

JOHN HENDERSON

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IT Support Engineer with proven DevOps and cybersecurity expertise. Experienced in CI/CD pipelines, containerization (Docker, Kubernetes), and infrastructure automation. Currently implementing DevSecOps practices at Textron Aviation while completing a B.S. in Cybersecurity (Dec 2025, GPA 3.55). Actively pursuing CompTIA Security+ and AWS Certified Cloud Practitioner certifications.

TECHNICAL SKILLS

Cybersecurity: Ethical Hacking, Penetration Testing, Digital Forensics, Web Application Security, Risk Management, Network Security, SIEM, Nmap, Wireshark, Metasploit, Burp Suite

Programming & Automation: Python, SQL, Java, C#, PowerShell, Bash, Git

Systems & Infrastructure: Linux, Windows, Active Directory, VMware, Virtualization, Docker, Kubernetes, Jira, ServiceNow

EXPERIENCE

Level 2 Technical Support Engineer | June 2023 – Present

Textron Aviation, Wichita, KS

- Implemented DevSecOps practices: automated patch management, vulnerability remediation workflows, maintaining 99.5% security compliance.
- Automated infrastructure tasks using PowerShell and Bash across Windows/Linux environments.
- Resolved high-priority tickets within SLA through root-cause analysis and runbook optimization.

Software Developer Intern, Tools & Automation | June 2022 – June 2023

NetApp, Wichita, KS

- Provisioned K3s server in air-gapped environment for secure automation tool hosting.
- Implemented CI/CD workflows using Jira, Docker, Jenkins, and Git for Python testing scripts.
- Managed IoT performance validation for proprietary Ontap network storage systems.

Personal DevOps & Security Lab

Running HA 3 node Proxmox, Kubernetes, Docker, NextCloud personal lab.

Hertz Hopper "Dragon-Wifli" — Senior Capstone | 2024-2025

- Led team that built covert wireless monitoring device using Raspberry Pi for packet capture and MITM attack simulation.

EDUCATION

B.S. Cybersecurity

Wichita State University Expected Dec 2025 | GPA: 3.55 (Cum Laude)

Relevant Coursework: Ethical Hacking, Digital Forensics, Web Application Security, Cyber Operations, Network Security, Python for Data Science, Applied Web Apps & DB Dev.

A.A.S. Software Development

Butler Community College | May 2022

CERTIFICATIONS

Pursuing: CompTIA Security+, AWS Certified Cloud Practitioner