

KRUTI DESAI



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Charlotte, NC 28269

PROFESSIONAL SUMMARY

Exceptionally focused and reliable UX/UI developer with an outstanding work ethic and computer language knowledge base. Able to work well independently or as part of a professional team. Excellent communication skills. Professional; always punctual at work and prepared to work long hours and visit construction sites as often as needed. Thrives in a team environment. Navigate models to define functionality and user behavior.

SKILLS

Microsoft Office, Windows NT, CSS, SQL, JAVA, C/C++, Query, HTML, User flows, Site outlines, Process Flows, Storyboards, Adobe Experience Manager, Splunk(query), Typescript, Knowledge of the Sketch App, Wireframes, Excellent verbal and written communication skills, JavaScript(vue.js), WordPress, Vlocity Omniscript, Understanding of usability/user-centered design, Figma, AdobeXD, Sketch, UX methodology, interactive design principles, and corporate Branding, Multi-task

EDUCATION

Strayer University
2021

M.S: Information Technology
Management

The University of North Carolina
Charlotte • 2017

B.S: Computer Science, Web &
Mobile Applications

CERTIFICATIONS

Salesforce Developer
Salesforce Omni-studio
Salesforce Admin

WORK HISTORY

Cognizant (Revolent Group) - UX/UI and Salesforce Developer
04/2021 - Current

- Setting up of new user profiles and permission sets.
- Maintaining data quality by deleting or merging duplicate records, cleansing and updating data.
- Work with members of different teams to come up with design and build features.
- Use a lightning design system for wireframes and design.
- As well as Adobe XD and Figma for Prototype and Mockups
- Create reports and maintain. Building different reusable components and libraries to support common functionality and features
- Building Complex and Reusable Components in OmniStudio
- Earned Certs for salesforce Admin, Dev and OmniStudio.

BlueCross BlueShield Of SC - UX/UI Developer and Assistant Project Manager
05/2019 - 04/2021

- Had a chance to build an app from scratch for employees at BCBS.
- Developed app, starting from wireframing new pages and reviewing existing features to coding and push it to live.
- Experience with Adobe XD and Figma for UX design.
- Worked with Angular on a small internal webpage.
- Day to day jobs include building an application page or implementing new features for different teams in BCBSSC.
- Worked with JavaScript/Vuejs to develop applications.
- Used front-end languages like: JavaScript, HTML, CSS, VueJs, used API, SQL.
- Fixed bugs from existing websites/App and implemented enhancements that significantly improved web functionality and speed.
- Worked on Managing and creating data in SPLUNK with query search.
- Create data retention policies and perform index administration, maintenance and optimization with query.
- Shadowed Project Manager as an Associate Project Manager on running projects with the IT team (Practice lots of multitasking).
- Brainstorm, collaborate, and problem solve with Product Owners and Managers, Developers, Knowledge Managers, and various

stakeholders to bring concepts from idea to launch.

Spectrum - Application Developer

07/2018 - 05/2019

- Build templates for call centers with HTML5, CSS, and JavaScript.
- Before coding, I worked with a UX team with wireframes and prototypes using figma, visio, sketch, and AdobeXD.
- Plan logical solutions for programming challenges.
- Promptly resolved problems that occurred after flow was pushed to live.
- Used a little bit of every language and learned to use it in live production (JavaScript, PHP, HTML5, CSS).
- Used Microsoft Visio to create application flow before coding.

Search Solution Group - Web Developer Intern

09/2017 - 12/2017

- Collaborated with senior-level developers to develop projects for websites throughout various phases of project lifecycle
- Schedules and conducts meetings for the purpose of reviewing and discussing procedures, work progress, changes in scheduling
- Reviews and confers with Project Manager on any changes or updates to the construction schedule
- Maintained existing code and functionality during assimilation into ongoing operations of web business
- Learned More about WordPress and used it every day to create Blogs or Bio.

UNC Charlotte - Undergrad Teaching Assistant

01/2016 - 06/2017

- Assisting the course instructor with class preparation and course materials (e.g., setting up
- AV equipment or lab specimens, maintaining course website, photocopying)
- Assisting students in help rooms or review sessions outside of class time
- Leading discussion sections or labs
- Assisting course instructor with grading (e.g., homework, quizzes).