

Azenta CLIMS User Guide

November 2021

Enjoy the benefits of our online ordering system:



• Place orders for all Azenta services in one convenient location

Save drafts and quote requests

Easily submit quote revisions

Track the progress of your quotes and projects

Azenta Life Sciences | Proprietary and confidential.

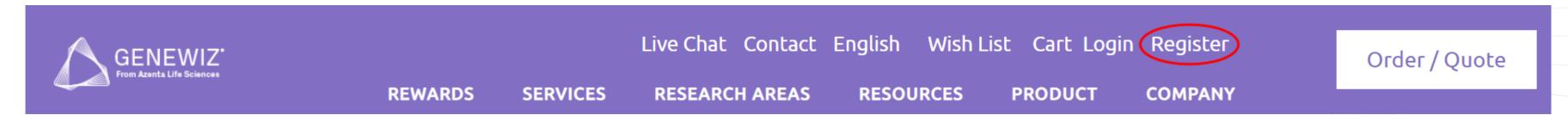
2

Creating an Account

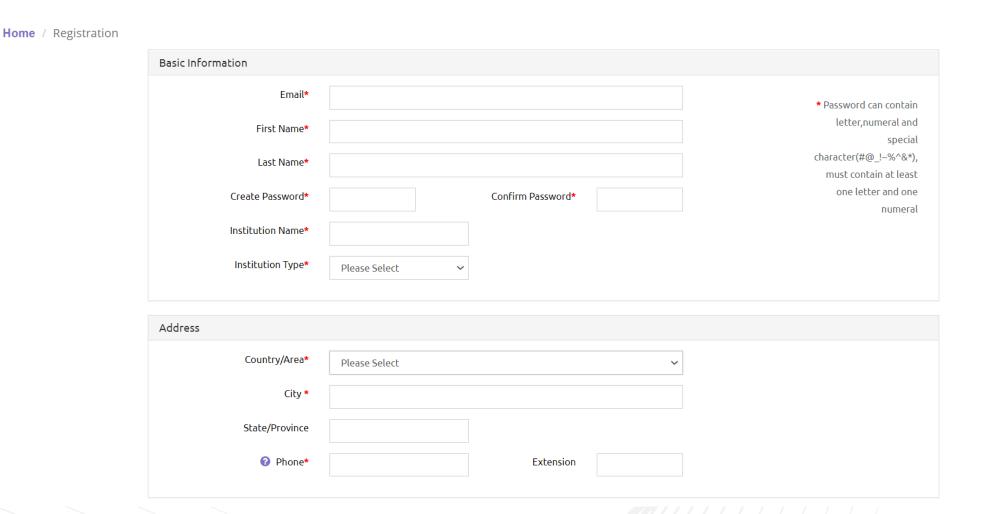


IF YOU DO NOT HAVE AN ACCOUNT, CREATING ONE IS AS EASY AS 1-2-3!

1. On the Azenta homepage, click "Register at the top right



2. Complete the registration form



3. You are ready to order!

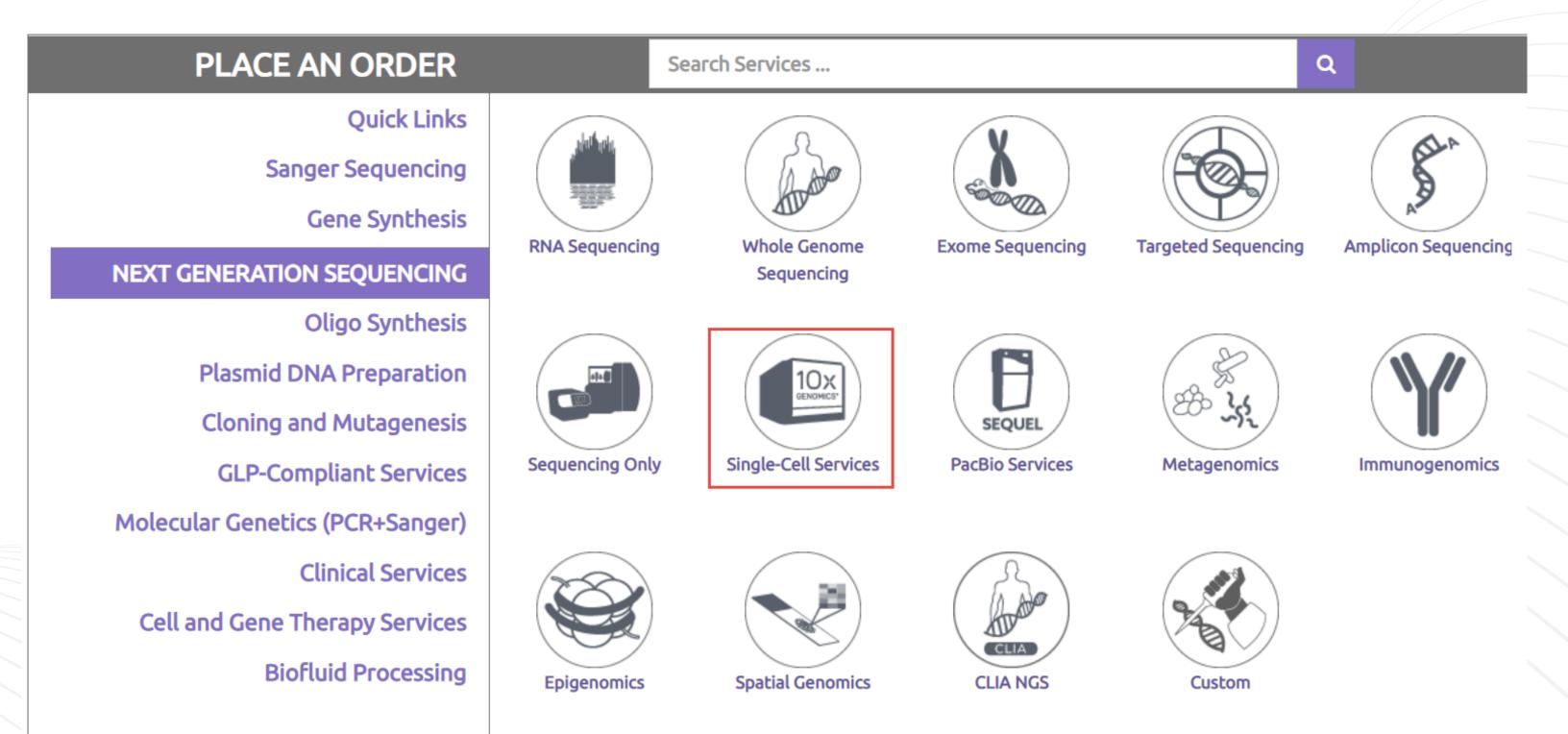
Requesting a Quote



AZENTA NEXT GENERATION SEQUENCING OFFERS POWERFUL, COST-EFFECTIVE SOLUTIONS FOR BIOLOGICAL QUESTIONS.

To place an order for NGS, please click on "Next Generation Sequencing:

Next, select a service from the bubbles shown. Please note, some bubbles contain multiple options. Simply hover over it and select from the list.



Requesting a Quote (cont.)

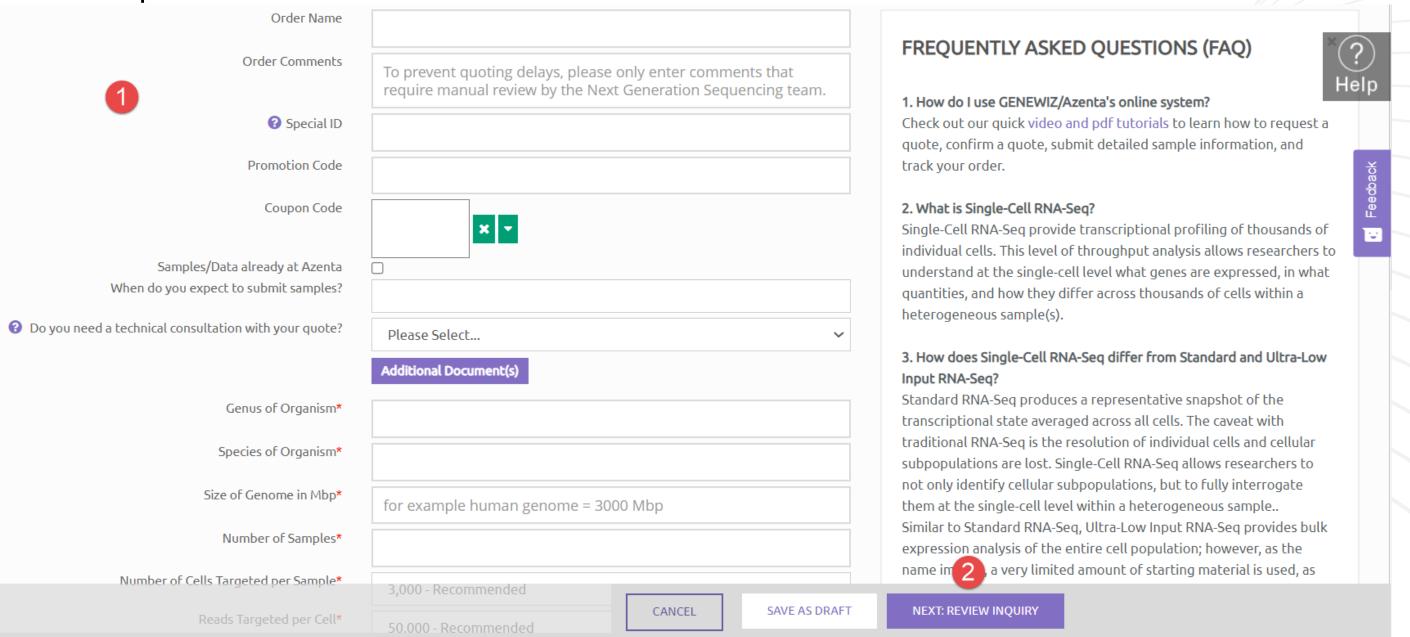


This will lead you to a quote request form. Please follow the following steps:

- Please fill out all required fields marked with an asterisk (*)
- Click "Next: Review Inquiry"

If you are not quite sure about the project details, you can come back to the request later by clicking "Save as Draft"

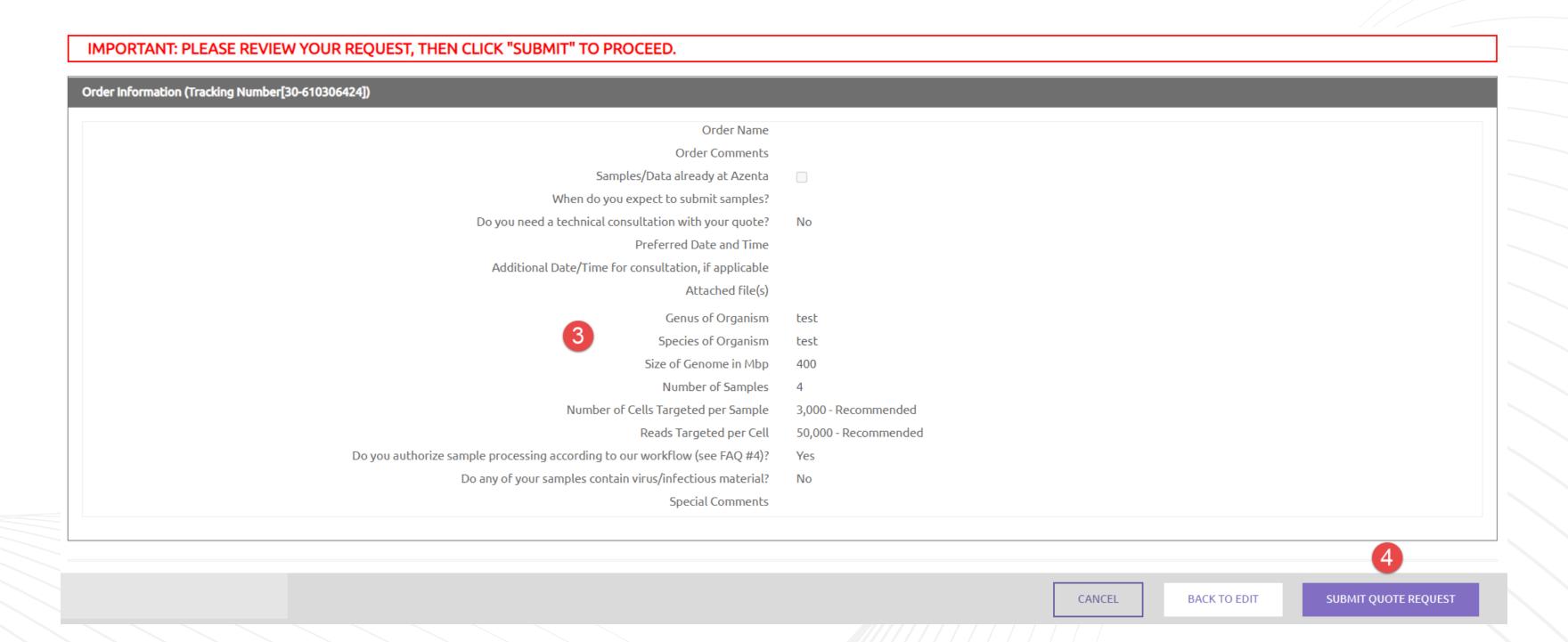
Please note, if you save the inquiry as a draft, it will not be officially submitted. To complete the inquiry, submit your request by clicking "Next: Review Inquiry" and follow the next steps.



Requesting a Quote (cont.)



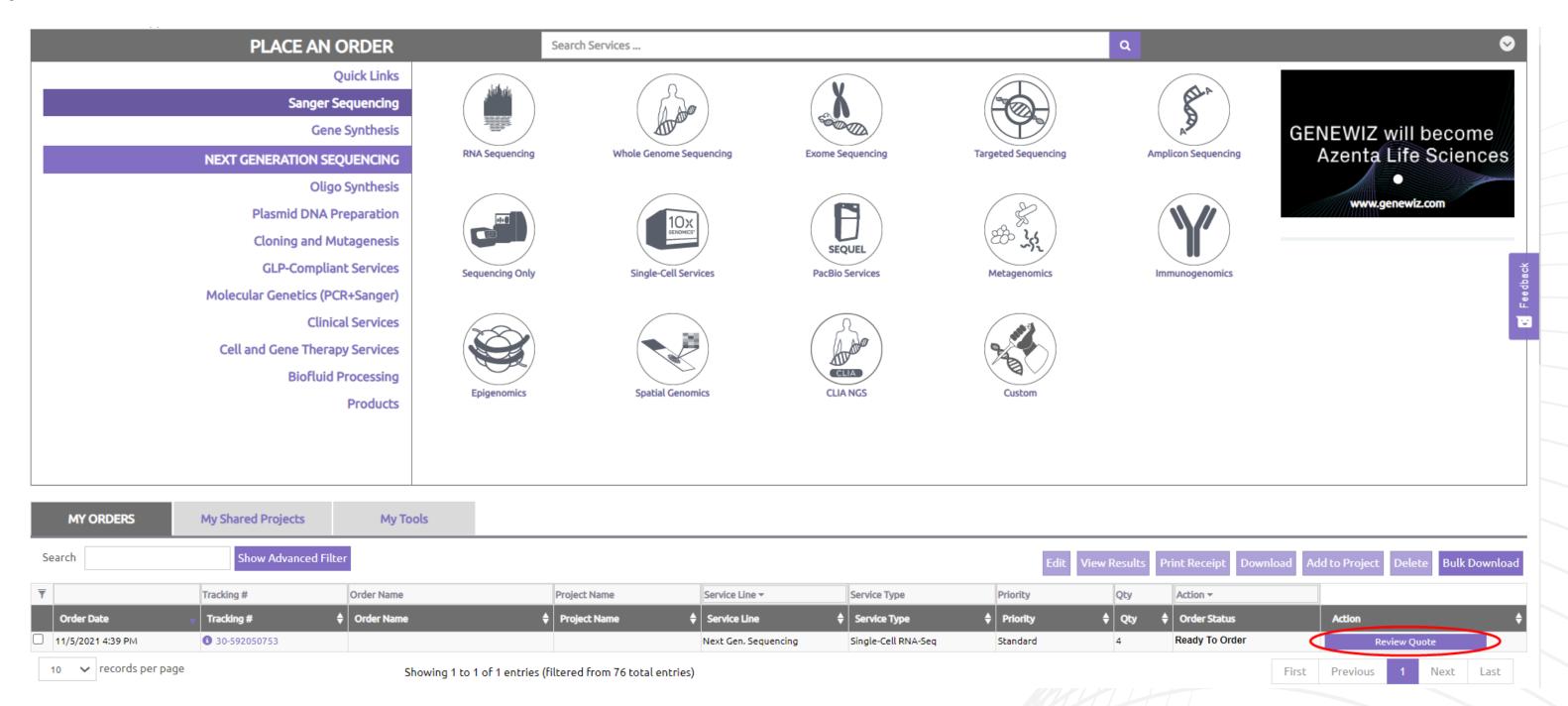
- After clicking "Next: Review Inquiry", you will be presented with the following page. This page allows you to review your inquiry once more before requesting the quote
- If you are ready to submit, simply click "Submit Quote Request" and our team will be officially notified of your inquiry! You should receive an automated confirmation email after this step.



Reviewing Your Quote



Once a quote is posted, you will receive an email notification.



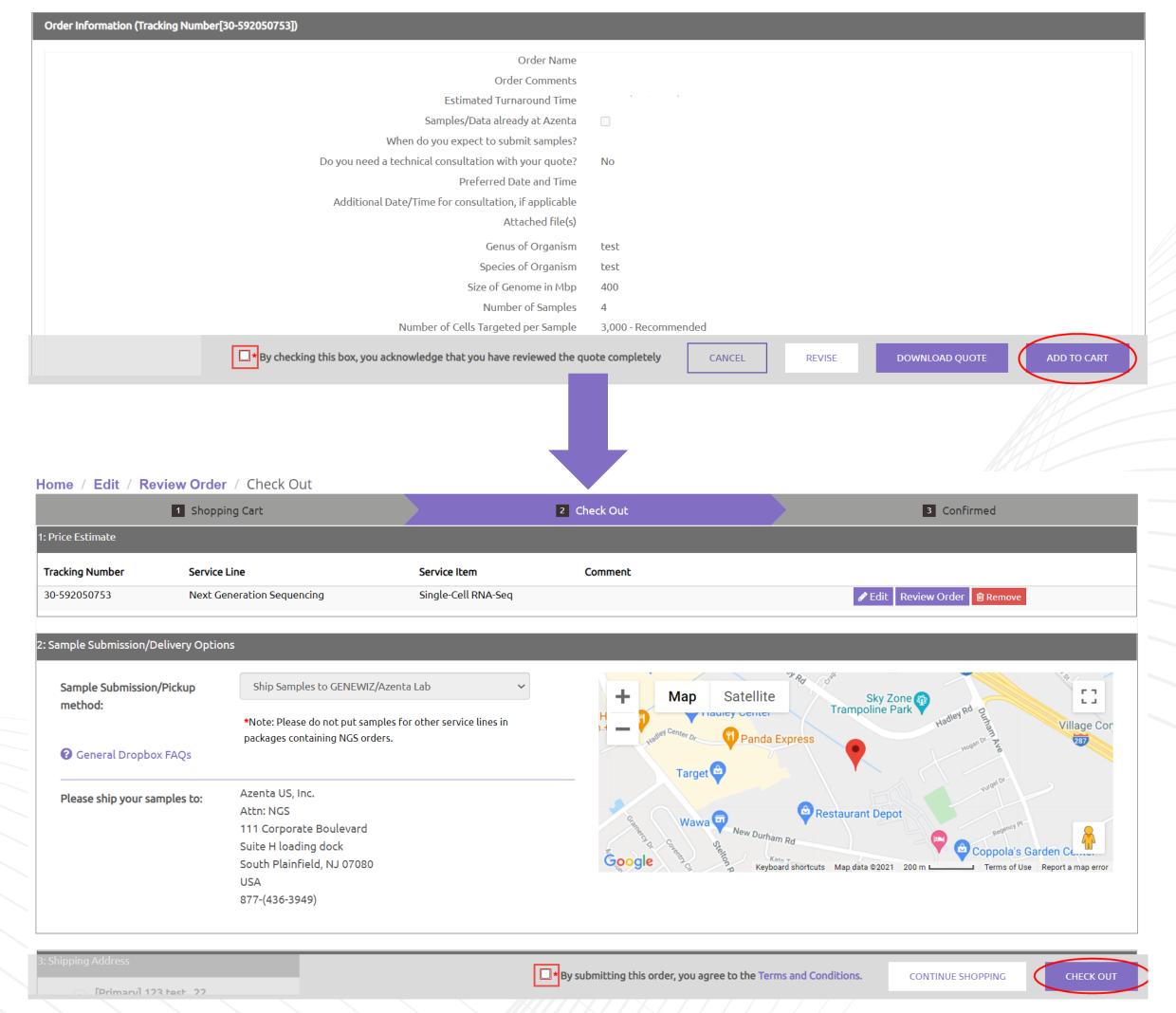
Once a quote has been uploaded to your account, please go to "Review Quote" and click "Download Quote"



Confirming Your Order



Once you're ready to confirm and place your order, simply add the project to your Cart and Proceed with Check Out.



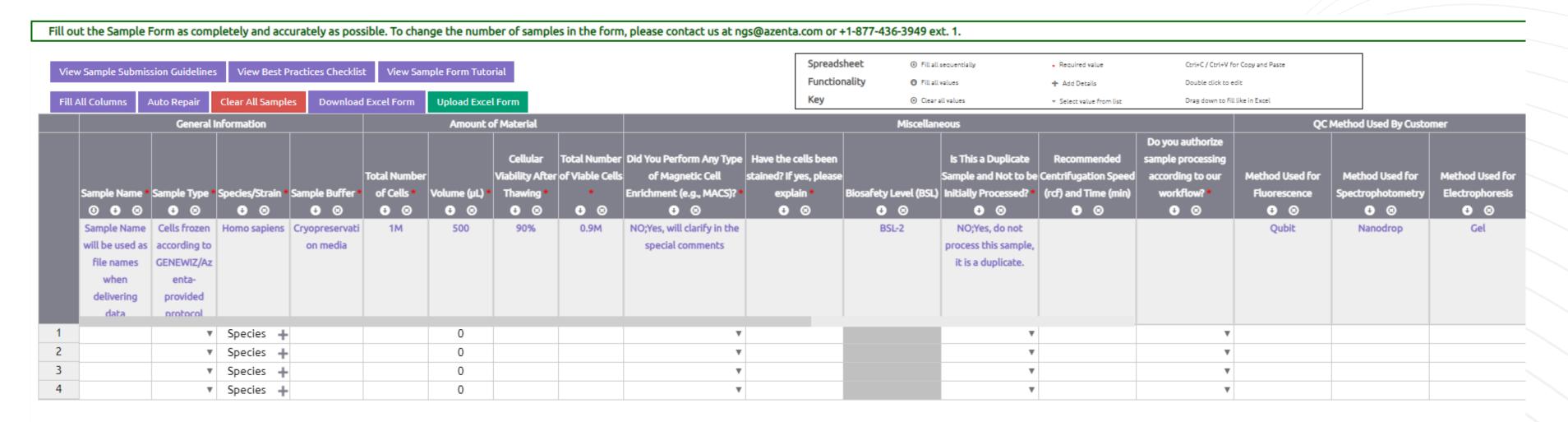
Submitting the Sample Form (option 1)



DURING CHECK OUT, YOU WILL HAVE THE OPTION TO SUBMIT YOUR SAMPLE INFORMATION IN YOUR SAMPLE FORM.

You can enter this information directly into the cells in the online form, copy/paste into the cells, and use the auto fill/auto clear buttons on each column.

You can also drag down/across the values of a cell by hovering over the bottom right corner of a cell

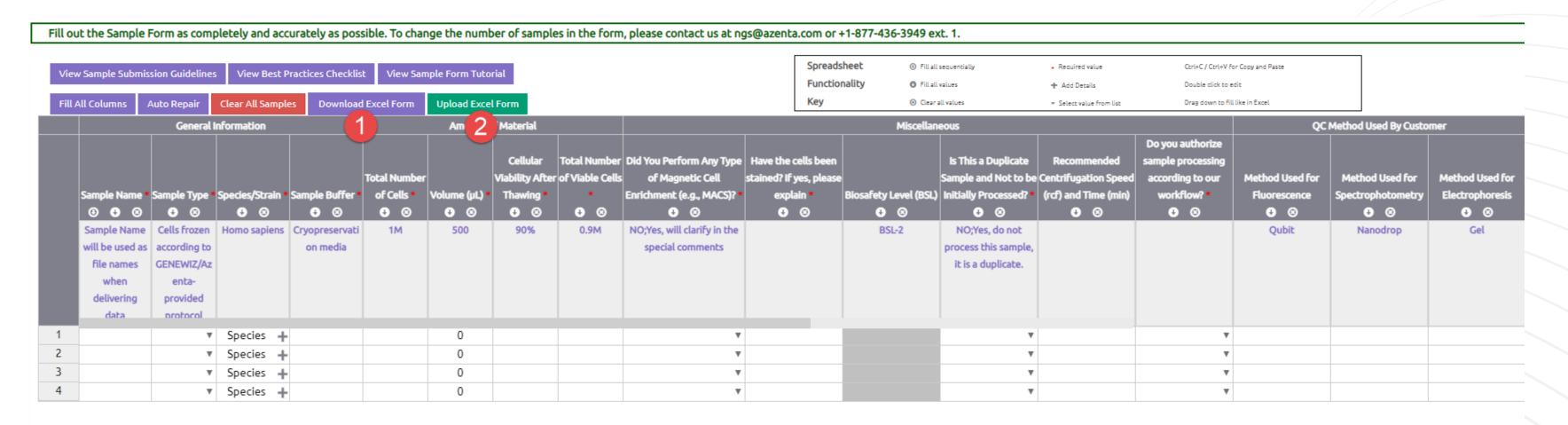


Submitting the Sample Form (option 2)



Alternatively, you can download an Excel template of the Sample Form, then upload the completed form.

- 1 Click "Download Excel Form" to get the Excel version of the online form. Then fill in all required fields
- 2 Click "Upload Excel Form" and select the completed form from your documents.
- Click "Submit Online Form"

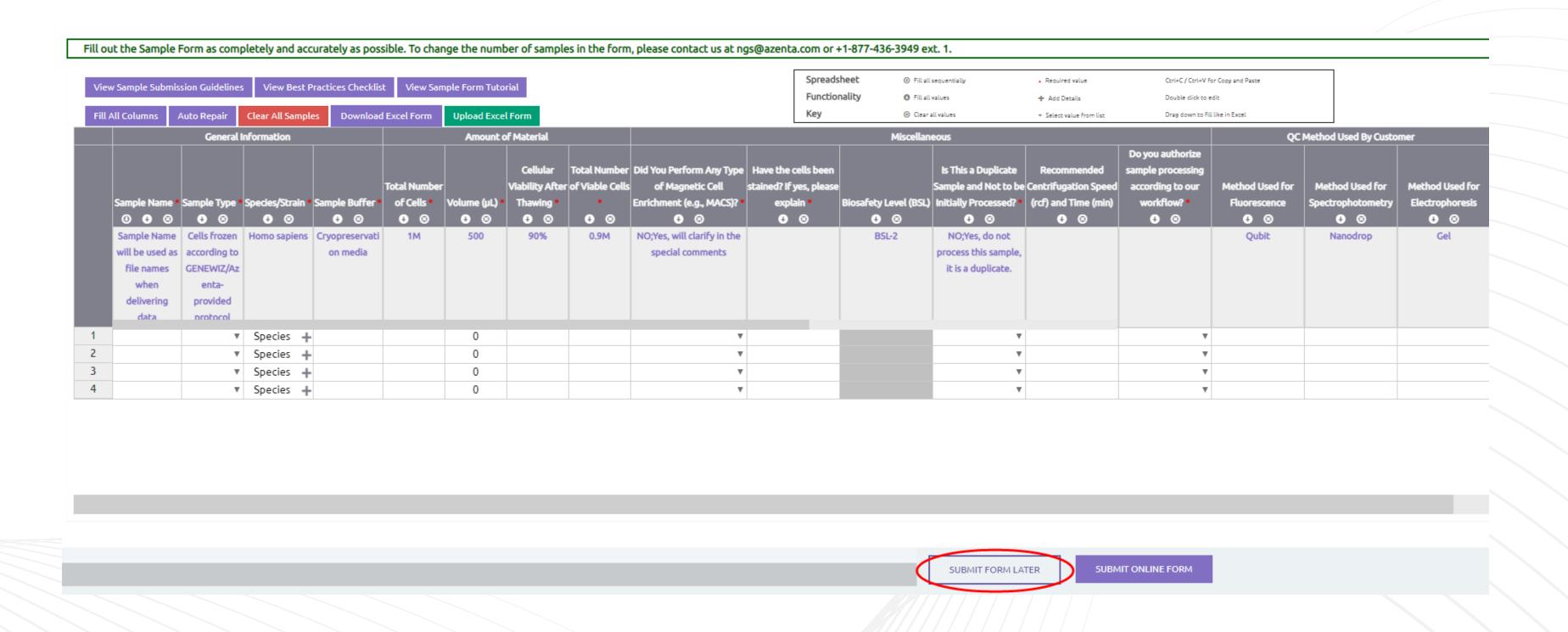


SUBMIT ONLINE FORM

Submitting the Sample Form (option 3)



During check out, if you are not ready to submit all of your sample details, click "Submit Form Later" and you will skip to the next step. You will then receive an email upon checking out, with instructions on how to submit the form before you send your samples.



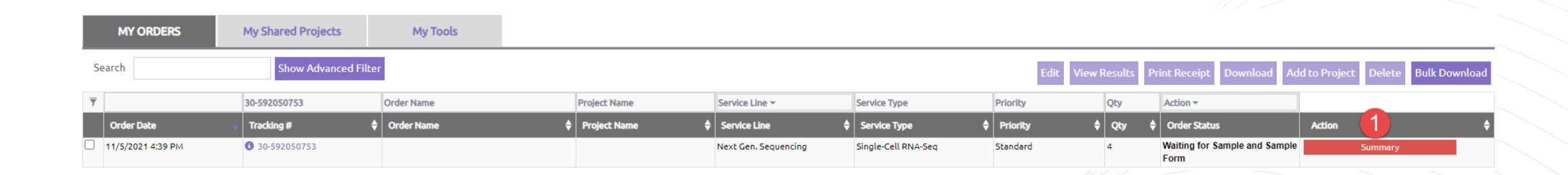
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Submitting the Sample Form Later



When you are ready to submit your sample information, you can return to the Sample Form page, by:

- 1 Clicking on "Summary" on your home page
- Clicking "Submit Sample Form" at the top of the Order Summary page



Home / Summary





Print Receipt

Print Quote

Viewing Your Project Updates



WHILE YOUR PROJECT IS ONGOING, YOUR STUDY MANAGER WILL BE PROVIDING UPDATES THROUGH YOUR ACCOUNT.

You will receive an email notification when the status of your project changes. This email will contain a link where you can follow the progress at any time.

