# Introduction to Computer Science & Engineering

Lecture 9: Information Systems

Jeonghun Park



## Managing Information

- Information system
  - Software that helps the user organize and analyze data
  - Software tools that allow the user to organize, manage, and analyze data in various ways

# Spreadsheets

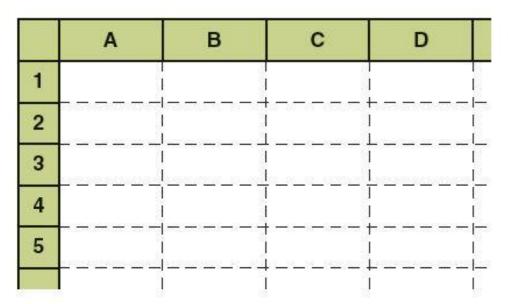


FIGURE 12.1 A spreadsheet, made up of a grid of labeled cells

### Spreadsheet

- A software application that allows the user to organize and analyze data using a grid of labeled cells
- A cell can contain data or a formula that is used to calculate a value
- Data stored in a cell can be text, numbers, or "special" data such as dates
- Spreadsheet cells are referenced by their row and column designation

## Spreadsheets

 Suppose we have collected data on the number of students that came to get help from a set of tutors over a period of several weeks

OHEZ Plexible to modify 74 7/6.

|    | Α    | В     | С     | D     | E     | F              | G     | Н |
|----|------|-------|-------|-------|-------|----------------|-------|---|
| 1  |      | 7     |       | I     | 1     |                |       |   |
| 2  |      |       |       | Tutor | I     |                | I I   |   |
| 3  |      |       | Hal   | Amy   | Frank | Total          | Avg   |   |
| 4  |      | 1     | 12    | 10    | 13    | 35             | 11.67 |   |
| 5  |      | 2     | 14    | 16    | 16    | 46             | 15.33 |   |
| 6  | Week | 3     | 10    | 18    | 13    | 41             | 13.67 |   |
| 7  |      | 4     | 8     | 21    | 18    | 47             | 15.67 |   |
| 8  |      | 5     | 15    | 18    | 12    | 45             | 15.00 |   |
| 9  |      | Total | 59    | 83    | 72    | 214            | 71.33 |   |
| 10 |      | Avg   | 11.80 | 16.60 | 14.40 | 42.80          | 14.27 |   |
| 11 |      |       |       | <br>  | T     |                |       |   |
| 12 |      |       |       |       | +     | † – – – –<br>I | <br>  |   |

FIGURE 12.2 A spreadsheet containing data and computations

# Spreadsheet Formulas

- The power of spreadsheets comes from the formulas that we can create and store in cells
  - When a formula is stored in a cell, the result of the formula is displayed in the cell
  - If we've set up the spreadsheet correctly, we could
    - add or remove tutors.
    - add additional weeks of data.
    - change any of the data we have already stored and the corresponding calculations would automatically be updated.

## Spreadsheet Formulas

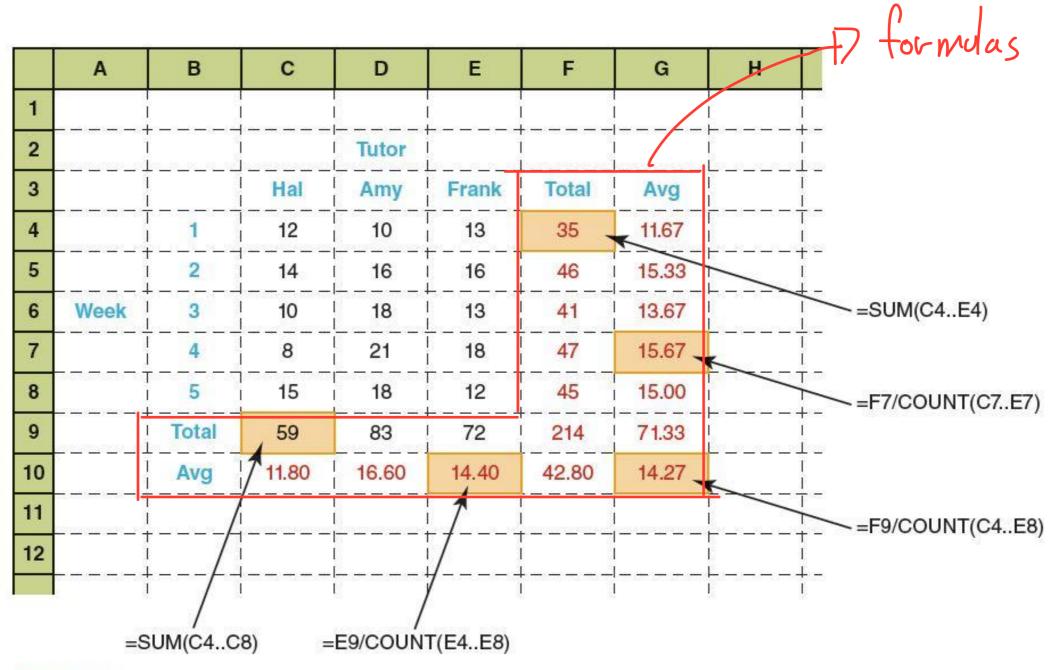


FIGURE 12.3 The formulas behind some of the cells

# Spreadsheet Formulas

| Function                           | Computes  |  |  |  |  |
|------------------------------------|---|--|--|--|--|
| SUM(val1, val2,)<br>SUM(range)     | Sum of the specified set of values  |  |  |  |  |
| COUNT(val1, val2,) COUNT(range)    | Count of the number of cells that contain values                                  |  |  |  |  |
| MAX(val1, val2,)<br>MAX(range)     | Largest value from the specified set of values                                    |  |  |  |  |
| SIN(angle)                         | The sine of the specified angle   |  |  |  |  |
| PI()                               | The value of PI   |  |  |  |  |
| STDEV(val1, val2,)<br>STDEV(range) | The standard deviation from the specified sample values                           |  |  |  |  |
| TODAY()                            | Today's date  |  |  |  |  |
| LEFT(text, num_chars)              | The leftmost characters from the specified text                                   |  |  |  |  |
| IF(test, true_val, false_val)      | If the test is true, it returns the true_val; otherwise, it returns the false_val |  |  |  |  |
| ISBLANK (value)                    | Returns true if the specified value refers to an empty cell                       |  |  |  |  |

You might use Excel for this. Now use MATLAB for more sophisticated analysis!

FIGURE 12.4 Some common spreadsheet functions

# Spreadsheet Analysis

Track sales



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- Analyze sport statistics
- Maintain student grades
- Keep a car maintenance log
- Record and summarize travel expenses
- Track project activities and schedules
- Plan stock purchases



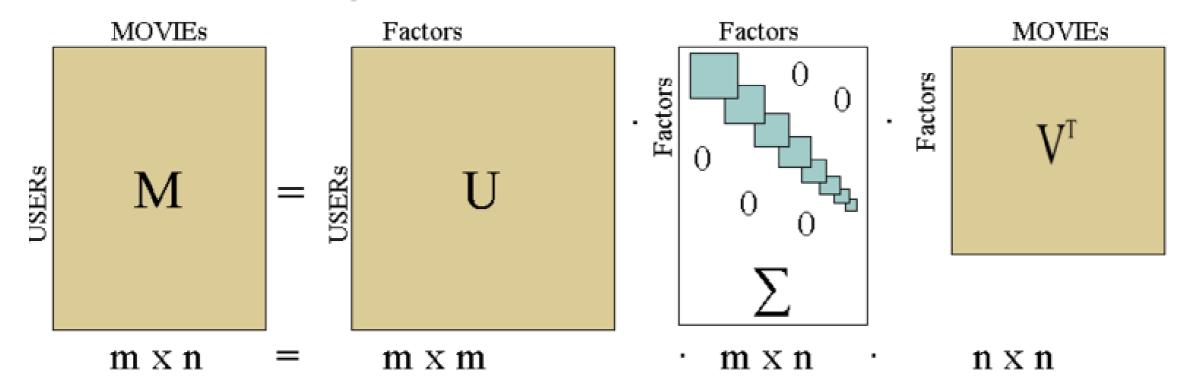
## Netflix Problem!

- The reason why we have to learn math & computer engineering to do something nice
- The **Netflix Prize** was an open competition for the best <u>collaborative filtering algorithm</u> to predict user ratings for <u>films</u>, based on previous ratings without any other information about the users or films, (i.e.) without the users or the films being identified except by numbers assigned for the contest.
  - **\$1,000,000!!**



# Matrix Factorization Approach

### **FULL SVD decomposition**



M = Utility Matrix (user-item rating matrix)

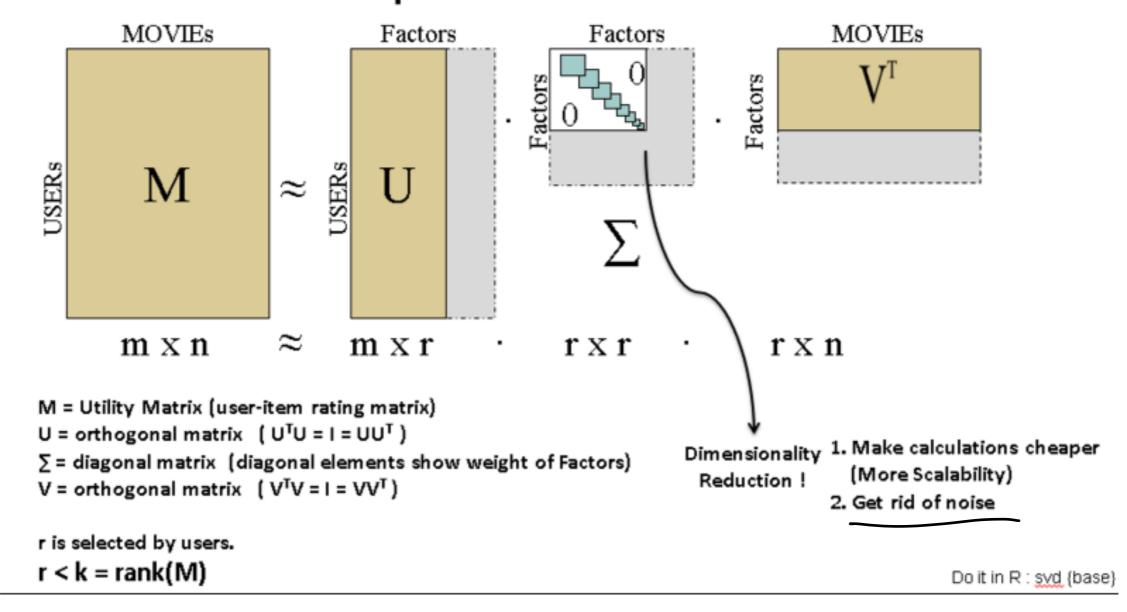
 $U = orthogonal matrix (U^TU = I = UU^T)$ 

Σ = diagonal matrix (diagonal elements show weight of Factors)

 $V = orthogonal matrix (V^{T}V = I = VV^{T})$ 

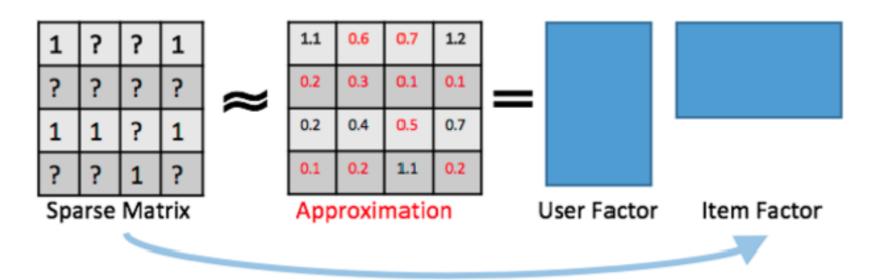
# Matrix Factorization Approach

#### **Truncated SVD decomposition**



## Matrix Factorization Approach

## Anything else for Sparsity problem?



Decomposition

long user/product characteristics can be simplified to few latent factors.

Remember SVD decomposition.

- imagine ∑ is folded into U and V.
- Then we have only 2 matrixes.

## Lesson

Study hard!

