

# KEVIN ROBINSON

## WEB UI/UX DESIGN

Port Richey, Florida

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**LINK TO PORTFOLIO:** <https://krobinson21359.github.io/html-portfolio/?fbclid=IwAR1b5vCvun48aXhHjX9s2yIG-32vd7VhpW01lZiO-ftO70uTxq50lf3GVgw>

Dynamic, ambitious, and technology-driven professional seeking a UI/UX Designer position. Eager to create designs for websites and applications. Bringing a strong background in efficiently managing multiple priorities, problem-solving, and a commitment to making positive contributions. Hard working and committed career changer who is eager to make a positive contribution to a company with room for growth.

### EDUCATION:

Front-End Developer Program	New Horizons	Tampa, FL	2023
Associates in Multimedia Technologies	Rasmussen University	New Port Richey, FL	2014

### TECHNICAL COMPETENCIES:

HTML | CSS | JavaScript | React | jQuery | Node.JS | Bootstrap | Responsive Design | JavaScript/ES6+ tooling | Redux | Ajax | Git | UI/UX principles | JSX | Rest API | DAM | Typography | Web Design Principles | Video Editing | Graphic Design | UI Frameworks | Prototyping Tools | Wireframing | Interaction Design | User Flows | Color Theory | Animation | Version Control | Adobe Photoshop, Illustrator, Sketch, Figma | Email Design & Webflow |

### SKILLS:

Microsoft Office Suite | Windows | Apple IOS | Affinity Products | Adobe Products | Graphic Design | Apply Computer Systems | Website Design & Development | Video Editing | Design | Teamwork | Attention to Detail | Communication Active Listener | Customer Service | Multitasking | Problem Solving | Organization | Decision Making | Time Management

### PROFESSIONAL EXPERIENCE:

<b>Driver</b>	<b>Uber</b>	<b>Port Richey, FL</b>	<b>2020-Present</b>
<ul style="list-style-type: none"><li>Ensured that customers arrived safely and timely to their destination while creating customer satisfaction.</li><li>Created Excel spreadsheet and maintained files to track mileage, maintenance, and miscellaneous expenses.</li><li>Managed routes through use of iPhone app technology.</li><li>Demonstrated ability to deal peacefully with unforeseen circumstances or delays and use advanced driving techniques to better improve time management and safety.</li><li>Assured that the vehicle is maintained in excellent condition and is cleaned regularly, and In-depth knowledge of vehicle maintenance is applied.</li><li>Drive V. I. P. to various destinations upon request, with knowledge of various cities and efficient routes.</li><li>Neat and smart appearance, customer friendly and intellectual individual with desire to exceed expectations.</li></ul>			
<b>Medical Office Assistant</b>	<b>Premier Provider Solutions</b>	<b>Port Richey, FL</b>	<b>2022</b>
<ul style="list-style-type: none"><li>Utilized healthcare programs such as Intergrity and Cerner, as well as websites such as Availity and the UHC website to code, bill patients and check for insurance coverage.</li><li>Proficient utilizing electronic medical records, mailing systems, and using Microsoft Office.</li><li>Prepared accounts with past due balances and transferred those cases to a collection agency.</li><li>Gathered information from multiple sources to simplify billing and organize accounts.</li><li>Received and sorted mail, prepared packages for delivery and scanned documents.</li><li>Checked patient eligibility and wrote balances for patients who are deceased.</li></ul>			
<b>Patient Advocate</b>	<b>Liberty Health Sciences</b>	<b>Port Richey, FL</b>	<b>2021-2022</b>
<ul style="list-style-type: none"><li>Worked with POS systems, telephone system, computer system to register patients, database system for products, and the medical marijuana registry to check for active patients' dosages and if they had a current prescription from the Doctor.</li><li>Entered details into computer systems and managed a database of information.</li><li>Worked effectively with staff from all departments to coordinate resolutions.</li><li>Assisted patients in understanding individual rights and responsibilities regarding care, coverage, and payment.</li></ul>			

<b>Medical Biller</b>	<b>Diagnostic Medical Testing Inc.</b>	<b>Holiday, FL</b>	<b>2021</b>
<ul style="list-style-type: none"> <li>• Registered patients in EHR system</li> <li>• Utilized healthcare programs such as Collaborate and Eclinical works, as well as websites such as Availity and the Blue Cross to code, bill patients and check for insurance coverage.</li> <li>• Coded patient procedures and activity</li> <li>• Billed insurance companies and patients as applicable.</li> <li>• Followed up and conducted collections on outstanding balances and receivables.</li> <li>• Interfaced with patients and insurance companies.</li> <li>• Coded office visits, hospital consults and several surgeries as part of the coding team.</li> </ul>			
<b>Cashier</b>	<b>HSNi</b>	<b>Port Richey, FL</b>	<b>2016-2020</b>
<ul style="list-style-type: none"> <li>• Completed store opening and closing procedures as per company guidelines.</li> <li>• Successfully utilized Point of Sale systems and phone systems.</li> <li>• Asked open-ended questions to determine exactly what customers required, available budgets and target recipient for each purchase.</li> </ul>			
<b>Customer Service Representative</b>	<b>Disney</b>	<b>Orlando, FL</b>	<b>2015</b>
<ul style="list-style-type: none"> <li>• Utilized Point of Sale systems, phone systems, databases, the internet, and registries for over 50+ resorts and commercial properties owned by Disney to provide resolutions to customers.</li> <li>• Managed the escalated service concerns received from brokers, employer contacts and account managers.</li> <li>• Maintained relationships of both internal and external clients</li> <li>• Submitted requests to the proper department to prevent re-occurring issues and recommend improvements in the process and procedure.</li> <li>• Analyzed reports on improvements to bring effectiveness to the department.</li> <li>• Educated clients on the program as well as navigation of the website.</li> </ul>			