

KEVIN SCHMELTER

ASPIRING WEB DEVELOPER



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ABOUT ME

Highly motivated and ambitious computer science student with experience in sales, customer service, teaching and software development. Strong problem-solving and analytical skills and ability to learn new technologies quickly.

EDUCATION

HIGH SCHOOL DIPLOMA

Ellington High School

2014 - 2018

A.S. IN COMPUTER SCIENCE

Southern New Hampshire University

2021 - 2023

- Introduction to IT
- Introduction to Scripting (Python)
- Foundations in App Development (Java)
- Programming Languages (C++)
- Calculus
- Discrete Mathematics
- Operating Platforms
- Software Development Lifecycle
- Systems Design and Analysis

EXPERIENCE

CUSTOMER SERVICE AND PROCESS AUTOMATION

Rug Pad USA

Oct 2022 - Present

- Responded to customer inquiries and complaints via email and phone
- Use backend e-commerce software to manage orders and shipments
- Implementing and developing software to help automation of processes

CODE COACH

theCoderSchool

Aug 2022 - Dec 2022

- Provided 1-on-1 and small group instruction to students learning to code
- Developed coding skills by providing personalized guidance and support
- Planned and executed coding workshops, lessons, and projects

BRAND AMBASSADOR

Frontier

Mar 2021 - Sep 2021

- Acted as the face of the brand at events and trade shows
- Engaged with potential customers and provided them with information about the company's products and services

SALES REPRESENTATIVE AND ASSISTANT MANAGER

Vector Marketing

April 2019 - Mar 2020

- Conducted sales presentations and demonstrated product features to potential customers while maintaining relationships and meeting quotas
- Interviewed, trained, and managed sales representatives and handled inbound and outbound office calls

SKILLS

Python

Java

C++

HTML

CSS

Javascript

SQL

React

Cloud

Node

Customer Service

Sales

Management