

Whatsapp Messages		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify that on downloading the Whatsapp application, users can register using a new mobile number	it is not able to download from playstore or any app store
2	Verify that for a new mobile number user will get a verification code on his mobile	after download it is not able to install
3	Verify that registering an existing mobile number for new user account registration is not allowed	user is not able register with new number
4	Verify that on successful registration all the contacts in the user's contact list get imported to the Whatsapp contact list	user is not able register with old number
5	Verify that the user can send messages to any individual selected from his contact list	it does not opening chats
6	Verify that 'Chats' window contains all the chat list with DP and name	it does not show contacts on whatsapp
7	verify that chat list shows last message preview of the other person with whom chat was initiated	search option is not working
8	Verify that clicking a chat in the chat list opens a new window containing all the chats received and sent with the other person	new chat button is not working properly
9	Verify that the user can check the message delivered and read the time for a message in the 'Message Info' section	call section does not allow to make a call
10	Verify that the user can share or receive contact with the other person	user is not able to see unread messages
11	Verify that the user can create a group by adding multiple people from his contact list	user is not able to make a group
12	Verify that the user can send and receive the message in group chats	user is not getting added to a group by someone
13	Verify that users can send and receive images, audio, video, and emoticons in the chat with individuals.	user does not able to block a contact
14	Verify that users can send and receive images, audio, video, and emoticons in group chats	blocked contact is still able to do msg and call
15	Verify that users can delete text, images, audio, and video messages within a chat.	in an individual chat user is not able to see msgs are sent,delivered,seen or not
16	Verify that users can clear their complete chat history in an individual or group chat	user is not able to share images videos or any files
17	Verify that users can archive chats in an individual or group chat	user is not able to receive images videos or any files
18	Verify that users can block a user to prevent any message from getting received from the blocked contact	user cannot record and send audio
19	Verify that the user makes WhatsApp calls to the person in his contact list	user is not able to do voice or video call to specific contact
20	Verify that the user can receive WhatsApp calls from the person in his contact list	user is not able to change the wallpaper
21	Verify that the user can set a chat wallpaper	users does not have options like Report,Block, Clear Chat ,Export Chat and Add Shortcut
22	Verify that the user sets privacy settings like turning on/off last seen, online status, read receipts	user is not able to delete whole chat
		it does not allow to delete for me and for everyone option

PEN		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify that the length and the diameter of the pen are as per the specifications	Thickness or thin can cause grip problem
2	Verify the material of the pen Check if it is metallic, plastic, or other requirement specifications	Leakage of ink
3	Verify the type of pen, whether it is a ballpoint pen, ink pen, or gel pen	Writing with force can tear paper
4	Verify that the user is able to write clearly over different types of papers	Spring in tictic pen can jam or break
5	Verify if the pen is with a cap or without a cap	Pen tip can break
6	Verify the color of the ink on the pen	Pen tip can be jammed
7	Verify the surfaces over which the pen is able to write smoothly apart from paper	Cannot refill ink in one time use pen
8	Verify that the text written by the pen should have consistent ink flow without leaving any blob	Different pen have different refill so cannot use anytime any refill
9	Verify if the pen's ink should not leak	Gel and ball point pen cannot be used on shiny surface
10	Verify the strength of the pen's outer body It should not be easily breakable	Overflow can be a problem
11	verify if the text written by the pen is waterproof or not	Ink can dry
12	Verify if the pen can support multiple refills or not	Cannot write with every pen on every surface
13	For ink pens, verify that the mechanism to refill the pen is easy to operate	More Release of ink can affect two back to back paper
14	verify in the case of a ballpoint pen, verify the size of the tip	
15	Verify there is no ink has overflowed or stopped flowing completely	
16	Verify to see whether the ink will dry rapidly by keeping the pen open for a few moments	

DOOR		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify if the door is single door or in two parts door	If opening and closing is not smooth
2	Verify if the door is sliding door or rotating door	If locking system is not good
3	verify if the door is built with glass	If stopper and handles are not specifically position
4	verify if the door opens inwards or outwards	It does not fits the space given in wall or frame
5	Verify that the dimension of the doors are as per the specifications	Wooden door can catch fire easily
6	verify the position, quality and strength of hinges	Atmospheric conditions can harm its quality
7	Verify if the door closes automatically or not	Edgy points can be harmful
8	verify the amount of force in pull or push required to open or close the door	Automatic door's opening and closing is not working properly
9	Verify that the material used in the door body	Automatic door's are not holding opening and closing position at certain point
10	verify the type of locks in the door	Glass door can break if push pull motion is forcefully applied
11	verify the number of locks in the door interior side or exterior side	Steel or iron doors can have rusting problem
12	Verify if the door is having peek-hole or not	If door's holder is not holding it properly
13	Verify if the door is having stopper or not	Door holding magnets is not working properly
14	Verify if the door makes noise when opened or closed	
15	verify the door condition when used extensively with water	
16	verify the door condition in different atmospheric conditions	

ATM		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify the type of ATM machine	Atm card insert slot is not working
2	verify if it has a touch screen, both keypad buttons only or both	it is not accepting atm card
3	Verify the ATM Card Insertion Slot	it accepts any pin number
4	Verify the error message by inserting a card incorrectly	it does not ask pin number and goes to withdraw and banking option
5	Verify the ATM machine accepts card and ask pin details	while entering pin number it is visible on screen
6	Verify the error message by entering an incorrect PIN	when entered right pin still shows error
7	Verify that the user is asked to enter the PIN after inserting a valid ATM Card	buttons are not working properly
8	Verify that PIN is encrypted	it should not have limit to wrong pin number attempt
9	Verify there is an action like blocking of card occurs when total number of incorrect pin attempts happens	it has no Limit in Cash Withdrawal
10	Verify the user is allowed to do only one cash withdrawal transaction per PIN request	it withdraws miscounted cash
11	Verify the machine logs out of the user session immediately after successful withdrawal	it shows bank balance on screen without asking
12	Verify the message when there is no money in the ATM	it does not takes out money and shows withdraw done
13	Verify the cash withdrawal functionality by entering an amount less than 100	it does not have limit of cash withdraw in one attempt
14	Verify the cash withdrawal functionality by entering an amount greater than the total available balance in the account.	after one transaction it does not logs out session
15	Verify the cash withdrawal functionality by entering an amount greater than per day limit	user is not able to choose between saving, current accounts
16	Verify the ATM machine successfully takes out the money.	cash is get stuck in machine
17	Verify the ATM machine takes out the balance printout after the withdrawal	reciept is not coming out properly
18	Verify the functionality of all the buttons on the keypad	atm card get stuck in machine
19	Verify the text on the screen buttons visible clearly.	
20	Verify that touch of the ATM screen is smooth and operational	
21	Verify the user is allowed to choose different account types like Savings, Current etc	
22	Verify the functionality of the cash dispenser	
23	Verify the functionality of the receipt printer	
24	Verify how much time the system takes to log out.	

Microwave oven		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify that the dimensions of the oven are as per the specification	Only particular utensils can be used
2	Verify that the oven heats the food at the desired temperature properly	Plastic and Steel utensils are not usable
3	Verify that oven heats food at the desired temperature within a specified time duration	Deep fry is not possible
4	Verify the ovens functioning with maximum attainable temperature	Cannot make roti
5	Verify the ovens functioning with minimum attainable temperature	Its door is not working properly
6	Verify that the oven's plate rotation is speed is optimal and not too high to spill the food kept over it	If heating process is on and door opens it is risky
7	Verify that the oven's door gets closed properly	Timer is not working properly it can be harmful
8	Verify that the oven's door opens smoothly.	Buttons are not working properly
9	Verify that the digital display is clearly visible and functions correctly	Long use can be harmful due to its radiation
10	Verify that the temperature regulator works correctly	Inner base plate's rotation motion is not happening
11	verify oven's functionality with different kinds of food	It does not have proper heating
12	verify the oven's functionality with different food at different temperatures	Due to Average size, limited food can be heated
13	Verify the oven's functionality with different kinds of container material	If connected in Low ampere current flow it can be harmful
14	Verify that the wire of the oven is long enough	
15	verify that oven gets turn off when power button swtiched off	

Coffee vending machine		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify that the dimension of the coffee machine is as per the specification	machine is not getting on when we switch on power button
2	Verify that outer body, as well as inner part's material, is as per the specification	indicator lights are not working properly
3	verify if the machine can be switched on and off using the power buttons	buttons of machine is not working properly
4	Verify the input mechanism for coffee ingredients	machine is too heavy to handle
5	Verify that the quantity of hot water, milk, coffee powder per serving is correct	sometimes due to fluctuation of voltage shotcircuit can happen
6	Verify the voltage requirements of the machine	ingredients slot is not properly set
7	Verify the effect of suddenly switching off the machine	it does not mix all ingredients properly
8	Verify that coffee should not leak when not in operation	serving of coffee has no limit
9	Verify the amount of coffee served in single-serving is as per specification	machine does not stop after serving particular amount of coffee
10	Verify that the digital display displays correct information	it does not show error when ingredients runs out in machine
11	verify for the indicator lights when the machine is switched on-off	it does not have specific space to place cup
12	Verify that the functioning of all the buttons work properly when pressed	user cannot cancel after mistakenly press another coffee button
13	Verify that the coffee served has the same and correct temperature each time it is served by the machine	if coffee leaks from machine when filling cup
14	Verify that system should display an error when it runs out of ingredients	any ingredients leaks in machine
15	Verify that machine should work correctly in different climatic, moistures and temperature conditions	mixing is not happening properly
16	Verify that machine should not make too much sound when in operation	it does not have proper temperature of coffee
17	verify the performance of the machine when used continuously until the ingredients run out of the requirements	while having sudden power cut it does not stop nozzle
18	verify the functioning of coffee machine with a lesser or higher voltage than required	it does not switch off machine when we siwtch off power button

Chair		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify that the chair is stable enough to take an average human load	If its legs level is not even it will not be stable
2	verify the material used in making the chair wood, plastic,metal etc	If it cannot handle human weight it is not usable
3	verify if the chair's leg are level to the floor	Low kind of material
4	verify the usability of the chair as an office chair, normal household chair	Uncomfortable sitting
5	verify if there is back support in the chair	Not good back support
6	verify if there is support for hands in the chair	Not good hand support
7	Verify the paint's type and color	Water can affect its quality
8	Verify if the chair's material is brittle or not	Different atmospheric conditions can affect its quality
9	verify if cushion is provided with chair or not	Making and dimensions are not perfect
10	verify the condition when washed with water or effect of water on chair	Height is not perfect
11	Verify that the dimension of chair is as per the specifications	Wheels are not moving 360 degree and not working properly
12	Verify that the weight of the chair is as per the specifications	If Wheelchair does not have good brakes it can be risky
13	verify the height of the chair's seat from floor	Folding chair's working is not good or flexible
14	verify automatic chair working as per requirements	Automatic chair working is not good or not as per person's order

Gmail receiving mail		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify login or sign up in gmail with valid credentials	user not able to login or sign up with valid data
2	Verify login or sign up in gmail with invalid credentials	user logs in or signs up with invalid data
3	Verify that a newly received email is displayed as highlighted in the Inbox section.	not able to see receive mail page
4	Verify that a newly received email has correctly displayed sender email Id or name, mail subject and mail body	all read and unread mails are not displayed in the inbox
5	Verify that on clicking the newly received email, the user is navigated to email content.	recently received mail or unread mails are not highlighted in bold in the Inbox
6	Verify that the email contents are correctly displayed with the desired source formatting.	email ids cannot be able to enter the fields To, CC, and BCC
7	Verify that any attachments are attached to the email and are downloadable.	not able to receive mails from other email id options
8	Verify that the attachments are scanned for viruses before download.	not able to search received mails
9	Verify that all the emails marked as read are not highlighted.	after successfully sending mail sent box does not contain that mail
10	Verify that all the emails read as well as unread have a mail read time appended at the end on the email list displayed in the inbox section.	received mail attachments not able to download
11	Verify that count of unread emails is displayed alongside 'Inbox' text in the left sidebar of Gmail.	received mail is not able to delete
12	Verify that unread email count increases by one on receiving a new email.	all the received and read emails are still highlighted
13	Verify that unread email count decreases by one on reading an email	
14	Verify that email recipients in cc are visible to all users.	
15	Verify that email recipients in bcc are not visible to the user.	
16	Verify that all received emails get piled up in the 'Inbox' section and get deleted in cyclic fashion based on the size availability.	
17	Verify that email can be received from other email Ids like yahoo, Hotmail etc	

Flipkart online shopping		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify that flipkart URL or app opens	when we click on URL it does not open website
2	Verify that the flipkart logo and name are clearly visible	website does not have clear logo and name
3	Verify that login or sign up are present on the registration page	it does not let user login and sign up with proper data
4	Verify that valid credentials of a user should get registered and login to flipkart	it let user login and sign up with improper data
5	Verify that the user is able to navigate through all the products across different categories.	products are not visible
6	Verify that all the links and banners are redirecting to the correct product/category pages	products are not alligned by categories
7	Verify that all the information of product name, category name, price, and product description is clearly visible	selecting one category is opening another category
8	Verify that category pages have a relevant product listed, specific to the category	user's details are not private
9	Verify that on searching, products get displayed on the basis of their relevancy	without login it places order
10	Verify that filtering functionality correctly filters products based on the filter applied.	details of products are not shown properly
11	Verify that all the sort options work correctly. On sorting the products based on the sort option chosen	search button is not working
12	Verify that on the product page, the user can select the desired attribute of the product	filter button is not working
13	Verify that the user can add to the cart one or more products.	sort button is not working
14	Verify that users can add products to the wishlist.	user cannot add product to cart
15	Verify that the user can see the previously added products on the cart page, after signing in to the application.	user cannot add product to wishlist
16	Verify that the user can successfully buy more than one products that were added to their cart.	user cannot remove product from cart
17	Verify that the limit to the number of products a user can buy is working correctly	user cannot remove product from wishlist
18	an error message gets displayed, preventing the user from buying more than the limit	if user is not able to buy after successful login
19	Verify that the delivery can be declined during checkout for the places where shipping is not available	if online payment is not happening
20	Verify that the online and COD option of payment is working fine	Cash on delivery option is not available
21	Verify that product return functionality works correctly	user is not able to change address

Wrist watch		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify the type of watch is analog or digital	It is not fitting on hand properly
2	verify the watch straps are adjustable	it does not have adjustment
3	verify in analog watch the correctness time displayed by the second, minute, and hour hand of the watch.	if strap lock is not good
4	verify in digital watch the digital display for hours, minutes, and seconds is correctly displayed.	material of the watch strap is not good
5	Verify the material of the watch and its strap.	dial of watch is not specified size
6	verify if the shape of the dial is as per specification.	watch is not waterproof
7	Verify the dimension of the watch is as per the specification.	in analog watch numbers are not proper visible
8	Verify the weight of the watch.	in digital brightness low and time is not visible
9	verify if the watch is waterproof or not	if it cannot change or adjust time
10	Verify that the numbers in the dial are clearly visible or not	if it is showing date but not right
11	verify if the watch is having a date and day display or not	if it is making ticing sound too much
12	Verify that watch time can be corrected using the button or key in analog	in digital watch format of 12 hours or 24 hours is not working
13	Verify that watch time can be corrected using the button in digital	it does not have change strap option
14	verify if the clock is having stopwatch, timers, and alarm functionality or not	metal strap could have edgy point that can hurt
15	verify in digital watch the format of the watch 12 hours or 24 hours	in digital watch buttons are not working
16	verify the battery requirement of the watch.	analog watch does not have cell changing option
17	verify if the dial has glass covering or plastic	it can have environmental damage
18	verify if the material is breakable or not	the glass of watch is not transparent

Lift		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify the dimensions of the lift	Its open close button on outside lift is not working properly
2	Verify the type of door of the lift is as per the specification	its dimensions are not as per framework
3	Verify the type of metal used in the lift interior and exterior	floor buttons does not work properly
4	Verify the capacity of the lift in terms of the total weight	if user click a floor button and lift does not stop there
5	Verify the buttons in the lift to close and open the door and numbers as per the number of floors	pressing a floor button and automatic door does not close
6	Verify that lift moves to the particular floor as the button of the floor is clicked	it does not go up to top floor
7	Verify that lift stops when up or down buttons at particular floor are pressed	it does not stop when power cuts off
8	Verify if there is an emergency button to contact officials in case of any emergency	ventilation is not proper
9	Verify that in case of power failure, lift doesn't free fall and get stuck in the particular floor	fan is not working
10	Verify lifts working in case button to open the door is pressed before reaching the destination floor	light is not working
11	Verify that in case door is about to close and an object is placed between the doors if the doors sense the object and again open or not	stop button does not stop lift
12	Verify the time duration for which door remain open by default	glass door lift might get damage if force applied
13	Verify if lift interior is having proper air ventilation	it does not go down to the last floor
14	Verify lighting in the lift	it does not stop at required floor
15	Verify that at no point lifts door should open while in motion	automatic door is not working properly
16	Verify that in case of power loss, there should be a backup mechanism to safely get into a floor or a backup power supply	manual door is not opening smoothly
17	Verify that in case multiple floor number button is clicked, lift should stop at each floor	manual door is not closing properly
18	Verify that in case of capacity limit is reached users are prompted with warning alert	if it cannot handle under almost maximum weight
19	Verify that inside lift user are prompted with current floor and direction information the lift is moving towards	automatic door should stop if we put something in between while closing
20		emergency button is not working properly

Whatsapp Group		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	Verify that on downloading the Whatsapp application	it is not able to download from playstore or any app store
2	verify that users can register using a new mobile number.	after download it is not able to install
3	Verify that for a new mobile number user will get a verification code on his mobile	user is not able register with new number
4	Verify that on successful registration all the contacts in the user's contact directory get imported to the Whatsapp contact list	user is not able register with old number
5	Verify that the user can send messages to any individual selected from his contact list.	it does not opening chats
6	Verify that 'Chats' window contains all the chat list with DP and name and last message preview of the other person with whom chat was initiated.	it does not show contacts on whatsapp
7	Verify that clicking a chat in the chat list opens a new window containing all the chats received and sent with the other person.	user is not able to see unread messages
8	Verify user can create group from their contact list	user is not able to make a group
9	verify if an admin can add others as Admin.	user is not able to add people in group
10	verify admin can remove it from the group.	user is not getting added to a group by someone
11	verify admin can add users to the group.	user does not able to block a contact
12	verify admin can restrict users.	blocked contact is still able to do msg and call
13	verify admin can remove others from admin	user is not able to share images videos or any files
14	verify if the admin can add max limit people to a group	user is not able to receive images videos or any files
15	verify the admin user able to add people with the invite link	user cannot record and send audio
16	verify the admin can delete people and add them back to the group.	user is not able to change the wallpaper
17	verify the admin user able to delete all people in the group	user is not able to delete whole chat
18	verify the admin user can able to ban users.	it does not allow to delete for me and for everyone option

Whatsapp payment		
Test_scenario_ID	Positives scenarios	Negatives scenarios
1	verify if the user can download the WhatsApp from the Play Store or App Store or not	it is not able to download from playstore or any app store
2	verify whether the successful installation is on mobile	after download it is not able to install
3	verify if the user can register with a new phone number	user is not able register with new number
4	verify whether the user can get a verification code on his mobile	user is not able register with old number
5	verify the maximum number of incorrect attempts of verification code	it does not send allow user to change name
6	verify one phone number should be registered on only one whatsapp	it is not allowing to set and update profile picture
7	verify if successful registration on mobile	it does not opening chats
8	verify if contacts are imported to the Whatsapp contact list or not	it does not show contacts on whatsapp
9	verify if the user can upload a profile picture or not	it does not show notification at notification bar
10	verify if each of the payment options is selectable	user is not able to see all sections individually
11	verify if the credit or debit card gets automatically added	user is not able to access the payment section
12	verify that user can activate UPI option	UPI is not getting registered
13	Verify that the correct amount is reflected on the page	UPI payments get delayed due to network issue
14	verify if the user gets a confirmation message or mail if the payment is successful	UPI payments get delayed due to banking server issue
15	verify if a pop-up appears if the session has expired	UPI payments get cancelled due to server issue
16	Verify that the user gets information about unsuccessful payments.	user is not able to set privacy
17	verify what happens if the payment gets stopped midway does the amount still gets deducted	QR code scanner does not works for whatsapp payment
18	Verify the bank name reflecting on the payment page is the same as the user	UPI payment fails still money gets deducted from account
19	verify if the amount deducted is the same as the amount mentioned	