# SOFTWARE TESTING COURSE



## TODAY'S AGENDA

- ➤ What is Software?
- > Software Risks
- ➤ What is Software Testing?
- Benefits of Software Testing
- Who does Testing?
- Qualifications of a tester
- What is Manual Testing?
- > SDLC
- > STLC

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# WHAT IS A SOFTWARE?

A Software is a set of programs, which is designed to perform a task. It guides the hardware what to do.

### **System Software:**

- ➤ Helps run the computer hardware and computer system itself. System software includes operating systems, device drivers, diagnostic tools and more.
- > System software is almost always pre-installed on your computer.

#### **Application Software:**

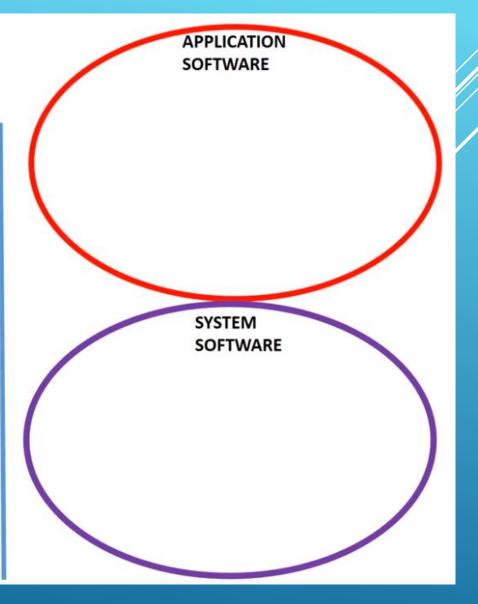
Allows users to accomplish one or more tasks. It includes word processing, web browsing and almost any other task for which you might install software. (Some application software is pre-installed on most computer systems)

# QUESTION TIME



# Drop the following in the correct circle.





# Drop the following in the correct circle.



















## **COMPANIES**

### **Product Based Companies:**

- ➤ Develop a single product and runs the business by selling it to it's clients.
- > Standard off the shelf software with common features.
- ➤ Quality is king!
- E.g. Apple & Microsoft.

### **Service Based Companies:**

- ➤ Gives software solutions to other companies.
- > Customer is king!
- E.g. TCS, IBM



### **SOFTWARE RISKS**

Risks turn into issues these issues then usually manifest themselves into disasters & chaos to end users when they use the software in their daily business



- ➤ In April 2015, Bloomberg terminal in London crashed due to software glitch affected more than 300,000 traders on financial markets. It forced the government to postpone a 3bn pound debt sale.
- ➤ Nissan cars had to recall over 1 million cars from the market due to software failure in the airbag sensory detectors. There has been reported two accident due to this software failure.
- > Starbucks was forced to close about 60 percent of stores in the U.S and Canada due to software failure in its POS system. At one point store served coffee for free as they unable to process the transaction.
- Some of the Amazon's third party retailers saw their product price is reduced to 1p due to a software glitch.

  They were left with heavy losses.
- ➤ In 2015 fighter plane F-35 fell victim to a software bug, making it unable to detect targets correctly.
- In 1985, Canada's Therac-25 radiation therapy machine malfunctioned due to software bug and delivered lethal radiation doses to patients, leaving 3 people dead and critically injuring 3 others.
- In April of 1999, a software bug caused the failure of a \$1.2 billion military satellite launch, the costliest accident in history
- In May of 1996, a software bug caused the bank accounts of 823 customers of a major Ú.S. bank to be credited with 920 million US dollars.

# SOFTWARE

TESTINE

### WHAT IS SOFTWARE TESTING?

Testing is the process which includes the set of activities to make sure software application/product is working as per client's requirements.



Actual vs Expected



Testing is a part of the development process in SDLC.



It is an activity to detect and identify the defects in the software.



Verify and Validate the completeness of software product.



It is an activity to detect and identify the defects in the software. Before releasing to the client we check to see if we can deliver to customer.

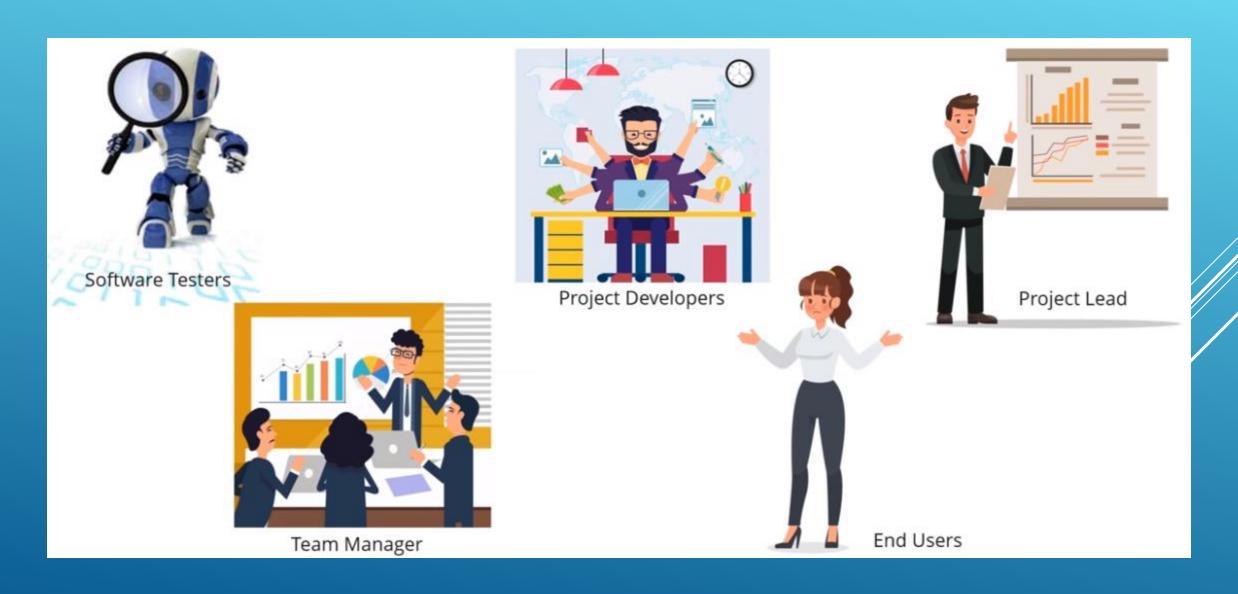


Objective of testing is to release **quality** product to the client.

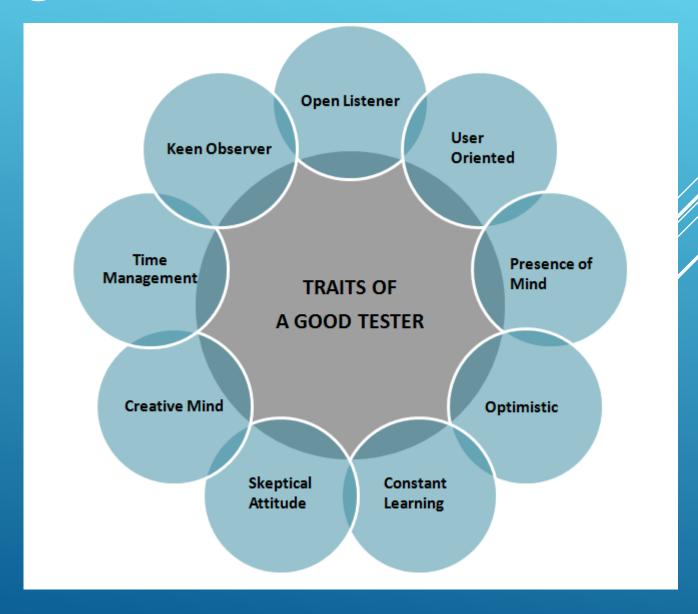
## WHAT ARE THE BENEFITS OF SOFTWARE TESTING?

- Cost-Effective: It is one of the important advantages of software testing. Testing any IT project on time helps you to save your money for the long term. In case if the bugs caught in the earlier stage of software testing, it costs less to fix.
- > Security: It is the most vulnerable and sensitive benefit of software testing. People are looking for trusted products. It helps in removing risks and problems earlier.
- ➤ Best Quality Product: It is an essential requirement of any software product because customers want a software which is bug free. Testing ensures a quality product is delivered to customers.
- Customer Satisfaction: The main aim of any product is to give satisfaction to their customers.
  Providing best quality product in order to get customer satisfaction.

## WHO DOES TESTING?



# Qualification Of Tester



# Challenges Of Tester

- > Relationship with Developer
- Developing Automation framework from scratch
- Update the test packs when requirements key point changes
- > Time constraint: Quality vs Time limit



### WHAT IS MANUAL TESTING?

- ➤ Manual Testing is a type of Software Testing where Testers manually execute test cases without using any automation tools.
- Manual testing is the most primitive of all testing types and helps find bugs in the software system.
- Any new application must be manually tested before its testing can be automated.

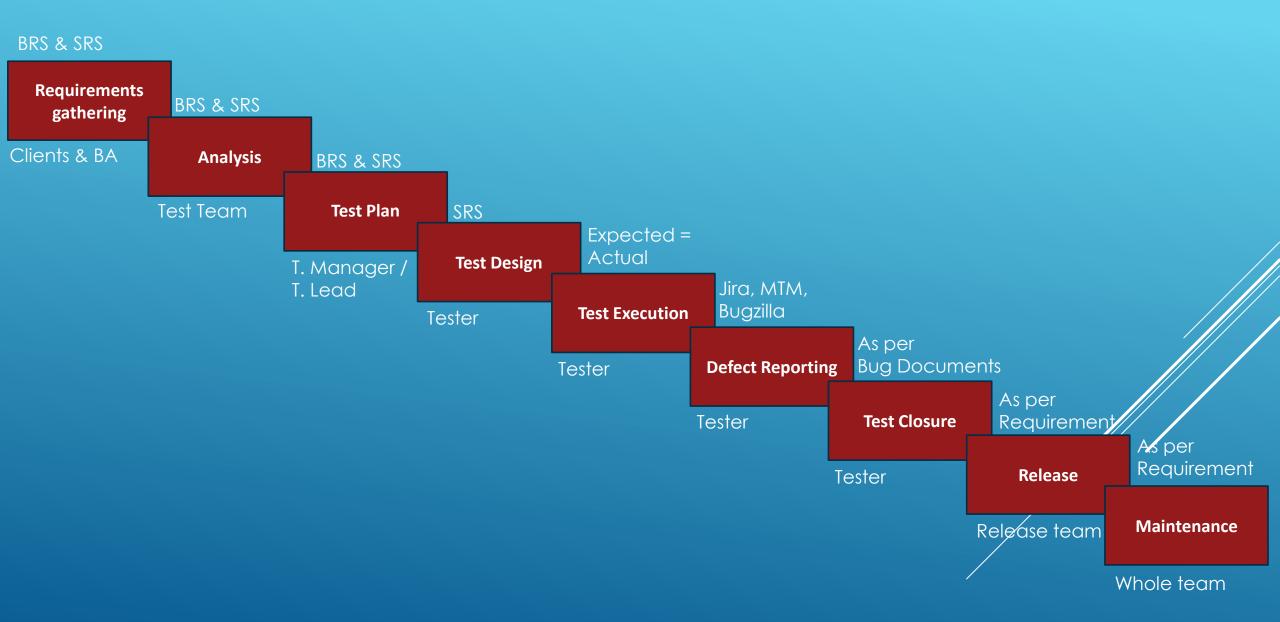
  Manual testing requires more effort but is necessary to check automation feasibility.
- Manual Testing does not require knowledge of any testing tool.



# SDLC Software Development Life Cycle

BRS & SRS Requirements gathering BRS & SRS Clients & BA **Analysis** BRS & SRS Dev Team SRS Design SRS Coding Architect As per Requirement **Testing** Dev Team Æs per Test Team Release Requirement Release team Maintenance Whole team

# STLC Software Testing Life Cycle



## **HOMEWORK**

- ➤ Qualifications and Challenges of a Tester?
- ➤ Importance of Testing?
- Make a list of as operating systems you can.
- Make a list of as many browsers as you can.
- Last 2 points Email: unifytesting57@gmail.com

Deadline: Wednesday Midnight Latest

