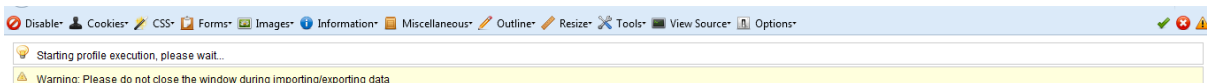# Webflare Solutions – Import/Export Categories

FAQ

I am getting max execution time error, what I have to do?
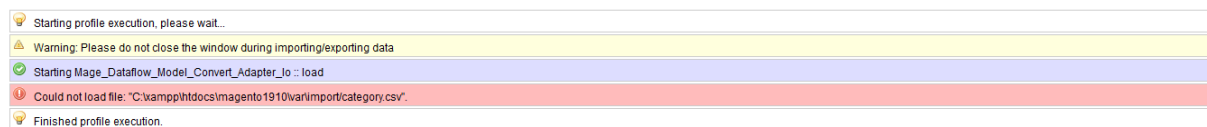
=> If you getting time out then increase your time our limit. For that you have to consult you hosting guy.

I click on "Run Profile in Popup in" in Export Category Section then I get the following "below screen"
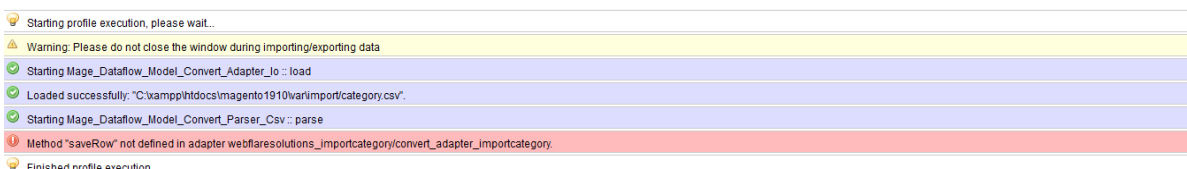

⇨ You are facing this error because of max execution time is very low in your store. So please increase your server max execution time our limit.

I click on "Run Profile in Popup" in Import Category Section then I get the following error 'Could Not Load file: "...\...\var\import\category.csv"'.

⇨ you are facing this issue because of "category.csv" not properly upload So Please upload "import_category.csv" File in your <Magento_Root>/var/import folder.

I click on "Run Profile in Popup in" in Import Category Section then I get the following error "Method 'SaveRow' Not defined in adapter ………………….."

⇨ You are facing this issue because of Extension not properly installed. So Please Properly installed this Extension.

Support:

Webflare Solutions offers FREE lifetime support and 1 year of updates for all extensions.

If you need support related to Webflare Solutions extension usage, feel free to contact us at support@webflaresolutions.com