TLC Violations

1. Overview

TLC Tickets are violations issued by the Taxi & Limousine Commission. BAT Connect must allow users to upload, record, and manage TLC ticket information, track dispositions, and automatically post charges to the driver's ledger.

This module is located under:
Payments → TLC Tickets

The workflow follows a **two-step process**:

1. **Upload Ticket Scan** (OCR pre-process)
2. **Enter/Confirm Ticket Details** and save.

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2. Ticket Types & Descriptions

Type Code	Type Name	Description Required?	Notes
FI	Failure to Inspect Vehicle	**No**	Single classification.
FN	Failure to Comply with Notice	**Yes**	Requires selecting a description from list.
RF	Reinspection Fee	**No**	Fee charged after failed TLC inspection.

Add EA

Violation Descriptions (only when Type = FN):

- Meter Mile Run
- Defective Light
- Dirty Cab

- Air Bag Light
- Windshield

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3. Fields & Rules

Field	Type	Required	Behavior / Notes
Summons No.	Text	Yes	Unique identifier on the ticket.
Medallion No.	Lookup	Yes	Select from existing medallions.
Driver (Auto-Linked)	System-derived	Yes	Determined by **lease active on violation date**.
Date & Time of Occurrence	Date/Time	Yes	Timestamp of violation.
Date & Time of Hearing	Date/Time	Optional	Hearing date reference only.
Type of Violation	Dropdown (FI / FN / RF)	Yes	Determines Description field visibility.
Description	Dropdown	Conditional	**Visible only if Type = FN**.
Amount	Numeric	Yes	Base ticket amount.
Service Fee	Numeric	Optional	Defaults to 0; editable.
Total Payable	Auto-calculated	Yes	`Amount + Service Fee` (read-only).

Disposition	Dropdown	Yes	**Default = Paid**. Options: **Paid**, Reduced, Dismissed.
Attachment	File Upload	Yes	Ticket scan.

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4. UI Workflow

4.1 List Screen (Main View)

Path: **Payments → TLC Tickets**

The list view displays the following columns:

Column
Summons No.
Medallion No.
Driver Name
Type (FI / FN / RF)
Description (if FN)
Date & Time of Occurrence
Total Payable
Disposition (Paid / Reduced / Dismissed)
Actions (View / Edit)

Top-right action: **+ Create Ticket**

4.2 Create Ticket Workflow

Step 1: Upload Screen

- Drag & Drop / Browse to upload scan.
- System runs OCR and pre-fills fields when possible.
- User selects **Next** to proceed.

Step 2: Ticket Details Screen

- User reviews/edits auto-filled values.
- **Disposition defaults to Paid**.
- User clicks **Save** to create the ticket.

4.3 Actions

Action	Description
View	Opens a side panel or full-page read-only ticket details + scan preview.
Edit	Opens the Ticket Details screen to modify fields and disposition.

Deletes are not allowed.

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5. Ledger Posting Logic

Disposition	Ledger Behavior
Paid (Default)	**Posts `Total Payable` to driver ledger immediately** on Save.
Reduced	System **reverses original posting** and posts **updated Total Payable**.
Dismissed	System **reverses original posting**, resulting in **no net charge**.

No additional workflow or appeal state is required.

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6. Validations

Rule	Description
If **Type = FN**, Description must be selected.	

Total Payable must always equal Amount + Service Fee.	
Summons No. must be unique.	
Driver Auto-Link must succeed; otherwise system prompts manual selection.	
Attachment upload is mandatory during creation.	

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7. Notes & Assumptions

- Hearing date does not trigger reminders or workflows.
- No scheduling or compliance calendar integration at this stage.
- The ledger behavior is intentionally simplified for operational clarity.
- Driver association is based on the **active lease on violation date**, not current status.
