

Betty Reaney

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Professional Summary:

I'm a Senior at San Francisco State University, pursuing my degree in Computer Science. Projected graduation date is December 2018. As a Computer Science major my passion is the technology field and I strongly aspire to be apart of one of the fastest growing industries in the world. While in school I have been working for Apple Inc. I have had the opportunity to be apart of an amazing team and I know this is just the beginning of my experience in the technology industry.

Skill Set:

- Develop software with various programming languages including Java, C++, Swift, Prolog, ad Pascal.
- Repair Iphone hardware as well as software
- Diagnostics and troubleshooting
- Customer care

Work History:

Apple Inc.- San Francisco, CA

Genius Admin: January 2018-Present

- Running diagnostic tests on mostly Mac Computers
- Allocating service parts
- Working in a small team to ensure all administrative duties of the Genius Bar are taken care of

Apple Inc.- San Francisco, CA

Technical Specialist: June 2016-January 2018

- Running diagnostic tests on apple products, primarily working with Ios and mobile devices
- Repair customer relationships
- Align with customers while providing excellent customer service by making a true connection

Apple Inc.- San Francisco, CA

Product Zone Specialist: October 2015-June 2016

- Help to create high energy around our products and attempting to make a real connection with customers. Also selling products, setting up devices, and often times troubleshooting any small software issue a customer may have

Jamba Juice- San Francisco, CA

Team Member: May 2015-September 2015

- In the busy financial district downtown, made smoothies and prepared food for customers

Fitness 19- Daly City, CA

Receptionist: June 2015-July 2015

- Answered the phone, checked people in, maintained the front desk

Chartwells - San Francisco, CA

Food Service Handler: February 2014-May 2015

- Prepared and served food on the campus of San Francisco State University at the Dining Center

Joyful Noise Summer Camp – Santee, CA

Camp Counselor/ Music leader: July 2007-July 2014

One month each summer from 07/2008 to 08/2013

- It is a month long summer camp that I have worked for the past 6 summers. I have grown to be in charge of a group of 8-10 kids. Also I ran rotations generally pertaining to music. I led worship on my guitar as a solo band member. I also taught one-on-one guitar lessons.

Mario's Italian – Lakeside, CA.

Hostess: August 2012-September 2013

- In charge of answering the phone, taking to-go orders, organizing and bagging orders, bussing tables, stocking, and helping the waiters with additional tasks.

Education:

West Hills High School: Santee, CA. Fall 2009-Spring 2013

General Education High School Diploma

San Francisco State University: San Francisco, CA. Fall 2013 – Present

Seeking Computer Science Degree

Beta Phi Sorority Alpha Chapter (Extracurricular): Spring 2014 - Present

Treasurer and secretary

Life Experiences:

Over 300 hundred hours of community service~

I've built a house in Tijuana, Mexico for a homeless woman and her family.

Traveled on two missions to El Salvador to help feed the hungry and march for their rights.

Attended national gathering/mission trip of 30,000 people in New Orleans to help rebuild the city.