

Customer Data Scientist

Location	Bellevue, WA
Type	Full time
Department	Data Science
Compensation	Range includes multiple levels and will vary based on what level a person is hired at \$140K – \$185K • Offers Equity

OverviewApplication

Statsig is seeking a talented and motivated individual to join our team as a Customer Data Scientist. As a Customer Data Scientist, your primary responsibility will be to make prospective and existing customers succeed with using Statsig. This role will require an ability to work closely with customers using an empathetic approach, while representing constructive feedback and collaborating with the product and data team on building new features.

Responsibilities

- Collaborate with customers to understand their data needs and provide solutions to their challenges. This will include teams who have been doing experimentation expertly for years to individuals who are learning the basics. In general, guide customers in utilizing Statsig's tech stack and UI to create, launch, and interpret experiments.
- Drive prospect customer’s success with Statsig as part of our Sales process. In particular, be a partner for our prospective and current customer’s Data teams, showing how our product solves their challenges and meets or exceeds their requirements.
- Help scale and improve efficiency of our sales and customer success efforts.

- Dive into raw data to diagnose and debug issues, ensuring data accuracy and reliability.
- Serve as the face of Statsig's Data Science team, representing our company values and expertise.

Qualifications

- 2+ yrs experience with hands-on experimentation as a product data scientist. Must be proficient in explaining underlying methodologies and statistical techniques to audiences with different technical backgrounds.
- Proficient in SQL and Python and other data manipulation techniques
- Strong customer focus and ability to empathize with customer needs
- Excellent communication and presentation skills

If you are passionate about experimentation, enjoy working with customers, and have a strong technical background, we would love to hear from you. You will get exposed to a broad range of customers, at different stages in their experimentation journeys, and a wide variety of experimentation challenges. You'll truly get a birds-eye view of how experimentation operates across the industry. Join our team and contribute to our mission of empowering businesses with data-driven insights.

This is a full-time, in-office role from Bellevue, WA. Candidates are expected to be able to work full-time from our Bellevue office.

Please note that this job description is subject to change and may not include all responsibilities or qualifications required for the role of Customer Data Scientist at Statsig.

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