

Kruthagama Divakar

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EDUCATION

The University of Texas at Dallas

MS, Information Technology and Management (Dean's Excellence Scholarship Awardee)

May 2024

GPA:3.95/4

PES University, Bangalore

BTech, Major in Mechanical Engineering with Minor in Management

May 2018

GPA:3.5/4

SKILLS AND CERTIFICATION

Certifications: Certified Associate in Project Management, Professional Scrum Master, UiPath, Google Data Analytics

Programming Languages: Python, SQL, C, JAVA, C++, HTML, R

Software Tools: SmartSheet, Asana, Visual Paradigm, Tableau, SAP, MS Office, G Suite, Eclipse IDE, Jira, Jupyter, Figma

WORK EXPERIENCE

Cooper Surgical, Trumbull, CT, USA

PMO Intern

May 2023-August 2023

- Mastered the custom-built Smart Sheet solution for Project Portfolio Management and effectively supported and prioritised the intake of 10 new projects into the tool.
- Led Project Management Office(PMO) activities and coordinated resources within a broader portfolio.
- Created workflows to streamline administrative tasks, contributing to enhanced team productivity.
- Oversaw a \$1M application migration as "Jr.Project Manager", collaborating with stakeholders from different departments and managing communication between technical and non-technical teams.

Accenture India Pvt Ltd, Bangalore, India

Senior Consultant

December 2021-June 2022

- Initiated multiple product improvements and owned the entire product development life cycle of 33 products.
- Designed project roadmaps, plans, and milestones as per business objectives across 4 different verticals.
- Created WBS and effectively allocated tasks to members, optimizing the utilization of project resources.
- Led 4 agile teams, proactively identified risks and updated the PMO Director about project slippage and scope creep.
- Crafted a dynamic dashboard that provided real-time project updates and KPIs to senior management, resulting in a 25% reduction in inquiries and a 30% increase in informed decision-making speed.

Consultant

December 2020-December 2021

- Owned Communication in daily stand-ups, backlog planning, sprint planning and retrospective meetings.
- Collaborated with cross-functional teams to drive project success and reach milestones on time and within budget.
- Automated 60% of daily reports using RPA and JAVA, leading to a 90% reduction in error rates.
- Collected, Cleansed and provided reports and analysis for vulnerability mitigation on 750+ servers.
- Worked with Project Managers to eliminate roadblocks and implemented process workflows that increased project efficiency by 20%.
- Mentored 6 recruits and created an environment supportive of learning and innovation.

Associate Consultant

November 2018-December 2020

- Measured team's daily SLA metrics and published SLA dashboards in MS Excel, using pivot tables and macros.
- Provided Product Demos on SAAS products to senior product owners and received signoff to own product life cycle.
- Optimised service delivery by improving documentation and software guidelines for a Fortune 500 client.
- Simplified client requirements into efficient user stories, resulting in a 40% reduction in delivery time.
- Formulated and implemented user acceptance test cases, contributing to release readiness evaluations.

ACADEMIC PROJECTS

- Foundations of Digital Product Management-** (1)Traced the Evolution, Adoption, and Impact of Google's Mobile Payment Platform; (2) Created a Product Roadmap for a Home Décor Mobile Application launch.
- Data Visualisation-** Built dynamic Tableau Dashboards that explore the relationship between comorbidities and other conditions with the number of COVID-19 deaths in the USA from 2020 to 2023.
- OOP with Python-**Analysed unstructured data from 30 countries and created charts using matplotlib to identify prominent social media marketing agencies for Black Friday deals.
- System Analysis and Project Management-** Designed and Developed the project proposal, use-case diagram, activity diagram, class diagram and high-level Gantt chart for an integrated Electronic Medical Record.

ORGANISATION AND LEADERSHIP

Project Management Club @ UT Dallas – General Secretary

Product Base Club @ UT Dallas – Vice President & Treasurer

RedBull India -Student Brand Manager

SMS Tutorials- JAVA Tutor and Admin

ACHIEVEMENTS

- Received the "Accenture Celebrates Excellence " award for outstanding technical and managerial skills.
- Received "Outstanding Service Support" award from the client leadership for ensuring timely deliverables.
- Promoted twice, in consecutive appraisal cycles at Accenture for exceptional performance.