Phone call

Phone call

Out of town

Busy with new job

System change email

Friends in town

End of study reminder

**a) P1 usage chart over the 8 week study period. Due to being out of town, the black portion was not part of the 8 weeks.**

Phone call

Out of town

Phone call

System change email

Computer issue

End of study reminder

**b) P2 usage chart over the 8 week study period. Due to being out of town, the black portion was not part of the 8 weeks.**

Phone call

Phone call

System change email

End of study reminder

**c) P3 usage chart over the 8 week study period.**

Phone call

Phone call

System change email

End of study reminder

**d) P4 usage chart over the 8 week study period.**