#### Introduction:

The project aims to optimize retail performance across 45 stores by leveraging data-driven insights. The analysis was structured into four key objectives:

- 1. Exploratory Analysis: To uncover key trends, patterns, and relationships.
- 2. Store Analysis: To evaluate store performance and operational efficiency.
- 3. Revenue and Sales Forecasting: To predict future trends to support planning.
- 4. Store Segmentation: To Group stores for tailored strategies.

## Objective 1: Exploratory Analysis Approach:

#### 1. Data Cleaning

- Missing values in `Price\_Index` and `Jobless\_Rate` were imputed
- Negative revenue and Average Temp values were flagged as anomalies.
- Outliers in promotional percentages (negative values) were identified and corrected.

## 2. Univariate Analysis

- Analyzed distributions of key variables like `Square\_Meters`, Period\_Revenue\_K`, and promotions.
  - Visualized revenue distribution by store category.

#### 3. Multivariate Analysis

- Correlation analysis between revenue and external factors (e.g., temperature, gas costs).
- Visualized relationships between store size, revenue, and efficiency.

## **Tools and Techniques:**

- Pandas for data preprocessing.
- Matplotlib and Seaborn for visualizations.
- Descriptive statistics to summarize data.

#### **Key Insights:**

- Premium stores dominate in revenue but have moderate efficiency.
- Express stores show high efficiency, while Standard stores exhibit variability.
- External factors like temperature and gas costs have minimal direct impact on revenue.

## **Objective 2: Store Analysis**

## Approach:

#### 1. Revenue Analysis by Category:

- Calculated total and average revenue for Premium, Standard, and Express stores.
- Visualized revenue contribution by category using bar plots.

#### 2. Efficiency Metrics:

- Computed revenue per square meter to assess operational efficiency.

- Identified high-performing and underperforming stores.

#### 3. Size-Revenue Relationship:

- Created scatter plots to explore the impact of store size on revenue.
- Highlighted outliers for further investigation.

#### **Tools and Techniques:**

- Aggregation and grouping in Pandas.
- Visualizations to illustrate revenue and efficiency metrics.

## **Key Insights:**

- Premium stores require efficiency optimization.
- Express stores are ideal for scaling due to their compact format and high efficiency.
- Standard stores show potential for targeted improvements.

## **Objective 3: Revenue and Sales Forecasting**

### Approach:

### 1. Store-Level Revenue Forecasting:

- Used ARIMA to predict future revenue trends for individual stores.
- Plotted actual vs. forecasted revenue for clarity.

## 2. Section-Level Sales Analysis:

- Aggregated revenue by section to identify top-performing areas.
- Forecasted section-level performance to optimize inventory.

#### 3. Validation:

- Assessed forecasting accuracy using metrics like MAE and RMSE.

### **Tools and Techniques:**

- Time-series analysis with ARIMA.
- Visualization of trends and forecast results.
- Error metrics for validation.

#### **Key Insights:**

- Reliable store-level forecasts aid in resource planning.
- Identified high-demand sections to prioritize inventory allocation.

# 1. How can future revenue for each store be estimated based on historical data and external factors?

Future revenue can be estimated using ARIMA models for time-series forecasting, leveraging historical weekly revenue data. Incorporating external factors like promotions, special weeks, and store size into advanced models (e.g., SARIMA or machine learning) can enhance prediction accuracy.

# 2. How can sales performance for specific departments within stores be anticipated to optimize operations?

Department-level performance can be forecasted by aggregating historical sales data (Section\_ID) and applying time-series models. Insights from these forecasts help prioritize inventory, optimize staffing, and target promotions for high-demand sections.

#### **Objective 4: Store Segmentation**

#### Approach:

#### 1. Clustering Stores:

- Used K-Means clustering to group stores based on size, revenue, and efficiency.
- Calculate (k= 3) the optimal number of clusters using the Elbow Method.

## 2. Cluster Analysis:

- Analyzed characteristics of each cluster (e.g., size, efficiency).
- Provided tailored strategies for each group.

#### 3. Validation:

- Calculated Silhouette Score to validate cluster quality.

#### **Tools and Techniques:**

- K-Means clustering for segmentation.
- Statistical metrics for cluster validation.
- Summary tables to describe cluster attributes.

#### **Key Insights:**

- Large Premium stores dominate revenue but need efficiency improvements.
- Small Express stores excel in efficiency and are scalable.
- Medium-sized Standard stores show variability and potential for optimization.

#### **Challenges Encountered**

- Missing and inconsistent data required extensive preprocessing.
- Outlier detection and handling were critical to ensure accurate insights.
- Model validation required additional steps to ensure forecasting reliability.

#### **Actionable Recommendations**

#### 1. Promotional Strategies:

- Focus on high-performing promotions (e.g., Promo1 and Promo5).
- Reassess Promo2 to improve effectiveness.

#### 2. Efficiency Improvements:

- Optimize space utilization in Premium and Standard stores.

- Replicate the Express store model in suitable locations.

#### 3. Forecast Utilization:

- Use forecasts to plan inventory and staffing during high-demand periods.

#### 4. Cluster-Specific Strategies:

- Tailor marketing and operational strategies for each cluster.

The project successfully met all objectives, providing actionable insights to improve revenue generation, operational efficiency, and strategic planning. This analysis lays the foundation for data-driven decision-making across the retail network.

## **Stakeholder-Friendly Summary**

## **Objective 1: Exploratory Analysis**

#### **Key Findings:**

- 1. The majority of stores are Premium, contributing the highest total revenue, but with moderate efficiency.
- 2. Express stores show high efficiency in revenue per square meter despite having the smallest size and total revenue.
- 3. Promotional campaigns (e.g., Promo1 and Promo5) significantly drive revenue, while Promo2 shows minimal impact.
- 4. No strong correlations were observed between revenue and external factors such as temperature, gas cost, or price index.

#### **Objective 2: Store Analysis**

## **Category Performance:**

- 1. Premium stores dominate in revenue but have room for operational efficiency improvements.
- 2. Standard stores show variability in performance, indicating optimization opportunities.
- 3. Express stores excel in efficiency, making them an ideal model for scaling.

## Size-Revenue Relationship:

Larger stores generally generate higher revenue, but their efficiency tends to be lower compared to smaller stores.

#### **Store Efficiency:**

Revenue per square meter highlights the effectiveness of Express stores and the need for improvement in Standard stores.

#### **Objective 3: Revenue and Sales Forecasting**

#### **Store-Level Revenue Forecast:**

ARIMA models were used to forecast future revenue trends for individual stores. Example: Store 1001 shows a steady growth trend, with projected revenue increases over the next 12 weeks.

#### **Section-Level Sales Performance:**

- 1. Sections with the highest historical revenue were identified, providing a focus for resource allocation.
- Forecasting results help anticipate demand spikes and optimize inventory planning.

# Objective 4: Store Segmentation Clusters Identified:

- Cluster 1: Large Premium stores with high revenue but moderate efficiency.
- Cluster 2: Small, highly efficient Express stores with significant revenue per square meter.
- Cluster 3: Medium-sized Standard stores with average revenue and efficiency.

#### **Tailored Strategies:**

- 1. Focus on improving efficiency for Premium and Standard stores.
- 2. Scale the successful Express store format to other regions.

#### **Actionable Recommendations**

- 1. Leverage Promotional Insights:
  - a. Prioritize Promo1 and Promo5 in future campaigns.
  - b. Reassess Promo2 to improve its effectiveness or reduce its usage.
- 2. Optimize Store Performance:
  - a. Benchmark low-performing Standard stores against high-efficiency Express stores to identify best practices.
  - b. Use insights from revenue per square meter to optimize space utilization in larger stores.
- 3. Plan for Future Growth:
  - a. Use forecasting results to anticipate high-demand periods and allocate resources effectively.
  - b. Focus on expanding the Express store format to maximize cost-effective growth.
- 4. Refine Strategies by Cluster:
  - a. Tailor operations and marketing strategies for each cluster to maximize revenue and efficiency.

## **Next Steps**

## **Short-Term:**

- 1. Address data anomalies and refine promotional strategies.
- 2. Implement operational improvements for underperforming stores.

## Long-Term:

- 1. Scale the Express store format and explore potential mid-size store opportunities.
- 2. Monitor external factors and refine models for advanced forecasting.