Kruthagama Divakar

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EDUCATION

The University of Texas at Dallas   May 2024
MS, Information Technology and Management (Dean's Excellence Scholarship Awardee)   GPA:3.95/4
PES University, Bangalore   May 2018
BTech, Major in Mechanical Engineering with Minor in Management   GPA:3.5/4

SKILLS AND CERTIFICATION

Certifications: Certified Associate in Project Management, Professional Scrum Master, UiPath, Google Data Analytics
Programming Languages: Python, SQL, C, JAVA, C++, HTML, R
Software Tools: SmartSheet, Asana, Visual Paradigm, Tableau, SAP, MS Office, Eclipse IDE, Jira, Jupyter Notebook

WORK EXPERIENCE

Cooper Surgical, Trumbull, CT, USA
PMO Intern   *May 2023-August 2023*
- Mastered the custom-built Smart Sheet solution for Project Portfolio Management and effectively supported and prioritised the intake of new projects into the tool.
- Led Project Management Office(PMO) activities and coordinated resources within a broader portfolio.
- Created workflows to streamline administrative tasks, contributing to enhanced team productivity.
- Oversaw a $1M application migration as "Jr.Project Manager", collaborating with stakeholders from different departments and facilitating communication between technical and non-technical teams.

A-Max Auto Insurance, Dallas, TX, USA
Externship   *March 2023*
- Observed how agile methodologies are implemented in IT projects.
- Demonstrated expertise in the understanding of project plan, project scope and project schedule.

Accenture India Pvt Ltd, Bangalore, India
Senior Consultant   *December 2021-June 2022*
- Initiated multiple product improvements and owned the entire product development life cycle.
- Crafted a dynamic dashboard providing real-time project updates and KPIs to senior management.
- Mentored six recruits and created an environment supportive of learning and innovation.
Consultant   *December 2020-December 2021*
- Collected, Cleansed and provided reports and analysis for vulnerability mitigation on 750+ servers.
- Automated 60% of daily reports using RPA and JAVA.
Associate Consultant   *November 2018-December 2020*
- Optimised service delivery by improving documentation and software guidelines for a Fortune 500 client.
- Formulated and implemented user acceptance test cases, contributing to release readiness evaluations.

SMS Tutorials, Bangalore, India
JAVA Tutor and Admin   *January 2015-March 2019*
- Facilitated learning for more than 600 students, imparting JAVA programming skills.
- Managed staffing, rooster, finances and comprehensive risk management across four branches.

ACADEMIC PROJECTS

- ***Foundations of Digital Product Management***- (1)Traced the Evolution, Adoption, and Impact of Google's Mobile Payment Platform; (2) Created a Product Roadmap for a Home Décor Mobile Application launch.
- ***Data Visualisation***- Built dynamic Tableau Dashboards that explore the relationship between comorbidities and other conditions with the number of COVID-19 deaths in the USA from 2020 to 2023.
- ***OOP with Python***-Analysed unstructured data from 30 countries and created charts using mathplotlib to identify prominent social media marketing agencies for Black Friday deals.
- ***System Analysis and Project Management***- Designed and Developed the project proposal, use-case diagram, activity diagram, class diagram and high-level Gantt chart for an integrated Electronic Medical Record.

ORGANISATION

Project Management Club @ UT Dallas – *General Secretary*   **RedBull India** -*Student Brand Manager*
Product Base Club @ UT Dallas – *Vice President & Treasurer*   **Alleviation (NGO)**-*Volunteer*

ACHIEVEMENTS

- Received the "Accenture Celebrates Excellence " award for outstanding technical and managerial skills.
- Received "Outstanding Performer as Extern" award for profound project management expertise
- Received "Outstanding Service Support" award from the client leadership for ensuring timely deliverables.
- Promoted twice in consecutive appraisal cycles at Accenture for exceptional performance.