


# ISABELLE KROGH



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## CAREER-RELATED EXPERIENCES

### Account Management Intern | *Profit Stars, Banno*

May 2014 - Present

- Manage a team of interns in creating a website to display Profiles and Portfolios for full-time Web-team employees
- Learn enhanced HTML5 and Less.js and understand the benefit of using the newest languages in website development
- Systematically and cooperatively enter content into multiple bank content management systems with other interns
- Understand how to navigate Salesforce and efficiently find information about clients through folders and in contracts

### Field Experience | “*Understanding Entrepreneurship in Silicon Valley*”

January 2014

- One of ten students selected to engage in an immersive three-week course of study to visit tech industry innovators and learned about success; daily records kept on my blog: [thehtmelle.wordpress.com](http://thehtmelle.wordpress.com).

### Operations and Driver | *Jimmy John's Gourmet Sandwiches*

May 2012 – May 2014

- Efficiently create gourmet sandwiches and provide swift and friendly assistance to all customers.
- Deliver freaky fast sandwiches to customers in a safe and positive manner.
- Provide training and leadership to new employees.

### Clubhouse Operations | *Sugar Creek Municipal Golf Course*

June 2009 – May 2013

- Provide quick, pleasant, and efficient customer services to all course guests.
- Assist managers in all course needs such as cart maintenance, course cleanliness, or customer complaints.
- Provide instruction to children ages 8-14 at the Intermediate Junior Golf Camps.

### Customer Service Representative and Pizza “Artist” | *Domino's Pizza*

October 2007 – June 2009

- Manage all in-shop operations and facilitate an enthusiastic environment for all customers and co-workers.
- Orderly create delicious pizzas and provide assistance to embarking delivery drivers.

## CAREER-RELATED COURSEWORK

Luther College, Decorah, Iowa, *Bachelor of Arts* | Major: Computer Science

May 2015

- **Languages:** Chinese (two years) and Spanish (four years)

#### • Academic Awards:

*Regent Scholarship*  
*American Legion Merit Award*  
*Weston Noble Music Scholarship*  
*Margaret Jordan Music Scholarship*  
*IWGA Anne Griffel Golf Scholarship*

#### • Activities and Honors:

*Varsity Golf Team, Luther College*  
*Philanthropy Co-Chair of Alpha Beta Psi Sorority*  
*Luther Athletes Serving Others*  
*Auditor of Iowa Girls State 2010*  
*National Honor Society (Waukee High School)*

#### • Related Coursework:

<i>Intro to Computer Science I</i>	<i>Intro to Computer Science II</i>	<i>Scholars Colloquium</i>
<i>Software &amp; Design Development</i>	<i>Discrete Structures</i>	<i>Intermediate Chinese</i>
<i>Artificial Intelligence</i>	<i>Internet Programming</i>	<i>Programming Languages</i>

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