



MDM Data Analyst I

Lexington, MA
Contract

Company Description

US Tech Solutions is a global staff augmentation firm providing a wide-range of talent on-demand and total workforce solutions. To know more about US Tech Solutions, please visit our website www.ustechsolutions.com.

We are constantly on the lookout for professionals to fulfill the staffing needs of our clients, sets the correct expectation and thus becomes an accelerator in the mutual growth of the individual and the organization as well.

Keeping the same intent in mind, we would like you to consider the job opening with US Tech Solutions that fits your expertise and skillset.

Job Description

Job Title:

MDM Data Analyst I

Location:

Lexington, MA, 02421

Duration: 12-+ Months

Description:

The MDM Data Analyst reports to the MDM/Data Governance Manager and is responsible for the end-to-end master data customer and product maintenance processes within U.S. Commercial Operations. This person is responsible for MDM data quality, processes and business rules. He/she will be responsible for working with the various business area leads to ensure cross-team processes are efficient and master data is consistent, accurate and compliant across applications.

% of Time Job Function and Description

35% Data Steward Team Management

- Responsible for daily MDM data steward activities
- Perform ad hoc customer and product master data requests
- Participate in MDM UAT testing

45% Operational Excellence

- Responsible for defining MDM Standard Operating Procedures (SOPs) and Work Instructions (WIs)
- Responsible for ensuring the accuracy and completeness of customer and product master data
- Responsible for understanding the end-to-end processes for maintaining customer master and product data across business areas
- Responsible for customer and product data harmonization across multiple sources

20% Cross-Functional Collaboration

- Work closely with Commercial Ops Governance team and adhere to implemented principles and process standards
- Work with IT to coordinate and define business user impacts of MDM application changes including resolving issues and planning for enhancements and upgrades
- Assist in the definition of master data sourcing and services strategies including the evaluation of third party data providers and services under the direction of the MDM/Data Governance Manager

Education and Experience Requirements

- Bachelor's degree in the field of computer science, information technology, engineering or business administration, Management Information Systems, Finance, Sciences or related area or equivalent experience
- Advanced Degree preferred
- 1-3 years of work experience, Pharma related preferred
- Informatica MDM/IDD experience preferred
- One full cycle of an MDM implementation preferred
- Has basic knowledge of Pharmaceutical Commercial business environment/operations

Key Skills, Abilities, and Competencies

- Establishes good working relationships with business owners, and supporting the governance structure to ensure on-going data accuracy and completeness
- Business acumen
- Standard MS Office skill set including Excel, Visio, Power Point and Access
- Experience with data structures, relations and processes
- Strong background in technology and good numerical analytical ability
- Intermediate in Microsoft Office applications, particularly MS Excel, Visio
- Demonstrates competency in: understanding and correcting data discrepancies; reading and translating data models; data querying; identifying data anomalies and root cause analysis;
- Knowledge of SQL and the ability to query relational databases preferred

Complexity and Problem Solving

- Excellent analytical, mathematical, and creative problem-solving skills
- Customer and Product Data Harmonization decisions will directly affect Sales Operations, IT and the Field Force Internal and External Contacts

List contacts this job advises, consults, or coordinates with on a regular basis. Describe to whom the job is accountable. Indicate each Contact category (Internal, Vendor, Customer, or Other) and provide examples.

- Highly collaborative and influential role interacting with senior management and stakeholders from the BU's, sales force effectiveness counterparts, Sales Leadership, Global Commercial Operations, Global Data Management Peers, Commercial Technology Team (IT), consultants & vendors, etc

Qualifications

Bachelor

Additional Information

Thanks & Regards,

Ankit Tyagi

Clinical/Pharma Recruiter

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