Kevin Silveira Rodriguez

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LINKS

https://github.com/krsilveira, https://www.linkedin.com/in/rskevin, krsilveira.github.io/kevin-react-portfolio

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EMPLOYMENT HISTORY

Dec 2020 — Present

Software Engineer, Hassee Masonry LLC

- Provided full-stack website development using SQL and ReactJS to create a modern and reliable app for potential clients and concurrent users
- Utilized Javascript to implement backend functionalities and algorithms
- Built and styled new mobile-friendly interface, transitioning legacy presentations to simultaneous easy-to-use versions that allowed for efficient usage on any device when browsing company's website
- Conducted functional testing over course of web development lifecycle to maintain reliable code

Dec 2023 — Present

Technical Customer Support II, Georgia Institute of Technology

- Assist students with technical needs to provide up-to-date software troubleshooting and hardware support
- Perform triage and escalate support tickets; analyze and provide in-depth knowledge, discover root cause and provide resolutions for tier 2 support tickets within service-now

Nov 2022 — Apr 2023

Energy Analyst, EcoEnergy Insights

- Analyze and process logistics to adjust changes to HVAC unit systems for all Home Depot Retail Stores across the region, Puerto Rico & Canada
- Analyze and remote troubleshoot interior/exterior lighting systems
- Coordinate directly with technicians and engineers
- Operated on multiple platforms, ticketing systems and software tools including but not limited to: SQL, Opus, Cortix, Citrix, Jarvis, FmPilot, MS Excel and Service Channel

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TECHNICAL EXPERIENCE

InterviewBuddy

an AI-driven application built on MERN stack using OpenAI's ChatGPT API, Whisper ASR API, and Eleven Labs Text-to-Speech API to simulate realistic technical interviews. (1st place in GT summer class presentation)

Social Network Site

A social network backend application that allows you to perform CRUD functions to manage Users, Thought and Reactions. In addition, it allows you to Add/Delete Friends and Add/Delete Reactions to Thoughts. The application is built using javascript on a NoSQL backend, with; express, mongoose and dayjs libaries operated from Insomia and CLI commands.

Book Search Engine

This project is a book search engine that allows you to view, save and delete books to a User profile. The application is refactored with the original functionality provided with a RESTful API that is replaced with the GraphQL Apollo Server, hosted with Heroku App.

LANGUAGES & SKILLS

React	Experienced	SQL/MySQL/NoSQL	Experienced
C/C++	Experienced	Python	Experienced
jQuery	Experienced	Gitflow	Expert
Javascript	Experienced	HTML5/CSS3	Expert
MERN Stack	Experienced	Agile Workflow	Expert

EDUCATION

Dec 2022 — Jul 2023

Full-Stack Web Development & Software Programming - Technical Degree, Georgia Institute of Technology

Aug 2020

Bachelor's of Computer Science, Clayton State University