Jason Ford

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CAREER SUMMARY:

- Over a decade of experience as a lead infrastructure and server engineer managing high end systems, providing excellent service to the customers and the business leaders
- Primary engineer for a 10+ Terra-byte VMware environment supporting all Windows production, staging, QA and Development environments
- Lead project manager and technical resource for all go to market projects within the corporate environments representing millions of dollars
- Adaptive and voracious learner
- Developed a system that successfully migrated all 149 production and staging environment websites to private cloud.
- Managed large technical customer facing projects by mitigating and reducing risk

CORE COMPETENCIES:

- Primary Technical lead for 80+ Windows server environment
- Always acting to simplify, update and consolidate processes and procedures
- Restoring critical services on production servers during outage times

PROFESSIONAL EXPERIENCE:

Lead Technologist 11/2015- Current

VML

- Launched several major client websites/CMS using Sitecore and Sitefinity in environments hosted in AWS, Rackspace and Azure
- Managed Windows/Centos servers via Puppet
- Created CI pipelines within Jenkins for automated deployments.
- Wrote Powershell scripts that utilize API's and SQL for processes to be automated
- Review and resolved security issues for high profile clients.
- Interfaced with clients and teams to ensure that projects are effectively managed and are timely delivered.
- Use Atlassan products to manage tickets, code and information.
- Follow git flow process to check in code changes
- -Powershell, Sitecore, Sitefinity, Server 2012 R2, 2012, 2008 R2, SQL, Jenkins, Git, Centos, Vmware 6, Puppet 3

Senior System Engineer 01/11 –11/2015

Penton

- Created and maintained VMware web server environment in Private cloud environment with all windows production, staging, QA and development servers in the first year
- Saved company \$30,000 in licensing and maintenance costs
- Acted as a technical resource for projects that ranged from 1 thousand to 1.5 million dollars
- Main contact for Development team for server support
- Architected and coordinated Services based platform on CentOS of 4 websites (16 servers to build) with cross site functionality.
- Developed Automated build process to support continuous integration builds for websites using Github and Jenkins
- Migrated over 149 sites for web production and staging environment from a managed to an unmanaged private cloud environment
- Managed F5 load balancer to maintain high availability, traffic management and SSL
- Developed GPO's to ease the management of server environment
- Hosted trainings for new employees to help with on boarding process and spin up
- Created and maintained Whats up Gold monitor solution via SMNP for Colo environment
- Main technical resource for SOLR environment to support large site implementation
- Created, modified and troubleshot DNS records as required
- Migrated and upgraded servers as typical maintenance process
- Primary contact for SharePoint 2007, 2013, IIS, Whats up gold, Automate, DNS, F5 management

Server Consultant 01/09 - 11/10

Triple I Corporation

- Implemented Backup system project for production system
- Supported 40 servers in Windows Server 2003 and Windows Server 2008 R2 environments
- Created and maintained a Server 2008 R2 virtual environment that supports 20 XP, Server 2003 and 2008 R2
- Wired entire suites for office moves
- Migrated Critical systems from primary Windows Server 2003 server to Windows 2008 servers for redundancy
- Developed multiple business processes for clients such as Enterprise Agreements for Microsoft
- Migrated IIS 6 websites to IIS 7.5 websites
- Provided Support for multiple site locations throughout the country
- Active Directory, Exchange, Kaseya, Backup Exec, IIS 7.5, Server 2003 and 2008 R2

PC Workstation Analyst 01/07 - 01/09

Johnson County Government

- Performed successful computer system rollout for multiple departments
- Planned and coordinated the Office 2007 for a county roll out
- Troubleshooting PC issues, Network issues, Server issues, Phone issues and Printing issues
- Utilized SMS for remote troubleshooting
- Created Virtual Machines and Servers for testing environments
- Implemented Terminal Server for training room.
- SMS, XP, Vista, OSD, LEAP, Office 2007, Magic, USMT, Good, EVDO, Server 2003, VMware

Recruiter 06/06-01/07

Hconn

- Top 20% vendor for Sprint/Nextel recruitment
- Hired and Placed for IT and Telecom engineer

Quintiles 06/04-01/05

Desktop Support Analyst

- Provided end user support for mixed mode system of Microsoft Windows 2000, 98, 2000 and Novell
- Researched and Troubleshot end user problems

Jewish Federation 09/02-05/04

Desktop Support Analyst

- Provided support to a variety of applications based off of need and availability
- Rebuilt and configured computers in Microsoft Windows 2000, 98, 95 and NT environments
- Created Ghost images for deployment of operating systems
- Completed documentation of network and servers for information of network resources

PROFESSIONAL CERTIFICATION:

- **SECURITY+**
- **CCENT**
- **MCITP: Enterprise Support Technician**
- MCTS: Windows Vista Configuration
- **Dell Certified**
- A+ Certification

EDUCATION:

Bachelors in Information Technology

University of Missouri Kansas City, Kansas City, MO

Associates of Arts Degree in Information Technology May 2003

December 15, 2006

Johnson County Community College, Overland Park, KS