




# KRYSTYN SMITH

PROJECT MANAGEMENT AND WEB DEVELOPMENT

## CONTACT

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[GitHub](#)

[Portfolio](#)

## PROFILE

Evolving web developer with a background in project management and Kaizen. Currently earning a certificate through Northwestern University in a coding bootcamp. Strengths in HTML, CSS, JavaScript, and Agile. Creative and innovative problem solver who is passionate about technology accessibility. I have an established history of leading teams in projects with Lean practices at the core of everything we do. With each project, I keep the end user at the forefront of the decisions that are made.

## TECHNICAL SKILLS

- HTML
- CSS
- JAVASCRIPT
- NODE.JS
- AGILE

## PROJECT HIGHLIGHTS

- [TRAIN ACCESSIBILITY APP](#)
- [EVENT CALENDAR](#)
- [CODING QUIZ](#)

## EDUCATION

## EXPERIENCE

### REI Co-op

Retail Sales Manager  
Indianapolis, IN  
Chicago, IL

August 2017 - Current

My areas of responsibility include:

- The Customer Service department
- Working with the team to utilize the Kaizen process
- Visual merchandising
- Employee Development
- Successfully adapting a new Curbside delivery department to the store
- Coordinating whole store inventory counts twice per year
- Working with asset protection to execute a loss prevention plan
- Schedule writing for 75+ employees
- Coordinating with local organizations to utilize our store for programs
- Setting dynamic goals for my team that help elevate us toward larger store goals

### Planet Fitness

Shift Lead  
Michigan City, IN  
November 2015 – July 2017

Responsibilities included:

- Tracking daily numbers and creating a system to track long term trends in

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## Northwestern University

Chicago, IL

September 2021 – January 2022

Coding Boot Camp – Ongoing

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## Regency Beauty Institute

South Bend, IN

2013-2014

Indiana Cosmetology License

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## CERTIFICATIONS

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### Foundations in Project Management

Coursera

May 2021

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each employee's progress past one week

- Working with guests and members to be sure that they understood the legal documents they were signing when coming into our gym or signing up for a membership
  - Ensuring that cleaning and safety protocols were followed
  - Coordinated break schedules
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## First Impressions Salon

Licensed Cosmetologist

LaPorte, IN

April 2014 – June 2015

- Working with my clients to uncover what their goals are, creating a plan with them, completing our plan, and educating them on care
- Responsible to maintain state laws
- Maintain my financial records
- Creating a system to track product sales to ensure we had plenty of inventory on-hand
- Assist in cleaning the salon