketing system to track and prioritize service requests, ensuring timely resolution within SLA requirements.
- Assisted in documenting common issues and solutions, contributing to the development of a knowledge base for improved team efficiency.
- Delivered excellent customer service by maintaining clear and professional communication with clients during troubleshooting.
- Collaborated with cross-functional teams to escalate complex issues, ensuring minimal downtime for users.

#### **EDUCATION**

Bachelor of Science, Mathematics Deendayal Upadhyay Gorakhpur University

July 2018 - June 2022 Gorakhpur, Uttar Pradesh

#### **SKILLS**

Frontend: JavaScript (React.js, Vue.js, Angular), HTML, CSS, Bootstrap

Backend: Node.js, Express.js, Java (Spring Boot, Hibernate, JPA)

Database: MySQL, PostgreSQL, MongoDB

**DevOps:** Docker, Kubernetes, CI/CD (Jenkins, GitHub Actions)

Cloud: AWS (EC2, S3, Lambda), Firebase Version Control: Git, GitHub, Bitbucket **API Development:** RESTful APIs, GraphQL **Security:** JWT, OAuth, Spring Security

# **LANGUAGES**

Hindi English

### **DECLARATION**

I, Karanveer Yadav, hereby declare that all the information mentioned in this resume is true to the best of my knowledge.