

## Terms and Conditions

- 1. Rental Term:** The term of this rental will not start until the Equipment is delivered and ready for use.
- 2. Right to Terminate.** Any time after the Initial Term expires; either party may terminate this Agreement, in whole or as to any item of Equipment by written notice to the other.
- 3. Agreement Breakup:** If any breaking of the agreed contract period then client need to indimate the notice period of 15 days. Caltech Soft Put Ltd also will give 15 working days of notice for taking the systems incase of any issues from the client side.
- 4. Rental Payments:** According to the terms the customer will be asked to pay the monthly rental amount for the entire contract period via cheque / cash / Online.
- 5. Loss or Damage:** The customer understands that he/she is fully liable for loss or damage to the equipment until the equipment is in their custody. Caltech soft put Ltd has full right to recover this amount from the customer at anytime.
- 6. Repairs & Upgrades:** The customer understands that all repairs and upgrades must be made through Caltech Soft Put Ltd and that no user repairs, no outside third party services.
- 7. Upgrades:** If the contract extends then we will upgarde the hardwares as per the requirement. (Rental must vary depends on the market price)
- 8. The customer understands that he/she will be liable for all alterations and additions to the Computer Equipment and any software changes made to the equipment not performed by or at the direction of Caltech Soft Put Ltd.**
- 9. Service terms:** The service related to H/W is totally free of cost. If the customer needs to install any 3rd party S/W then they need to pay the service charges depends on hourly basis.
- 10. Service target:** The executive will attend the service within 12 hrs in business working days.
- 11. Travel cost:** For the delivery and service if the customer location more than 5-7KM then we will charge the travel Expanse depend on the distance.
- 12. Mobile / Email communication:** Each and every commnication through mobile will be shared through mail as well. We provide the 100% mobile support for the services and delivery.

## Customer Comment / Feedback

☐ I agreed to the above Terms and Conditions

Customer: Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Date: \_\_\_\_\_

Place: \_\_\_\_\_

Office Use only

## Office use only

Verified by: Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Approved by: Name: \_\_\_\_\_

Signature: \_\_\_\_\_

Delivery date: