# Data Analyst

Engineering

Glen Allen, VA

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## About MCIM

MCIM – The Data Center Operating System (DCOS) is a platform that simplifies the complexities of managing a data center by bringing all functions and locations under one intuitive dashboard.

MCIM started with a commission from a Fortune 100 financial institution to create a cloud computing solution for managing their global critical facilities. The team developed the MCIM platform based on the lessons learned from that project.

Today, MCIM is utilized by Fortune 100 and 500 companies in over 94 countries worldwide. This world-class solution is continuously improved through collaboration with users and industry organizations like The Uptime Institute.

Data Analyst

Join MCIM: Shaping the Future of Data Centers and Critical Facilities

At MCIM, we are the driving force behind data centers, the backbone of the internet. Our mission is to empower facility managers and personnel with innovative solutions that revolutionize maintenance and operations.

## Why MCIM?

**Innovative Technology:** Our cutting-edge platform seamlessly integrates multiple systems, providing real-time insights into an entire portfolio. Say goodbye to data silos and hello to actionable intelligence.

**Smart Insights & Best-in-Class Analytics:** We turn data into a single operating system, enabling deep insights that fuel fact-based decisions. No more tedious data compilation; we deliver immediate business intelligence. MCIM simplifies administrative tasks, giving data centers and critical facilities top-notch analytics and reports, keeping them informed and ahead of the curve.

## Join Us in Shaping the Future

At MCIM, we're not just a company; we're a community of innovators, disruptors, and visionaries. Join our team, and be a data analyst who makes a difference. Apply today and help us redefine the world of data centers and critical facilities.

## Your Impact at MCIM

As a Data Analyst with MCIM, you won't just work on the cutting edge; you'll define it. You will be a vital resource for customer service, internal support, and most importantly, the evolution of our flagship product, MCIM. Success in your role will be tied to creating actionable analytics for customers using the MCIM product.

## What You'll Do

- **Analytics Support:** Support client requirements for building dashboards within our Salesforce product.
- **Problem Solver:** Develop technical solutions for various business challenges, solving big-picture problems with a deep understanding of our product.
- **Proactive Collaboration:** Actively collaborate with people in diverse roles across the company to support growth.
- **Data Quality Advocate:** Obsessively maintain data quality, identifying root causes and suggesting scalable product-grade enhancements focusing on business impact.

## Minimum Qualifications:

- 0-1 years of experience with data mining, statistics, and using data to drive outcomes and decisions

- Professional or academic experience coding in Python and SQL
- Proven ability to work with a cross-functional or diverse team
- Hands-on experience working with Snowflake or similar relational databases
- Experience in data visualization using open-source libraries/packages and third-party tools (Preset, Tableau, Qlik, PowerBI or similar)
- 1 year of experience with Salesforce and/or Analytics Studio

**Preferred Qualifications:**
- 1-2 years of relevant experience
- Experience working with a startup/fast-paced business
- Degree in Engineering / Statistics
- SCRUM / Agile implementation experience
- Exposure to DevOps/CICD (Git)
- 3+ years of experience with Salesforce and/or Analytics Studio

**The pay range for this role is:**

60,000 - 80,000 USD per year (Glen Allen, VA)

**Apply now**

United States (English) ⌄