Kelby Schuermann

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Education

Bachelor of Science in Information Technology and Systems

The University of Texas at Dallas, Richardson, TX

Major GPA: 3.80

2012 – 2016 (expected)

High School Diploma

Bishop Gorman Regional Catholic High School, Tyler, TX

2008 - 2012

Work Experience

Business Systems Analyst Intern

Epsilon

June 2015 – August 2015

Conducted ticket review for Change Management using Heat Ticketing

Corrected device monitoring status in Solarwinds for a client teams go live

• Analyzed device data for client team audits

Created process documents for client teams support structure

• Audited a data center's inventory

Co-Founder

Rocket Related Solutions

May 2014 – Present

Inventory Management

E-Resalers, LLC

February 2013 - January 2015

- Redesigned and reorganized cell phone inventory which decreased order fulfillment time
- Maintained stock levels of cell phones for sale on eBay
- With a two member team developed and implemented phone testing and quality check forms using Google Sheets and Excel
- Developed and Implemented a returns system for customer support

Projects

- "I Heart Paint" android app; role was performing quality assurance
- "Quick Eats" mobile web application; role was a Front End developer using Twitter Bootstrap

Skills

MySQL

Customer Service

Data Analysis

Teamwork

• Front End Development

Auditing

• Two Years of C++ and Java experience

E-Commerce Sales

Awards

- Placed 11th Overall at the HackDFW competition with our Android App "I Heart Paint"
- Won Best Use of Ilumi Lightbulbs at HackDFW competition "I Heart Paint"
- Won Best Use of Pebble Smartwatch at HackDFW competition "I Heart Paint"
- Eagle Scout, Boy Scouts of America