"Availability Management"

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Availability

The purpose of that process is ensure the continued access to components, resources and management for all availability- related issues

- Plans: Contains detailed information about initiatives.
- Design: Define from a technical point of view how the required availability levels can be achieved
- Criteria: Used to determine if an Event is significant and to decide upon an appropriate response.

Availability

- Risk   -
- Analysis -
- AMIS - Availability Management Information System
- Reports
- Schedules

Aspects :

- Reactive Activities (Monitoring, measuring, analysis, incidents and problems)
- Proactive Activities (Planning, design, recommendation)