KEVIN ROBINSON

WEB UI/UX DESIGN

Port Richey, Florida

(813) 501-5309

krobinson21359@outlook.com

LINK TO PORTFOLIO: https://krobinson21359.github.io/html-portfolio/index.html

Dynamic, ambitious, and technology-driven professional seeking a UI/UX Designer position. Eager to create designs for websites and applications. Bringing a strong background in efficiently managing multiple priorities, problem-solving, and a commitment to making positive contributions. Hard working and committed career changer who is eager to make a positive contribution to a company with room for growth.

EDUCATION:

Front-End Developer Program	New Horizons	Tampa, FL	2023
Associates in Multimedia Technologies	Rasmussen University	New Port Richey, FL	2014

TECHNICAL COMPETENCIES:

HTML | CSS | JavaScript | React | jQuery | Node.JS | Bootstrap | Responsive Design | JavaScript/ES6+ tooling | Redux | Ajax | Git | UI/UX principles | JSX | Rest API | DAM | Typography | Web Design Principles | Video Editing | Graphic Design | UI Frameworks | Prototyping Tools | Wireframing | Interaction Design | User Flows | Color Theory | Animation | Version Control | Adobe Photoshop, Illustrator, Sketch, Figma | Email Design & Webflow |

SKILLS:

Microsoft Office Suite | Windows | Apple IOS | Affinity Products | Adobe Products | Graphic Design Apply Computer Systems | Website Design & Development | Video Editing | Design | Teamwork | Attention to Detail | Communication Active Listener | Customer Service | Multitasking | Problem Solving Organization | Decision Making | Time Management

PROFESSIONAL EXPERIENCE:

Web Design Project   **Catchafire**   **Remote**   **2023**

- Conducted a comprehensive website audit for the Neighborhood Resource Center. The audit aimed to assess and enhance the overall user experience, mobile-friendliness, and visual appeal of the current website while aligning with the organization's goals.
- Analyzed the existing website's layout, user functionality, mobile-friendliness, visual design, and content to identify strengths and areas for improvement.
- Provided detailed recommendations for improvements, balancing the need for a visually appealing website for potential donors and volunteers with user-friendly navigation for program beneficiaries.
- As a result of the website audit, the Neighborhood Resource Center is better equipped to embark on a comprehensive website overhaul. The provided recommendations serve as a roadmap to achieve the organization's desired goals, ensuring an enhanced online presence that caters to both donors and program beneficiaries.

Driver   **Uber**   **Port Richey, FL**   **2020-Present**

- Ensured that customers arrived safely and timely to their destination while creating customer satisfaction.
- Created Excel spreadsheet and maintained files to track mileage, maintenance, and miscellaneous expenses.
- Managed routes through use of iPhone app technology.
- Demonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to better improve time management and safety.
- Assured that the vehicle is maintained in excellent condition and is cleaned regularly, and In-depth knowledge of vehicle maintenance is applied.
- Drive V. I. P. to various destinations upon request, with knowledge of various cities and efficient routes.
- Neat and smart appearance, customer friendly and intellectual individual with desire to exceed expectations.

Medical Office Assistant   **Premier Provider Solutions**   **Port Richey, FL**   **2022**

- Utilized healthcare programs such as Intergy and Cerner, as well as websites such as Availity and the UHC website to code, bill patients and check for insurance coverage.
- Proficient utilizing electronic medical records, mailing systems, and using Microsoft Office.
- Prepared accounts with past due balances and transferred those cases to a collection agency.

- Gathered information from multiple sources to simplify billing and organize accounts.
- Received and sorted mail, prepared packages for delivery and scanned documents.
- Checked patient eligibility and wrote balances for patients who are deceased.

Patient Advocate   **Liberty Health Sciences**   **Port Richey, FL**   **2021-2022**
- Worked with POS systems, telephone system, computer system to register patients, database system for products, and the medical marijuana registry to check for active patients' dosages and if they had a current prescription from the Doctor.
- Entered details into computer systems and managed a database of information.
- Worked effectively with staff from all departments to coordinate resolutions.
- Assisted patients in understanding individual rights and responsibilities regarding care, coverage, and payment.

Medical Biller   **Diagnostic Medical Testing Inc.**   **Holiday, FL**   **2021**
- Registered patients in EHR system
- Utilized healthcare programs such as Collaborate and Eclinical works, as well as websites such as Availity and the Blue Cross to code, bill patients and check for insurance coverage.
- Coded patient procedures and activity
- Billed insurance companies and patients as applicable.
- Followed up and conducted collections on outstanding balances and receivables.
- Interfaced with patients and insurance companies.
- Coded office visits, hospital consults and several surgeries as part of the coding team.

Cashier   **HSNi**   **Port Richey, FL**   **2016-2020**
- Completed store opening and closing procedures as per company guidelines.
- Successfully utilized Point of Sale systems and phone systems.
- Asked open-ended questions to determine exactly what customers required, available budgets and target recipient for each purchase.

Customer Service Representative   **Disney**   **Orlando, FL**   **2015**
- Utilized Point of Sale systems, phone systems, databases, the internet, and registries for over 50+ resorts and commercial properties owned by Disney to provide resolutions to customers.
- Managed the escalated service concerns received from brokers, employer contacts and account managers.
- Maintained relationships of both internal and external clients
- Submitted requests to the proper department to prevent re-occurring issues and recommend improvements in the process and procedure.
- Analyzed reports on improvements to bring effectiveness to the department.
- Educated clients on the program as well as navigation of the website.