

Postal Life Insurance

Application form for Address Change and E-mail/Mobile/AAdhar/PAN Updation

To

The CPC Incharge

_____ (Name of CPC)

PIN_____.

Sir,

I want to update my policies detail given below for accessing of Customer Portal :-

Address		E-mail		Mobile		AAdhar		PAN	
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*Please tick which is applicable

Policy No1		Policy No2		Policy No3	
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1. Communication Address:- _____

2. E-Mail address :- _____

3. Mobile No. :- _____

4. PAN No (If any) :- _____

5. AAdhar No(If Any) :- _____

With Regards

Sh.....

(With Signature)

How I can register in customer portal and make online payment?

Step-1 If you already have a PLI/RPLI policy, you will have update your Mobile and e- mail address to register with the PLI Customer portal(If already not updated).

Step-2 Submit above request form to nearest Post Office/Central Processing Centre for updation of your Mobile number and e-mail. You can also update your Address, PAN details and can link Aadhar with your policy.

Step-3 You will receive information from CPC after updation of your details. Then Visit to Customer portal at <https://pli.indiapost.gov.in> and click on [Generate Customer ID](#). You will have to fill the form as per the information in your policy document and submit. After this, your credentials will be verified at our end and you will receive an email with 24 hours of the submission of your request.

Step-4 This email will contain your Customer ID and a link which will remain active for 72 hours from the time of submission of the request. You will be able to set password with this. After this, you will be able to login to the portal using the customer ID and password and have access to a host of features.

I have the login credentials of the web portal. What all features can I access?

The website will allow you to view the details of your profile, your policies, make premium payments, loan repayments, etc. Also, you will be able to make policy servicing requests like premium payment frequency change, payment mode change, loan request, revival of lapsed policies, etc.