

# ISABELLE KROGH

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## EDUCATION & ACHIEVEMENTS

**Luther College | Decorah, Iowa | August 2011 - May 2015**

Bachelor of Arts - Major: Computer Science, Minor: Asian Studies

### Related Coursework:

Programming Language

Internet Programming

Software Design & Development

Artificial Intelligence

Computer Networking

Discrete Structures

Advanced Data Structures & Algorithms

### Academic Awards:

Regent Scholarship

American Legion Merit Award

Weston Noble Music Scholarship

Margaret Jordan Music Scholarship

IWGA Anne Griffel Golf Scholarship

ACM Programming Contest

Competitor 2014

### Activities and Honors:

Varsity Golf Team, Luther College

Philanthropy Co-Chair of the

Alpha Beta Psi Sorority

Luther Athletes Serving Others

Auditor of Iowa Girls State 2010

National Honor Society (Waukee High School)

### Field Experience | “Understanding Entrepreneurship in Silicon Valley”

January 2014

One of ten students selected to engage in an immersive three-week course of study to visit tech industry innovators and learned about success; daily records kept on my blog ([thehtmelle.wordpress.com](http://thehtmelle.wordpress.com)).

## EMPLOYMENT EXPERIENCE

### Account Management Intern | Banno/ProfitStars

May 2014 - Present

- Systematically and cooperatively enter content into multiple bank content management systems with other interns
- Manage a team of interns in creating a website to display Profiles and Portfolios for full-time Web-team employees
- Learn enhanced HTML5 and Less.js and understand the benefit of using the newest languages in website development
- Understand how to navigate Salesforce and efficiently find information about clients through folders and in contracts

### Operations and Driver | Jimmy John’s Gourmet Sandwiches

May 2012 – May 2014

- Efficiently create gourmet sandwiches and provide swift and friendly assistance to all customers.
- Deliver freaky fast sandwiches to customers in a safe and positive manner.
- Provide training and leadership to new employees.

### Clubhouse Operations | Sugar Creek Municipal Golf Course

June 2009 – May 2013

- Provide quick, pleasant, and efficient customer services to all course guests.
- Assist managers in all course needs such as cart maintenance, course cleanliness, or customer complaints.
- Provide instruction to children ages 8-14 at the Intermediate Junior Golf Camps.

### Customer Service Representative and Pizza “Artist” | Domino’s Pizza

October 2007 – June 2009

- Manage all in-shop operations and facilitate an enthusiastic environment for all customers and co-workers.
- Orderly create delicious pizzas and provide assistance to embarking delivery drivers

## REFERENCES

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