#### KRYSTAL WONG

krystal.w221@gmail.com.

### **STRENGTHS & SKILLS:**

- Works quickly and efficiently in high stress situations.
- Excels at building positive relationships with guests and coworkers.
- Experienced with providing exceptional guest service in fast paced environments.
- Self-motivated worker with excellent organization and management skills.

### **EDUCATION:**

Riverside Secondary School, Highschool Graduate

### **QUALIFICATIONS:**

Serving it Right (Canada)

# **WORK EXPERIENCE:**

### The Keg Steakhouse and Bar (Dunsmuir)

Bar Server, Guest Services Manager, Head Host, Cash Procedures March  $17^{th}$ , 2013 – September  $15^{th}$ , 2017

# The Keg Steakhouse and Bar (Park Royal)

Member of Opening Team March 25<sup>th</sup>, 2017 – April 3<sup>rd</sup>, 2017

# The New Oxford Public House

Server

June 8th, 2017 - October 10th, 2017

# The Keg Steakhouse and Bar (Alberni)

Member of Opening Team October 11<sup>th</sup>, 2014 – October 26<sup>th</sup>, 2014

# The Keg Steakhouse and Bar (Regina)

Table Management System Trainer November 12<sup>th</sup>, 2014 – November 16<sup>th</sup>, 2014

#### Forever 21 (Robson)

Sales Associate/Cashier September 15<sup>th</sup>, 2012 – May 9<sup>th</sup>, 2013

# **Xentel DM Inc., Telemarketing Company**

Telemarketer July 18th, 2011 - August 19th, 2011

References available upon request