

Frequently asked Questions:

How does Gigz work for people looking to hire?

When you are looking for someone to hire, post the work you need to get done, to this, you select option 1 after the welcome message, and you will be asked a few questions about what you need done, after you answer them, your gig will be ready and our team will approve it, and it will be sent to all registered who have the skills you will need for the gig you posted, you should start getting bids(brief messages that explain why you should hire this person).

You can hire a person based on their bid, the previous reviews, their work history on Gigz, or their profile, giving you the best tools to hire the best possible person for the gig, once you see a bid you like, you can immediately accept it, to accept you click the link provided(it all works in whatsapp). To complete the process of accepting you pay the finders fee, only 9% of whatever your budget was,

For example if your budget is 30USD, you pay only 2USD equivalent via ecocash, right in your whatsapp, you will be asked to enter the number you want to pay with, after you enter the number, you will get a prompt on your phone to enter your PIN, once paid you get the contact of the person whose bid you accepted and they will also get a message, we also send you a draft affidavit agreement, to help you sign an agreement before the gig starts(we HIGHLY recommend signing of agreements before work is done)It is important to pay your hire on time, after work is finished. After work is done, it is VITAL you leave a REVIEW of the person, how it was to work with them, and if you would recommend them.

How does Gigz work for people looking to get hired?

To get started with Gigz, you create an account with Gigz(an account is FREE and allows you to get messages when gigz that match your skills are posted). To create an account, select option 2, and answer the next few questions you get, and your account will be ready, and you immediately get 100 FREE bids. Bids are brief messages you send to someone hiring advertising yourself or your brand, explaining to them why they should hire you. After your bids finish, you will have to buy them, only 100RTGS for 5 bids.

To send a bid, you click on the link which will come as part of the message that contains the gig of your choice. After sending a bid, you will get a response if your bid is accepted. Once your bid is accepted you get the contact of the person who posted the gig, and we also send you a draft affidavit, we HIGHLY recommend signing the agreement before the work starts. You will be reviewed after the gig is done. It is important to do the work well, and on time, and remind the person who hired you to leave you a review, this will help you build a portfolio, and you will get hired for more and more gigz

Why do you emphasize the need to work with someone who has a police clearance?

A police clearance is a document from the police that checks a person's background. Working with new people is not an easy task, a police clearance helps to ensure you work with people with a background you are comfortable with. Ultimately it is your choice, but HIGHLY recommend ensuring you are working with people who have a police clearance, for extra accountability.

I sent a message at 6am, and didn't get a response what times does Gigz work?

Gigz official times are between 7am and 8pm at the current moment, but our team will message you as soon as the system is back online.

Why should I post my gig on Gigz?

Gigz instantly makes your gig available to over 10 thousand people through our various marketing channels, and helps you choose from wider group of people, which allows you to work with the best

people possible, you can choose a person based on their reviews, work history, your budget and their bid. The cost of working with the wrong person is VERY HIGH, it goes beyond the dollar amount, the stress, the time wasted, all this can now be avoided by posting on Gigz

How do I get started posting a gig?

To get started looking for a gig, type hi, after getting the welcome message, type 1, you will get a series of questions, after answering them all, your gig will be ready for approval, the moment it is approved you should start getting messages of people bidding from for the gig

How much will it cost me to post a gig?

To post a gig is free, you only pay a finders fee, after you have found the person who meets your requirements, finders fee is only 9% of your budget, for example if your gig is 50USD you only pay 4USD Ecocash equivalent, paid right on your phone, and is once off

What is finders fee?

A finders fee is the price you pay Gigz for connecting you to a worker, this fee is paid once-off after finding the person, depending on the bids you get, it is very cheap, only 9% of your budget, meaning if your budget is 30USD, you only pay 2USD Ecocash equivalent, paid right on your phone, and is once off,

How do I pay, finders fee?

To pay the finders fee, you will get a question asking for your ecocash number, and when you enter it, you get a prompt on your phone to enter your PIN, once you do, you type PAID, and the person's contact is sent to you, and yours is sent to them,

What are the advantages of using Gigz?

A lot of people work hard, but their work is not nearly recognized as it should, Gigz helps build a portfolio while helping you earn more. The portfolio increases your income bracket in the future, and the amount of Gigz you get, while retaining for freedoms and creativity.

How do I get started looking for a gig?

To get started looking for a gig, type hi, after getting the welcome message, type 2, you will get a series of questions to help create an account, if you did not already have one, if you already have an account, each account gets 100 free bids, you will be begin seeing gigz that would most likely interest you,

How do I get search for other gigz?

If the gigz showing in option 2, are not to your liking you have an option to search by typing the kind of work you are interested in, this option is available, on option 2,

What are bids?

An advertisement of yourself, basically a bid a brief statement telling a person, why they should work with you, it should be brief but also attractive that is (showing a level of understanding of the subject matter, but not losing your audience in the process), when you create your account, you get to post 100 free bids

I post my bid, when do I get a response?

You will get a response from the person who posted the gig, normally after the bidding period has ended, if they like your bid, but they could also even contact you, way later, this is the beauty of Gigz, by sending a bid, you are advertising yourself, and that advertisement will remain in the person who posted the gig's phone.

I had a problem, how do I contact you?

If you have any feedback for the team, type #, then type hi, after the welcome message, type option 6, and type whatever message you have for the team, and they will see it almost immediately