# KAREN PION

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# **OBJECTIVE**

Highly motivated, organized and determined professional. Currently enrolled in University of Washington's Full Stack coding bootcamp and open to opportunities. Seeking an exciting and challenging career as a software developer.

# **EDUCATION**

University of Washington Full Stack Coding Bootcamp	Currently Enrolled
Pima Medical Institute	Veterinary Assisting
<ul> <li>University of Washington</li> </ul>	Communications
Franklin High School	High School Diploma

### **PROFESSIONAL EXPERIENCE**

# **Woolbright Veterinary Clinic**

# **Boynton Beach, Florida**

03/2018 - 04/2021

Veterinary Technician and Receptionist

- Conducted a positive and calm experience for both clients and patients by identifying body and language cues and reacting appropriately.
- Handled high volumes of multiple tasks by executing both Veterinary technician skills as well as receptionist responsibilities.
- Managed schedule for Veterinary team. Oversaw schedule for all patients, readjusted as needed and where appropriate.
- Supervised and prioritized daily routine and ensured all tasks are completed efficiently and accurately.
- Maintained hospital efficiency by enacting appropriate order of operations.
- Oversaw multiple projects to completion that involved working directly with clients, various departments, doctors and other team members and effectively coordinated with differing parties when needed.
- Technician duties include: assisting as anesthesiologist in surgeries, administering medications, placing IV catheters, phlebotomist skills, pharmaceutical duties, radiology technician skills, dental hygienist and laboratory technician skills.
- Implemented and ensured sanitary protocols were followed and understood by all hospital departments.
- Instructed, illustrated and informed clients on how to perform various Veterinary skills at home.

## Scarbrough Animal Hospital

### Sunrise, Florida

10/2017 - 3/2018

Receptionist

- Managed incoming and outbound calls by coordinating with receptionist team and strategically advising appointment scheduling appropriately based on various factors.
- Oversaw client payments plans and ensured all protocols were implemented and followed.
- Supervised schedule for front of house team.
- Managed high volumes of clients and patients, directed clients/patients to appropriate areas, supervised all aspects of hospital to ensure clients and patients efficiently visited the hospital.

# **Four Paws Veterinary Center**

Seattle, Washington

11/2015 - 9/2017

Veterinary Assistant and Receptionist

- Receptionist duties include answering calls on a multi-line system, scheduling appointments, checking emails, checking mail, printing patient charts, checking clients in and out and transferring calls to correct departments.
- Technician duties include taking histories, relaying information to Veterinarians, restraining for exams and other
  various procedures, administering vaccines, administering subcutaneous injections, preparing and going over
  medications with clients, taking clear radiographic images, recommending and refilling medications, collecting
  blood, urine and fecal samples, patient monitoring and taking vitals.
- Operated lab machines, full body x-ray machine, dental x-ray machine, anesthesia machine, and centrifuges. Performed in house lab work and prepared paperwork for out of house lab work.

#### **TECHNICAL SKILLS NOTABLE ACTIVITIES Average Typing Speed** HTML, CSS, Bootstrap & Git 81wpm **Awarded Best UI Design** July 2021 Iu Mien Community Center Volunteer. Javascript, jQuery, Moment.js 12/2007 - 07/2017 Franklin High School Volunteer Volleyball Coach Third-Party APIs, Server Side APIs 08/2012 - 01/2014 Franklin High School Varsity Volleyball Node.js, NPM, Express.js, SQL 08/2006 - 01/2010 Volleyball Team Captain 2010 2010 Awarded 'Player of the Year' Sequelize, dotEnv, bcrypt

#### **NOTABLE PROJECTS**

# **Recipe Finder**

HTML/CSS/Foundation/Javascript https://ksapir.github.io/recipe-finder

• A web application for the ones who follow special diets. Hungry people can search for random recipes based off of their special diet. Diets include: Gluten Free, Ketogenic, Vegetarian, Lacto-Vegetarian, Ovo-Vegetarian, Vegan, Paleo and Whole30. Thirsty? Add a random cocktail! If the user finds a recipe they like, they are able to save the recipe to be viewed at another time.

#### Weather Dashboard

HTML/CSS/Javascript/Bootstrap/jQuery/Moment.js https://ksapir.github.io/weather-dashboard

• A weather application for anyone. Whether they're looking for the current weather or a 5 day forecast. Search by city and the city will be added to a list of last searched cities. This application displays the temperature, wind speed and humidity of the current time as well as a 5 day forecast.

## Work Day Scheduler

HTML/CSS/Javascript/Bootstrap/jQuery/Moment.js https://ksapir.github.io/work-day-scheduler

• A work day scheduler application that displays the hours in a normal business day. The user can input tasks, events or reminders for a certain hour and then save it until deleted. Based off of the time of day, the hour may appear red, green or gray, indicating whether it has passed, it is present or if it's in the future.