Phone call

Phone call

System change email

Friends in town

Busy with new job

End of study reminder

**a) P1 usage chart over the 8 week study period. There was a 6 day vacation between days 10 & 11.**

Phone call

Phone call

Computer issue

System change email

End of study reminder

**b) P2 usage chart over the 8 week study period. There was a 13 day vacation between days 10 & 11.**

Phone call

Phone call

System change email

End of study reminder

**c) P3 usage chart over the 8 week study period.**

Phone call

Phone call

System change email

End of study reminder

**d) P4 usage chart over the 8 week study period.**