

ALBEN N. GACAYAN

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SUMMARY

Dedicated professional with a background in web development and IT support, seeking to leverage my technical expertise and innovative problem-solving skills in a dynamic professional environment. Known for adaptability, a collaborative spirit, and a commitment to driving organizational success through technology.

WORK EXPERIENCE

Physicians' Diagnostic Services Center, Inc. - Cebu

MIS Technician/Encoder | 2023 - Present

- Diagnose and resolve hardware and software issues to ensure smooth operations.
- Maintain and repair computer systems, printers, and networking equipment.
- Perform system installations, updates, and routine maintenance.
- Manage database backups and ensure data integrity.
- Provide technical support to employees and ensure minimal downtime.

Pixels Web Solutions & Consultancy Inc.

Frontend Developer Intern | March 14, 2023 - June 30, 2023

- Assisted in creating responsive and user-friendly web applications.
- Used HTML, CSS, JavaScript, React, and Vue.js to enhance front-end features.
- Collaborated with the team using Git for version control.

CERTIFICATIONS & TRAINING

- Game Development using Unity (February 2019)
- Introduction to UI/UX Design (June 2022)
- Creative Web Design (December 2022 - March 2023)
- Call Center Academy Training

TECHNICAL SKILLS

SOFT SKILLS

- | | |
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| <ul style="list-style-type: none">• Hardware & Software Troubleshooting• Network Setup & Maintenance• Operating Systems: Windows• System Installation & Configuration• Remote Support & Diagnostics• Technical Support & Assistance | <ul style="list-style-type: none">• Problem-Solving• Customer Service• Adaptability & Continuous Learning• Collaboration |
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EDUCATION

Bachelor of Science in Information Technology (2019 - 2023)

University of the Visayas

- Thesis: Mobile-Based Online Blood Bank

ADDITIONAL INFORMATION

- **Languages:** Cebuano, Tagalog, English
- **Reference:** Michelle T. Sabatin, Assistant Officer-in-Charge (OIC), Physicians' Diagnostic Services Center, Inc. - Cebu, Mobile: (0920) 516 1724