

KEVIN ROBINSON

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Dynamic, ambitious, and technology driven professional seeking an entry level Front-End Developer position to develop website features that can enhance the user experience. Bringing a strong background in efficiently managing multiple priorities, evaluation and problem-solving. Hard working and committed career changer who is eager to make a positive contribution to a company with room for growth.

EDUCATION:

Front-End Developer Program	New Horizons	Tampa, FL	2023
Medical Billing & Coding	Rasmussen University	New Port Richey, FL	2020
Associates in Multimedia Technologies	Rasmussen University	New Port Richey, FL	2014
General Diploma	River Ridge High School	New Port Richey, FL	2008

SKILLS:

Microsoft Office Suite | Windows | Apple IOS | Affinity Products | Adobe Products | Graphic Design
Apply Computer Systems | Website Design & Development | Video Editing | Color Theory | Design | Teamwork
Attention to Detail | Communication Active Listener | Customer Service | Multitasking | Problem Solving
Organization | Decision Making | Time Management

TECHNICAL COMPETENCIES:

HTML | CSS | JavaScript | React | jQuery | Node.JS | Bootstrap | Responsive Design | JavaScript/ES6+
tooling | Redux | Ajax | Git | UI/UX principles | JSX | Rest API | DAM | Typography | Web Design
Principles | Video Editing | Graphic Design

PROFESSIONAL EXPERIENCE:

<i>Driver</i>	Uber	Port Richey, FL	2020 – Present
<ul style="list-style-type: none">Ensured that customer arrived safely and timely to their destination while creating customer satisfactionCreated Excel spreadsheet and maintained files to track mileage, maintenance, and miscellaneous expensesManaged routes through use of iPhone app technologyDemonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to better improve time management and safetyAssured that the vehicle is maintained in excellent condition and is cleaned regularly, and In-depth knowledge of vehicle maintenance is appliedDrive V. I. P. to various destinations upon request, with knowledge of various cities and efficient routesNeat and smart appearance, customer friendly and intellectual individual with desire to exceed expectations			
<i>Medical Office Assistant</i>	Premier Provider Solutions	New Port Richey, FL	2022
<ul style="list-style-type: none">Utilized healthcare programs such as Intergrity and Cerner, as well as websites such as Availity and the UHC website to code, bill patients and check for insurance coverage.Proficient utilizing electronic medical records, mailing systems, and used Microsoft Office.Prepared accounts with past due balances and transferred those cases to a collection agencyGathered information from multiple sources to simplify billing and organize accountsReceived and sorted mail, prepared packages for delivery and scanned documentsChecked for patient eligibility and wrote balances for patients who are deceased			
<i>Patient Advocate</i>	Liberty Health Sciences	New Port Richey, FL	2021 – 2022
<ul style="list-style-type: none">Worked with POS systems, telephone system, computer system to register patients, database system for products, and the medical marijuana registry to check for active patients' dosages and if they had a current			

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prescription from the Doctor.

- Entered details into computer systems and managed a database of information
- Worked effectively with staff from all departments to coordinate resolutions
- Assisted patients in understanding individual rights and responsibilities regarding care, coverage, and payment

Medical Biller **Diagnostic Medical Testing Inc.** **Holiday, FL** **2021**

- Registered patients in EHR system
- Utilized healthcare programs such as Collaborate and Eclinical works, as well as websites such as Availity and the Blue Cross to code, bill patients and check for insurance coverage.
- Coded patient procedures and activity
- Billed insurance companies and patients as applicable
- Followed up and conduct collections on outstanding balances and receivables
- Interfaced with patients and insurance companies
- Coded office visits, hospital consults and several surgeries as part of the coding team

Cashier **HSNi** **Port Richey, FL** **2016 – 2020**

- Completed store opening and closing procedures as per company guidelines
- Successfully utilized Point of Sale systems and phone systems.
- Asked open-ended questions to determine exactly what customers required, available budgets and target recipient for each purchase

Customer Service Rep. **Disney** **Orlando, FL** **2015**

- Utilized Point of Sale systems, phone systems, databases, the internet, and registries for over 50+ resorts and commercial properties owned by Disney to provide resolutions to customers.
- Managed the escalated service concerns received from brokers, employer contacts and account managers
- Maintained relationships of both internal and external clients
- Submitted requests to the proper department to prevent re-occurring issues and recommend improvements in the process and procedure
- Analyzed reports on improvements to bring effectiveness to the department
- Educated clients on the program as well as navigation of the website

Cashier **Publix Super Markets** **Port Richey, FL** **2006 – 2015**

- Greeted potential customers
- Successfully utilized Point of Sale systems and phone systems.
- Listened to customer needs and price points and offering advice and potential products
- Paid attention to detail to inventory floor products and prevent store theft
- Met sales goals
- Subtly upselling customers by suggesting an alternate product