

Karen M. Shea

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SKILLS

- HTML, CSS, React, JavaScript, jQuery, Python Express, Node.js, SQL, MongoDB, PostgreSQL, API Integration, Postman
 - Salesforce, Microsoft Office, Google Drive
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PROJECTS

[con.DO](#): A white label web application that allows users at an event to "check in" event using QR codes on their phones, vote/take polls, and track attendance at multiple levels. Built with React, Express, Node.js, and PostgreSQL.

[The Dip](#): An easy to use web application that allows you to curate personalized lists of items that guests can bring to their party. Guests select items by swiping right on items they want to bring. Built with HTML, CSS, JavaScript, MySQL, Node.js, Anime.js, and Google Custom Search API.

[What's That Song](#): A web app that allows users to search for songs by snippets of lyrics. Built with HTML, CSS, JavaScript, Spotify API, AudD API, and Firebase.

EXPERIENCE

Restaurant Fulfillment Specialist

August 2017 - Present

GrubHub, Chicago, IL

- Produce and maintain high quality content according to GrubHub style standards and policies
- Meet daily, weekly, and monthly volume and quality quotas
- Participate in new employee training, assist in developing new training documents and procedures
- Support restaurants in use of GrubHub's internal tool to maintain menu content

Research Assistant

November 2014 – May 2017

GlobalEd2. UIC, Chicago, IL

- Managed physical data storage; scanned and filed reports
- Assisted in data collection, curriculum development, and implementation
- Qualitative analysis of data; IRB/CITI Certified
- Completed research projects and presented findings at research conferences

Cheesemonger/Wine Captain

August 2013 – January 2015

Pastoral Artisan, Chicago, IL

- Responsible for knowledge of, selling, and care of cheese, wine, and other products
- Inventoried and restocked wine, attended trainings and disseminated information as wine captain
- Received all deliveries and PO's and maintained store inventory levels
- Provide excellent customer service to catering and individual customers

Pastry Cook

March 2013 - July 2013

Henri, Chicago, IL

- Maintained production levels and kitchen cleanliness
 - Worked independently, plated desserts to specification during service
 - Created components for each dessert, ie. cakes, ice creams, crème brulee, and panna cotta
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EDUCATION

Northwestern University
Certificate in Full Stack Web Development, 2018-2019

University of Illinois at Chicago
Bachelor of Arts in Human Development and Learning, 2014-2017