Kevin Silveira Rodriguez

Full-Stack Web Programmer

Contact Info

404-422-5559
k.ironhide9@yahoo.com

Skills

• Bilingual (Spanish & English) • Certified in Apple and Android mobile repairs • Excellent in communication, advertising, sales • IT Troubleshoot in hardware/software services • Microsoft Excel, PowerPoint, Salesforce • Teamwork/Problem Solver • Leadership/Self-management • Flexible and fast learner

Experience

EcoEnergy Insights/ Energy Analyst
NOV 2022 - APRIL 2023, LOCATION

● Analyze and process logistics to adjust changes to HVAC units or interior/exterior lights for Home Depot stores throughout U.S, Puerto Rico and Canada

● Remote troubleshoot HVAC units and lighting units

● Operated on multiple platforms and applications including: Opus, Cortix, Citrix, Jarvis, FmPilot, Service Channel etc.

Assurant for T-Mobile/ Service Technician
SEPT 2021 - FEB 2022, LOCATION

● Managed product services and repairs for iPhone and Android devices
● Bilingual spokesperson for Spanish-speaking clients

● Organized and scheduled appointments for repairs

● Assisted T-Mobile reps with sales and performed client troubleshooting

Google Fiber/ Brand Ambassador
MAY 2021 - JULY 2021, LOCATION

● Built strong customer support skills by supplying door-to-door sales services

● Persuaded over 15% of clients to join Google Fiber internet

Education

Clayton State University / Major: Business Administration - Minor: Business Economics
AUG 2020 - DEC 2020, LOCATION

Georgia Tech Coding (Full-Stack) Bootcamp/ Certification of Completion
JAN 2023 - JULY 2023,

Full-Stack development overview of the most in-demand skills by experts in the following;

Front-end, back-end, OOP, ORM & MVC, PWA, SQL & NoSQL, Web/Server-Side/Third-Party APIs etc.