



We turn skills into reputation

## Coaching Report

29 June 2013

---

Registration Code	EXN4782572
Name	KAMALAKANNAN SANJEEVAN
Exam Session	
Module	ITIL® Foundation Certificate in IT Service Management
Exam date	06/29/2013
Final Score	with a score of 83% where 65% is needed
Max Score	
Cut-Off score	
Result	Passed

---

### Topic Analysis

4832 ITILFND01 Service Management as a practice_EN	1 / 4	25%
4833 ITILFND02 The Service Lifecycle_EN	2 / 3	67%
4834 ITILFND03 Generic concepts and definitions_EN	5 / 6	83%
4835 ITILFND04 Key Principles and Models_EN	3 / 5	60%
4836 ITILFND05 Major Processes_EN	7 / 8	88%
4837 ITILFND05 Minor Processes_EN	8 / 9	89%
4838 ITILFND06 Functions_EN	2 / 2	100%
4839 ITILFND07 Roles_EN	2 / 2	100%
4840 ITILFND08 ITILTechnology and Architecture_EN	1 / 1	100%

